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**VIA E-MAIL**

*tom.loski@terasengas.com*  
*regulatory.affairs@tersengas.com*

July 29, 2008

**CUSTOMER CHOICE -  
Program Enhancements and Additional  
Customer Education Funding Exhibit A-1**

Mr. Tom Loski  
Chief Regulatory Officer  
Terasen Gas Inc.  
16705 Fraser Highway  
Surrey, B.C. V4N 0E8

Dear Mr. Loski:

Re: Terasen Gas Inc.  
Project No. 3698523 / Order No. G-113-08  
Customer Choice Program Enhancements and Additional Customer Education Funding

Further to your July 18, 2008 filing of the above noted Application, enclosed is Commission Order G-113-08 establishing Regulatory Timetable for a written public hearing process.

Yours truly,

A handwritten signature in black ink, appearing to read "Erica M. Hamilton".

Erica M. Hamilton

yl  
Enclosure



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<b>BRITISH COLUMBIA UTILITIES COMMISSION</b>	
<b>ORDER NUMBER</b>	<b>G-113-08</b>

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IN THE MATTER OF  
the Utilities Commission Act, R.S.B.C. 1996, Chapter 473

and

Terasen Gas Inc. Application for CUSTOMER CHOICE Program Enhancements  
and Additional Customer Education Funding

**BEFORE:** L.F. Kelsey, Chair July 29, 2008

**O R D E R**

**WHEREAS:**

- A. Terasen Gas Inc. ("Terasen Gas") recommended in its Certificate of Public Convenience and Necessity application dated April 13, 2006 for the Residential Commodity Unbundling Project that a post implementation review should be undertaken to assess the effectiveness of the project; and
- B. Commission Order C-6-06 granted a Certificate of Public Convenience and Necessity to Terasen Gas for the Residential Commodity Unbundling Project effective November 1, 2007; and
- C. Commission Decision dated August 14, 2006 directed that a post implementation review should take place approximately six months after the projected start of the program (November 1, 2007); and
- D. Article 32 of the Code of Conduct ("Code") states that, "*The Code shall be reviewed and modified if required at an annual meeting to be held prior to May 1 of each year*"; and
- E. A group of Gas Marketers called the "Marketer Group" submitted a report to the Commission on March 3, 2008 entitled "*Report for the British Columbia Utilities Commission April 2008 Meeting*" that identified market design issues, operational and processing issues within the Gateway for Energy Marketers (GEM) system; and
- F. Commission staff conducted a meeting with interested Gas Marketers on April 8, 2008 to review the Marketer's Group submission and other issues; and
- G. On July 18, 2008, Terasen Gas filed with the Commission the Customer Choice Post Implementation Review Report and Application for Program Enhancements and Additional Customer Education Funding ("*Report and Application*"); and

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ORDER  
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H. The Commission requires that a regulatory process to deal with the Report and Application be established.

**NOW THEREFORE** the Commission orders as follows:

The submitted information will be examined in a written public hearing process. The Regulatory Timetable is set out in Appendix A attached to this Order.

**DATED** at the City of Vancouver, in the Province of British Columbia, this 29<sup>th</sup> day of July 2008.

BY ORDER



Len Kelsey  
Chair

Attachment

**Terasen Gas Inc.**

**CUSTOMER CHOICE Post Implementation Report and Application  
For Program Enhancements and Additional Customer Education Funding**

**Regulatory Timetable**

2008

Intervenor Registration	Friday, August 8
Commission and Intervenor Information Requests to Terasen Gas	Friday, August 22
Response to Commission and Intervenor Information Requests	Wednesday, September 10
Intervenor Submissions	Wednesday, September 17
Terasen Gas Reply Submissions	Wednesday, September 24