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August 31, 2017

British Columbia Utilities Commission Suite 410, 900 Howe Street Vancouver, B.C. V6Z 2N3

Attention: Mr. Patrick Wruck, Commission Secretary and Manager, Regulatory Support

Dear Mr. Wruck:

Re: FortisBC Energy Inc. (FEI)

Project No. 3698899

2016 Rate Design Application (the Application)

Response to the British Columbia Utilities Commission (BCUC or the Commission) Technical Information Requests (IRs) on COSA and Revenue to Cost Ratios

On December 19, 2016, FEI filed the Application referenced above. In accordance with Commission Order G-109-17 setting out the Regulatory Timetable for the review of the Application, FEI respectfully submits the attached response to BCUC Technical IRs.

If further information is required, please contact the undersigned.

Sincerely,

FORTISBC ENERGY INC.

Original signed:

Diane Roy

Attachments

cc (email only): Registered Parties



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1 FORTISBC ENERGY INC.

2 A	A. CHA	APTER 6 -	- FEI COST	OF SER	/ICE STI	JDY
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3 1.0 Reference: FEI COST OF SERVICE STUDY

Exhibit B-3, FEI COSA, Function Tab, Lookup Row 11920

Functionalization of Environment Health & Safety Costs

In the Tab Function, Lookup Row 11920 of Exhibit B-3, Environment Health & Safety Costs are functionalized as ADMIN and categorized by cost type including, but not limited to Gas Supply Operations, LNG storage, Distribution, Marketing and Customer Accounting.

1.1 Please explain why the Environment Health & Safety Costs are functionalized as ADMIN costs.

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Response:

14 Environment, Health and Safety costs are not functionalized as ADMIN costs, but are split 15 between all of FEI's functions using the following proportions.

Function	Proportion
Gas Supply Operations	1.49%
LNG Storage Tilbury	6.81%
LNG Storage Mt. Hayes	1.70%
Transmission	17.64%
Distribution	44.82%
Marketing	12.67%
Customer Accounting	14.87%
Total	100.00%

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FEI used the name ADMIN as an indicator that these costs are to be allocated to all functions based on the proportion of Gross O&M costs before Administration and General costs. Like other Admin and General type costs¹, Environment, Health and Safety costs are incurred in support of all of the primary functions of FEI and thus are allocated proportionately to each of them.

.

Legal, Human Resources, Financial and Regulatory Services and Insurance costs are also allocated based on Gross O&M before Administration and General



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The Environment, Health and Safety department includes a number of areas such as Environmental Affairs, Occupational Health and Safety, Public Safety, Emergency

 1.2 Please explain why Environment Health & Safety Costs of \$418,000 and \$490,800 are categorized as Marketing and Customer Accounting costs, respectively.

Response:

Please refer to the response to BCUC Technical IR 1.1.1. The amounts of \$418,000 and \$490,800 are 12.67 percent and 14.87 percent, respectively, of the total Environment, Health & Safety costs used in the COSA.

Preparedness, Business Continuity Planning, and Corporate Security.



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1	2.0 Refe	rence:	FEI COST OF SERVICE STUDY
2			Exhibit B-8, BCOAPO IR 6.6a, p. 16; Attachment 6.6a, p. 2
3			Customer Weighting Factors for Meters and Services
4 5 6	2.1		e provide the calculations supporting the Rate 1 Customer Service Cost 00) and Service Lateral Cost (\$1,535).
7	Response:		
8 9 10 11 12 13	to larger me two tie-in te for this serv applied to la	eter sets chnician vice is \$ arger me	Service cost of \$1,600 represents the meter set installation costs applicable and is the average cost to install/connect these meter sets, consisting of s, one crane truck and one welder for one day. FEI's average charge out 200 per hour multiplied by 8 hours to equal \$1,600. The \$1,600 is only ster sets. Of the 890,573 residential meter sets included in the study, only attract these costs.
14	The RS 1 S	ervice La	ateral cost of \$1,535 is FEI's Service Line Cost Allowance (SLCA) that has

been in place since 2007, until it was changed effective January 1, 2017 by Order G-147-16 approving FEI's 2015 System Extension Application². Under the method used to calculate this amount, which has been in place since 1996, the SLCA is a derived value that represents a proxy Main Extension (MX) test for a residential customer where the Profitability Index (PI) equals 1.0. In other words, the SLCA represents a capital cost where the present value of the cash flows (i.e. revenue from the customer being connected) is equal to the cost to install an average service line.

