Rotary meter (2M-38M) service request (Canadian customers)

FORTIS BC
Energy at work

Company name	Address			Date (Yr/Mth/Day)
Main contact name	Telephone number	Fax number	Email address	
Shipping contact (☐ check if same as main contact)	Telephone number	Fax number	Email address	
Billing address		City	Province	Postal code
Meter owner company name and address (☐ check if same as billing address)		City	Province	Postal code
Ship to address when meters completed (☐ check if same as billing address)		City	Province	Postal code

Meter specifications

Meter badge number	Meter make, model, & size
Number of meters (for multiple meters/ types use additional form)	Serial number

Measurement Canada approval number (required for custody transfer in Canada)

Meter test requirements

Type of test required (check all that apply)

☐ Standard test at 2 flow rates:
1. Low load (LL) = 20% of Qmax +/- 5% (pass ≤ 1.5%)
2. High load (HL) = 95% of Qmax +/- 5% (pass ≤ 1%)

☐ Other flow rates (additional cost)

Provide points:

Module test requirements

Is the meter an Instrument Drive (ID) meter?

☐ Yes
☐ No, module (ECM2, micro or TCI) not provided for testing
☐ No, module (ECM2, micro or TCI) is attached for testing

If yes, do you require:

☐ Meter and modules sealed separately (ie 2 certificates with different seal periods to allow for module exchange program)
☐ Meter body and module sealed together (ie 1 certificate)

If meter is an ID, indicate flow direction

☐ ↕ Vertical
☐ Horizontal ↔

In-test (additional cost)

☐ No
☐ Yes, provide points:

If module provided for testing please answer the following questions:

Battery	Units	Version	Custom display
☐ Lithium ☐ Alkaline	☐ Metric ☐ Imperial		

Uncorrected volume	Corrected volume
Digits X ☐ ft^3 ☐ m^3	Digits X ☐ ft^3 ☐ m^3
Uncorrected out pulse	Corrected out pulse
☐ ft^3 ☐ m^3	☐ ft^3 ☐ m^3
Fixed P factor	Base temperature
	☐ °C ☐ °F
Pulse	☐ Other

Order/repair requirements

Seal meters(for custody transfer meters)

☐ Yes, provide Measurement Canada Company Registration number: _____
☐ No, meter for informational purposes only

Paint meters (grey only)

☐ Yes, no additional cost ☐ No

Repair details

☐ New meter, no repairs needed. ☐ In service meter, repairs required. ☐ In service meter, no repairs required (explain below)

If applicable, add any details regarding repair or additional information:

All quotations will be returned by e-mail	Turnaround ☐ 4 - 6 weeks ☐ 5 days (additional cost)	Required date (Yr/Mth/Day)

Shipping requirements

Preferred shipping company (name/phone number)	Carrier account number (If applicable)

To submit your request, or if you have any questions, please contact:

FortisBC Measurement
Toll Free: 1-800-667-4338
Direct: 1-250-490-2613
Fax: 1-250-490-8714
Web: fortisbc.com/measurement
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