

Our natural gas supply
may be limited this winter



Please reduce
your use

Due to the rupture of the Enbridge-owned natural gas transmission pipeline earlier this fall, British Columbia may continue to experience a limited supply of natural gas this winter.



Enbridge's pipeline has been repaired, but their entire transmission system will operate at a reduced capacity this winter. This means there is a limited supply of natural gas for our customers this winter. We're doing everything we can to ensure our customers receive the natural gas they need. You can help by reducing your use where possible.

Small ways to conserve that make a big difference:



Where possible, lower your thermostat to between 18 - 20 °C when home and awake and no more than 17 °C when out or asleep.



Fireplaces can still be used to efficiently heat the room you're in. Save energy by heating only the rooms you're using.



Take shorter showers. Save hot water by shortening your showers by two minutes.

These changes may seem small, but they can add up. For example, turning down the thermostat an additional three degrees when you need heat, can save an average of eight gigajoules of natural gas per year. If 11 households did this simple action it could equal enough natural gas to provide heat and hot water for one home for a year.¹

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¹Savings are approximate, assuming a thermostat setback of an additional three degrees for when heat is needed in a natural gas heated 2,300–2,600 square foot home located in a FortisBC service area. On average, a home this size consumes 90 gigajoules of natural gas annually.

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(18-311.35 11/2018)

MCC#903461