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² FEI notes that although the SLCA has recently been updated, FEI has used the SLCA that was in place for the years that were used to derive the COSA data.



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1	3.0	Refere	nce: FEI COST OF SERVICE STUDY
2			Exhibit B-1, Section 6.3.6.1.1, pp. 6-25, 6-26; Appendix 8, Table 2, p.
3			2;
4			Exhibit B-11, CEC IR 16.1, pp. 36-37
5			Customer Weighting Factors for Administration and Billing
6		3.1	Please provide the analysis, with calculations and explanations, which support
7			FEI's Customer Weighting Factors for Administration and Billing as seen in Table
8			6-15 on page 6-25 and Table 2 of Appendix 6-8 of Exhibit B-1.
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Response:

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The Customer Weighting Factors for Administration and Billing were developed in 2011 and were included in FEI's 2012 Common Rates, Amalgamation and Rate Design Application. The process used to develop the factors did not involve any empirical analysis or calculations, but was through conversations with customer service managers using their insight and experience, along with input from EES Consulting. For FEI's 2016 Rate Design Application, the factors developed in 2011 were again reviewed with customer service managers to determine whether they were still reasonable. FEI determined that the factors from 2011 were still reasonable and subsequently used them in the COSA that supports FEI's 2016 Rate Design Application.

The internal knowledge used by FEI staff to develop the Administration and Billing weighting factors took into consideration the frequency of meter reading, the use of remote meter reading via cellular or other communications infrastructure, the method of collecting and retaining load data, the amount of time spent by customer service responding to inquiries, marketing programs and costs for different customer groups, the existence of dedicated account managers for commercial and industrial customers and the number of resources dedicated to each customer class for billing, measurement and marketing as described in Section 6.3.6.1.1 of the Application. The majority of the effort and consequently factor weighting difference comes from the resources dedicated to billing transportation customers, in particular, and from the dedicated account managers for the commercial and industrial customers.

Commercial and industrial account managers perform a wide variety of services that are not required for a typical residential customer. FEI has approximately 40 employees that are dedicated to the approximately 92,000 commercial and industrial customers taking service under commercial and industrial rate schedules. These customers cover a number of industry segments, including healthcare, schools and universities, retail/grocery, space/warehousing, public sector (local and provincial), hospitality sector, apartment buildings/stratas, and others where there is a common meter. The services provided to these customers include help with consumption and data analysis, rate comparisons, evaluation of rate options, climate action goals, evaluation of transportation vs. mass market rates, market information to help with budgeting and cost forecasting, re-arranging accounts and premises



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based on needs, shared ownership/liability during property transfers, arranging contract and transportation agreements, RNG information and related billing inquiries, bankruptcies and mailing address changes.

On pages 6-25 to 6-26 of Exhibit B-1, FEI states that:

Based on information from FEI's marketing, customer service and billing departments, weighting factors for each rate class were developed which take into consideration:

- · the frequency of meter reading;
- the use of remote meter reading via cellular or other communications infrastructure and the method of collecting and retaining load data;
- the amount of time spent by customer service responding to inquiries;
- marketing programs and costs for different customer groups;
- the existence of dedicated account managers for commercial and industrial customers: and
- the number of resources dedicated to each customer class for customer billing, measurement and marketing.
- 3.2 For each of the items in the list above, please provide the supporting data that FEI considered when developing the Administration and Billing customer weighting factors (for example the frequency of meter reading by rate class, and marketing programs and costs for different customer groups by rate class).

Response:

Please refer to the response to BCUC Technical IR 1.3.1.

