

Salvation Army gets a boost



MCC# 903221

FortisBC employees on Vancouver Island came together in April to volunteer their time at the Salvation Army in Port Alberni.

Volunteers and staff worked together to paint rooms used to sort and store food donations and assemble shelving in the Salvation Army's food bank, which serves more than 800 local families per month. The Port Alberni Salvation Army were also recipients of the FortisBC Board of Directors Christmas 2017 donation. Learn more about how we give back to the communities where we live and work. Visit fortisbc.com/communitygiving.

We've got

Rebates



To help you save on high-efficiency natural gas appliances and equipment for your business. Planning renovations or new construction? We have custom programs for that too at fortisbc.com/rebateswork.

Gas line upgrades have begun

**E. 1ST AVE. CLOSED
JUL. 3 - AUG. 31**

FortisBC Gas Line Upgrades have begun in Vancouver and Burnaby. Road closures are needed so we can work safely and quickly. Businesses will remain open. We appreciate your patience during this disruption. For details, visit talkingenergy.ca.

Find a gas contractor

We can help you find a Technical Safety BC licensed natural gas contractor in your area. Search our Trade Ally Network directory at fortisbc.com/findagascontractor.

Smell rotten eggs?

It could be a natural gas leak.

How to stay safe at home or work:

- **Stop what you're doing.** Do not use your cellphone or landline, don't smoke, light matches or operate electrical switches or create any other source of ignition.
- **Go outside.** As you exit, leave the door open behind you as well as any windows that may already be open.
- **Call us.** Once outside, call FortisBC's 24-hour Emergency Line at **1-800-663-9911** or **911**.

Learn why natural gas smells like that at [fortisbc.com/rotteneggs](https://www.fortisbc.com/rotteneggs).



Help prevent energy theft

CRIME STOPPERS

It's illegal and unsafe to tamper with natural gas equipment, and the cost of stolen natural gas affects rates all customers pay.

If you notice suspicious activity, leave an anonymous tip:

1. Call FortisBC Revenue Protection at **1-866-550-5444**.
2. Go online [fortisbc.com/energytheft](https://www.fortisbc.com/energytheft).
3. Call BC Crime Stoppers at **1-800-222-TIPS (8477)**.

For all other customer service inquiries, please call FortisBC at **1-888-224-2710**.



Spray and save

Energy-saving tip: Replace the pre-rinse spray valve in your dishwashing area with a new high-efficiency model. This inexpensive DIY fix can reduce water use and heating costs.

For more ideas geared to small businesses, visit [fortisbc.com/businessstips](https://www.fortisbc.com/businessstips).

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Energy at work