 In response to CEC IR 1.16.1 regarding the use of empirical evidence or judgement to support the Weighting Factors for Administration and Billing, FEI states:

FEI relied on discussions with internal staff about the approximate level of effort required to service different types of customers for the Customer Administration



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and Billing Factors, taking into consideration the factors listed on page 6-15 of 1 2 the Application as quoted in the preamble. 3 While this approximate level of effort was not based on the actual tracking of 4 hours by customer class, it was based on internal knowledge from staff responsible for customer administration and billing. [Emphasis added] 5 6 3.3 Please confirm, or otherwise explain, that the reference to page 6-15 in FEI's 7 response to CEC IR 16.1 is incorrect and that the correct reference is Exhibit B-8 1, pp. 6-25 to 6-26. 9 10 Response: 11 Confirmed. 12 13 14 15 3.4 Please explain if the internal knowledge used by FEI staff responsible for 16 customer administration and billing to develop the Customer Administration and 17 Billing Factors included empirical information, such as the number of customers, 18 revenue, number of bills and percentage of bad debts. 19 20 Response: 21 Please refer to the response to BCUC Technical IR 1.3.1. 22 23 24 25 3.4.1 If not, please explain why not. 26 27 Response:

Please refer to the response to BCUC Technical IR 1.3.1.



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4.()	Reterence:	FFI COST OF SERVICE STUDY

2 Exhibit B-11, CEC IR 16.2, pp. 37–39

Historical customer weighting factors for administration and billing

In response to CEC IR 1.16.2, FEI states:

The following table shows the FEI weightings used for the 2012 COSA provided in the Common Rates, Amalgamation and Rate Design Application. Prior to amalgamation the weightings would have been related to specific service areas, with different customer classes in some cases, and are not comparable to the FEI factors included in this Application. In addition to the 2012 Customer Weighting Factor also below are the weighting factors from the 2001 Rate Design, 1996 Rate Design and the 1993 Phase B Rate Design Application.

4.1 Please describe the rationale for the inputs used in the administration and billing weighting factors for the: (i) 2012 COSA; (ii) 2001 Rate Design; (iii) 1996 Rate Design; and (iv) 1993 Phase B Rate Design Application (i.e. number of customers, revenue, number of bills and percentage of bad debts).

Response:

In the 2012 Amalgamation Application and the 2016 Rate Design Application FEI used two factors to weight many of its customer-related costs: the Weighting Factor for Administration and Billing and the Weighting Factor for Meters and Services. These factors are described in Sections 6.3.6.1.1 and 6.3.6.1.2 of the Application. The Weighting Factor for Administration and Billing was used to weight the customer-related costs that are functionalized as Customer Accounting, and was developed based on the experience and knowledge of FEI's customer service managers, with input from EES Consulting. Please refer to the response to BCUC Technical IR 1.3.1 for further discussion of the Weighting Factor for Administration and Billing. The Weighting Factor for Meters and Services was used to weight the customer-related meters and services costs, and was developed using the costs of meters and services for each specific type of customer.

In the 1993 Phase B, 1996 and 2001 Rate Design Applications, a single factor was used, called the Customer Weighting Factor. The Customer Weighting Factor was developed using the costs of meters and services for each specific type of customer, i.e. the same method used to develop the Weighting Factor for Meters and Services in the 2012 Amalgamation Application and 2016 Rate Design Application. In the 1993 Phase B, 1996 and 2001 Rate Design Applications, after discussions with managers regarding the work effort for meter reading and billing for the various rate schedules, the costs that were functionalized as Customer Accounting were also allocated using the Customer Weighting Factor. In other words, the costs functionalized as Customer Accounting for the 1993 Phase B, 1996 and 2001 Rate Design



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Applications were weighted using the factor for Meters and Services, not a separately developed factor for Administration and Billing.

4.1.1 Please compare the rationale provided in response to the previous question to the rationale used in the development of the FEI 2016 Rate Design Application and highlight and discuss any significant differences.

Response:

11 Please refer to the response to BCUC Technical IR 1.4.1.

4.2 Please show the calculation of the administration and billing weighting factors used for the: (i) 2012 COSA; (ii) 2001 Rate Design; (iii) 1996 Rate Design; and (iv)1993 Phase B Rate Design Application.

Response:

20 Please refer to the responses to BCUC Technical IRs 1.3.1 and 1.4.1.

4.2.1 Please compare the calculations in the previous question to the calculations used in the FEI 2016 Rate Design Application and highlight and discuss any significant differences.

Response:

29 Please refer to the response to BCUC Technical IR 1.4.2.



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5.0 Reference: FEI COST OF SERVICE STUDY

Exhibit B-1, Section 3.3.4, p. 3-11; Exhibit B-5, BCUC IR 14.2, p. 59

Demand meter data

On page 3-11 of Exhibit B-1, FEI states: "In 1996, BC Gas filed a rate design application which included a COSA study including a minimum system study (MSS)."

In response to BCUC IR 14.2, FEI states:

... at the time of the 2001 Rate Design, while customers in the other Industrial rate schedules had demand meters and daily measurement data available, a large number of RS 5 customers' volume data were still based on monthly meter reads. This has now changed to all RS 5 measurement readings being available on a daily basis. This is also an improvement on the customer load data which allows for considering alternate methods of determining Daily Demand coupled with setting the Demand Charge to apply to General Firm Service customers. ...

5.1 Please complete the table below which seeks to obtain and compare the demand metering data for large commercial and industrial customers in 1996, 2001 and 2016. Please include in the response a list of the rate schedules classified as Large Commercial and as Industrial.

	1996	2001	2016
Residential Peak Demand (GJ)			
Small Commercial Peak Demand (GJ)			
Large Commercial			
No. of Customers			
Total Peak Demand (GJ)			
No. of Customers with Demand Meters			
Total Peak Demand from Customers with Demand Meters (GJ)			
Industrial			
No. of Customers			
Total Peak Demand (GJ)			
No. of Customers with Demand Meters			
Total Peak Demand from Customers with Demand Meters (GJ)			
Total Peak Demand on FEI system (GJ)			

Response:

The table below provides the requested information except for Large Commercial and Industrial Total Peak Demand from Customers with Demand Meters for 1996 and 2001, as that information is unknown.



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- Large Commercial includes RS 3 and RS 23. Industrial includes RS 5 and RS 25. The row called "Total Peak Demand on FEI System" includes other industrials RS 4, RS 6, RS 7/27,
- 3 RS 22, RS 22A, RS 22B and for 1996 it also includes Bypass customers, 1996 and 2001
- 4 results do not include the demand from Vancouver Island and Whistler.

	1996	2001	2016
Residential Peak Demand (GJ)	687,838	696,575	635,526
Small Commercial Peak Demand (GJ)	213,878	232,655	247,046
Large Commercial			
No. of Customers	6,107	6,412	6,709
Total Peak Demand (GJ)	229,766	200,827	200,518
No. of Customers with Demand Meters	92	325	1,681
Total Peak Demand from Customers with Demand Meters (GJ)	Unknown	Unknown	66,562
Industrial			
No. of Customers	250	690	796
Total Peak Demand (GJ)	38,679	72,368	79,740
No. of Customers with Demand Meters	153	614	796
Total Peak Demand from Customers with Demand Meters (GJ)	Unknown	Unknown	79,740
Total Peak Demand on FEI System (GJ)	1,378,133		1,206,196

<u>References</u>

7 1996:

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Residential, Small Commercial, Large Commercial and Industrial Demand from RDA Application Volume 2, Tab 2E, Section 8, Page 1, Line 1; Tab 2E, Section 9, Page 1, Line 1; and Tab 2E, Section 10, Page 1, Line 1. (Sum of respective peak demand from the Lower Mainland, Inland and Columbia Divisions).

Number of customers for Large Commercial and Industrial from 1996 RDA Volume 2, Tab 2A, Section 1, Page 1.0, Line 28.

Number of customers with Demand meters is assumed to be the number of customers with telemetry and/or AMR from the Meter Study that derives the customer weighting factor. The meter study was filed as part of FEI's (formerly BC Gas Utility Ltd.) response to Industrials Information Request Item 11, Page 2.2, 2.3, 2.5, 3.2, 3.3, 3.5, 4.1, and 4.2. The result shown in the table above is the sum of the details from the Lower Mainland, Inland and Columbia Divisions.



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2001:

2 Residential, Small Commercial, Large Commercial and Industrial Demand from RDA 3 Application Section 8, Page 3, Row 115. Total Peak Demand on FEI System was not 4 shown, i.e. left blank.

- 5 Number of customers for Large Commercial and Industrial from 2001 RDA Section 8, 6 Page 3, Row 117 (value shown divided by 12).
- 7 Number of customers with Demand meters is assumed to be the number of customers 8 with telemetry and/or AMR from the Meter Study that derives the customer weighting 9 factor.
- 10 2016:
- 11 Residential, Small Commercial, Large Commercial and Industrial Demand from Exhibit 12 B-1, Page 6-24, Table 6-14.
- 13 Number of customers for Large Commercial from Exhibit B-1, Page 6-20, Table 6-12, 14 sum of RS 3 and RS 23 and for Industrial from Exhibit B-1, Page 6-20, Table 6-12 sum 15 of RS 5 and RS 25.
- 16 Number of Large Commercial customers with Demand meters is assumed to be the 17 number of customers with telemetry and/or AMR from the Meter Study that derives the 18 customer weighting factor.
- 19 Number of Industrial customers with Demand meters is assumed to be the number of customers with telemetry and/or AMR from the Meter Study that derives the customer 20 21 weighting factor.

22 23 For 1996 and 2001, FEI has no record of the Peak Demand from Customers with Demand 24 Meters. For 2016, all RS 5 and 25 customers have demand meters, hence Total Peak Demand and Total Peak Demand from Customers with Demand Meters is the same. 25

26 All Large Industrials in RS 22, 22A and 22B in 1996, 2001 and 2016 have demand meters. The 27 peak demand is the firm contract demand with each of the customers. Interruptible service 28 customers in RS 22 would have a zero peak demand.



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B.	CHAPTER 12 -	- FEI FINAL COST	OF SERVICE	RESULTS ANI	O REBALANCING
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2 6	6.0	Reference:	FEI FINAL COST OF SERVICE RESULTS AND REBALANCING
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3 Exhibit B-1, Section 6.2, p. 6-1; Exhibit B-5, BCUC IR 14.2, pp. 59-60

4 COSA data

On page 6-1 of Exhibit B-1, FEI states that: "FEI conducted a COSA study to determine how to allocate and recover FEI's costs through customer rates." FEI also states that:

Information for assessing the rate design's effectiveness in recovering the cost of service, providing a fair apportionment of costs among customers, avoiding undue discrimination or providing revenue stability can all be drawn from the COSA.

In response to BCUC IR 14.2, FEI states:

The Company (FEI) has made investments in tracking costing data when it switched its accounting and management systems to SAP, several years after the 1993 Rate Design, which tracks costs on an activity basis. The activities cover an array of capital and operating activities, including those related to LNG assets and operations, Transmission assets and operations, and Distribution assets and operations.

6.1 Does FEI consider the 2016 COSA study to be: more accurate than; less accurate than; or as accurate as the COSA included in the 1993 Rate Design Application when considering its ability to allocate costs based on the rate class that incurred the cost? Please provide calculations if necessary to support an explanation of your response.

Response:

- FEI considers that the 2016 COSA study is as accurate as the COSA in the 1993 Rate Design Application.
- 27 FEI considers the data available for factors such as peak day demand for transportation
- 28 customers and RS 5 to be more accurate than those in the 1993 Rate Design Application. The
- 29 increase in daily demand information for RS 5 and RS 25, in particular, has been useful in
- 30 developing the rate design proposals for those rate schedules. However, while the increase in
- 31 demand meters has increased the level of information available to FEI for rate design, it has not
- 32 increased the information available for cost allocation in the COSA.
- 33 As can be seen in the table in response to BCUC Technical IR 1.5.1, although the number of
- 34 customers with demand meters has increased since 1996, the number is still small relative to
- 35 the number of customers that do not have demand meters. The number of customers with



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demand meters is less than one percent of all customers. Further, the demand meters measure **actual** daily usage; however, for cost allocations in the COSA, FEI must still estimate the **expected** usage on a peak day because FEI's delivery system is built to be able to serve its firm customers on a peak day. Consequently, the daily reads from the demand meters do not provide additional information for cost allocation. It is for these reasons that the increase in the number of demand meters does not increase the level of precision of data and resulting cost allocations in the COSA.

Peak day demand for rate schedules without demand meters such as RS 1, RS 2 and RS 3 should be considered similar to 1993, since the method by which these parameters are derived is more or less the same as historical methods. Functionalization and classification of general plant costs continues to be consistent with historical COSA methodology.



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7.0 Reference: FEI FINAL COST OF SERVICE RESULTS AND REBALANCING

Exhibit B-1, Section 6.5.1, pp. 6-33 to 6-34; Exhibit A2-10, Section 7.2, p. 33

Revenue to cost ratio range of reasonableness

On page 6-33 of Exhibit B-1, FEI states:

In the case of BC electric utilities, there is relative certainty in load research analysis that exists from known hourly system demand and demand metering data for large commercial and industrial customers with respect to the coincident peak demand calculation. The equivalent level of certainty does not exist for natural gas utilities...

On page 6-34 of Exhibit B-1, FEI states: "Consistent with past precedent and practice, FEI has applied a range of reasonableness of 90% to 110% in this Application."

On page 33 of Exhibit A2-10, Elenchus summarized the R:C ratio range of reasonableness for different utilities, which was accepted by other regulators

Table 4: R:C Ratio Range of Reasonableness

Utility	Range of Reasonableness
AltaGas ⁶¹	95% to 105%
ATCO ⁶²	95% to 105%
Union Gas ⁶³	Close to unity ⁶⁴
Enbridge ⁶⁵	Close to unity
Centra Gas ⁶⁶	100%
SaskEnergy ⁶⁷	95% to 105%

7.1 Given that the range of reasonableness in other jurisdictions is no greater than 95 percent to 105 percent, please explain why FEI's proposed range of reasonableness of 90 percent to 110 percent is appropriate.

Response:

The appropriate range of reasonableness depends on the particular circumstances and history of a public utility, and therefore practices in the various jurisdictions may not be readily comparable. A 90 percent to 110 percent revenue to cost ratio range of reasonableness is appropriate given the accuracy of FEI's COSA studies, and the history of the range of reasonableness applied to natural gas utilities in this Province.

As discussed in Section 6.5.1, page 6-33 of the Application, although there are precedents for a range of reasonableness of 95 percent to 105 percent in the case of BC electric utilities, this



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- range is not appropriate for natural gas utilities as the equivalent level of certainty does not exist for natural gas utilities.
- 3 Prior Commission decisions specific to natural gas also support a wider range of
- 4 reasonableness. For BC natural gas utilities, the long standing precedent for the range of
- 5 reasonableness for the R:C ratio has been 90 percent to 110 percent. As mentioned in section
- 6 6.5.1, page 6-33, line 27, in Commission Order G-42-91, the Commission recognized the
- 7 subjectivity and judgment inherent in cost allocation.
- 8 This reliance on judgment led the Commission to conclude:
 - Given the imprecision inherent in cost of service studies in general, and in particular the studies in issue, the Commission believes that as long as revenues from a particular class of service and costs allocated to that class of service do not differ by more than 10%, there is no compelling evidence to determine that the cost of service results indicate rate restructuring is required.
- 14 The foregoing quotation and excerpts from various other decisions accepting a 90 percent to
- 15 110 percent range of reasonableness for gas utilities in BC are set out at length in the response
- 16 to BCUC IR 1.14.1 (Exhibit B-5, pages 55-59).
- 17 The Commission also accepted, as a guide to rate setting, a range of reasonableness of 90
- 18 percent to 110 percent in the FEI (formerly BC Gas) 1993 Phase B Rate Design. The same
- range of reasonableness was used in the BC Gas 1996 Rate Design³ and in the FEI (formerly
- 20 Terasen Gas Inc.) 2001 Rate Design and in FEI's 2012 Amalgamation Application.
- 21 EES Consulting considers FEI's proposed 90 percent to 110 percent revenue to cost ratio range
- 22 of reasonableness for setting proposed rates to be a reasonable range for use when
- 23 considering the revenue to cost ratios for FEI.⁴ EES Consulting states:⁵

While this is a broader range than what is currently accepted by the Commission for the electric utilities in B.C., it is consistent with the range previously accepted for gas utilities in the Province and the larger range is appropriate in this particular case. Anytime there is greater uncertainty in the COSA results, the resulting revenue to cost ratios are less accurate and reliable. This makes it advisable to use +/- 10% to reflect the uncertainty in the COSA. FEI COSA contains uncertainty due to several factors.

Gas utilities use peak days that reflect extreme weather planning conditions compared to the electric utilities that use actual or forecast loads under normal weather conditions. While the loads used in FEI COSA reflect the cost causation

³ Commission Order G-98-96, dated October 7, 1996.

⁴ Exhibit B-1, Appendix 6-1, EES COSA Study Report, p. 2; Exhibit B-11, CEC IR 1.6.1.

⁵ Exhibit B-1, Appendix 6-1, EES COSA Study Report, p. 5.



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1	of the system, they contain less certainty than the loads used on the electric side
2	Because a large portion of costs are allocated on the basis of the peak day use
3	per class, having uncertainty in the peak day loads used for allocation among the
4	classes will lead to more uncertainty in the COSA results.

This is consistent with Elenchus' observations:⁶

The usual revenue to cost range of acceptable ratios that Elenchus has observed is between 0.90 and 1.10 or a narrower range of 0.95 to 1.05. A narrower range of 0.95 to 1.05 is usually used by regulators and utilities in instances when there is good load and costing data available to be used in a COSA study and the utility and regulator have had experience and history in using COSA studies in order to set rates.

As Elenchus has also stated that consistency with past practice is the most important consideration,⁷ and that: "Unless there is reason to believe that the quality of data has improved substantively, Elenchus would suggest that there is not a compelling case for narrowing the acceptable range of revenue to cost ratios."

Therefore, consistent with past precedent and practice, it is reasonable and appropriate to apply a range of reasonableness of 90 percent to 110 percent in FEI's rate design.

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- 7.2 Please provide an updated version of the following tables to show the impact of using a R:C ratio range of reasonableness of 95 percent to 105 percent:
- i. Table 12-2: COSA R:C and M:C Results after Rate Design Proposals (Exhibit B-1, p. 12-5)
 - ii. Table 12-3: R:C and M:C Results after Rate Design Proposals and Rebalancing (Exhibit B-1, p. 12-7)
 - iii. Table 12-4: FEI Rate Proposal Summary (Exhibit B-1, pp. 12-8 12-9)

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Response:

As discussed in the response BCUC Technical IR 1.7.1, FEI believes that 90 percent to 110 percent is the appropriate range of reasonableness to evaluate R:C ratios for each rate schedule and therefore, rate design changes as proposed in the Application should be approved.

⁶ Exhibit A2-2, Elenchus COSA Report, p. 29.

⁷ Exhibit A2-10, Elenchus Rate Design Report, p. 35.

⁸ Exhibit A2-9, ICG-Elenchus IR 1.1.3.



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- 1 As shown in Table 12-3 of the Application, there are only three rate schedules that are outside
- 2 the 95 percent to 105 percent range after rate design changes and rebalancing are applied: RS
- 3 5/25 at 106.3 percent, RS 6/6P at 110 percent, and RS 22A at 113 percent.
- 4 FEI provides the three requested updated tables below, noting that Table 12-2 is unchanged
- 5 from the Application since it represents the amounts before rebalancing.

i. Table 12-2: COSA R:C and M:C Results after Rate Design Proposals

Rate Schedule	Initial COSA		Revenue Shift (\$000)	Approximate Annual Bill Change		er Rate Design oposals	
	R:C	M:C			R:C	M:C	
Rate Schedule 1	95.6%	93.1%	786.4	0.1%	96.4%	94.4%	
Residential Service	93.0%	93.1%	700.4	0.176	90.470	94.4%	
Rate Schedule 2	404.00/	400.50/	(4.474.4)	0.50/	400.00/	40440/	
Small Commercial Service	101.3%	102.5%	(1,174.1)	-0.5%	102.2%	104.1%	
Rate Schedule 3/23							
Large Commercial Sales and	101.6%	103.3%	1,174.1	0.6%	103.6%	107.6%	
Transportation Service							
Rate Schedule 5/25							
General Firm Sales and	104.9%	112.2%	45.2	0.0%	106.3%	116.0%	
Transportation Service							
Rate Schedule 6/6P	131.2%	159.1%			131.7%	160.4%	
Natural Gas Vehicle Service	131.270	139.170			131.770	100.476	
Rate Schedule 22A							
Transportation Service (Closed)	109.5%	109.8%			113.0%	113.4%	
Inland Service Area							
Rate Schedule 22B							
Transportation Service (Closed)	99.7%	99.7%			103.1%	103.1%	
Columbia Service Area							
Rate Schedule 22							
Large Volume Transportation Service	1425.5%	1864.4%	(754.2)	-3.4%	100.0%	100.0%	
301 1100				\$			

Rate Schedule (rates not set using allocated costs)	Initial COSA		Initial COSA Revenue Approxim Shift Annual E (\$000) Change		COSA after Rate Design Proposals	
	R:C	M:C	, ,	J	R:C	M:C
Rate Schedule 4	147.4%	550.9%	13.3	1.9%	150.2%	578.3%
Seasonal Firm Gas Service	147.470	330.976	13.5	1.976	130.2 /6	370.376
Rate Schedule 7/27						
General Interruptible Sales and	139.6%	712.3%	(90.7)	-0.3%	139.3%	713.6%
Transportation Service						



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ii: Table 12-3 (Revised): R:C and M:C Results after Rate Design Proposals and Rebalancing Using a Range of Reasonableness of 95 percent to 105 percent

Rate Schedule	COSA after Rate Design Proposals		Rebalance Approximate Amount Annual Bill (\$000) Change		COSA after Rate Design Proposals and Rebalancing	
	R:C	M:C			R:C	M:C
Rate Schedule 1 Residential Service	96.4%	94.4%	1,742.6	0.2%	96.6%	94.7%
Rate Schedule 2 Small Commercial Service	102.2%	104.1%			102.2%	104.1%
Rate Schedule 3/23 Large Commercial Sales and Transportation Service	103.6%	107.6%			103.6%	107.6%
Rate Schedule 5/25 General Firm Sales and Transportation Service	106.3%	116.0%	(1,138.5)	-1.2%	105.0%	112.6%
Rate Schedule 6/6P Natural Gas Vehicle Service	131.7%	160.4%	(75.9)	-20.3%	105.0%	109.5%
Rate Schedule 22A Transportation Service (Closed) Inland Service Area	113.0%	113.4%			113.0%	113.4%
Rate Schedule 22B Transportation Service (Closed) Columbia Service Area	103.1%	103.1%			103.1%	103.1%
Rate Schedule 22 Large Volume Transportation Service	100.0%	100.0%			100.0%	100.0%

Rate Schedule (rates not set using allocated costs)	Design Proposals		Rebalance Approximate Amount Annual Bill (\$000) Change		COSA after Rate Design Proposals and Rebalancing	
	R:C	M:C			R:C	M:C
Rate Schedule 4	150.2%	578.3%	(9.1)	-1.3%	148.3%	560.4%
Seasonal Firm Gas Service	130.2 /0	370.376	(9.1)	-1.370	140.3 //	300.4 //
Rate Schedule 7/27						
General Interruptible Sales and	139.3%	713.6%	(519.1)	-1.6%	137.1%	679.5%
Transportation Service						

Applying a 95 percent to 105 percent range of reasonableness to R:C ratios and shifting the

5 revenue responsibility to RS 1 customers with a R:C ratio of less than 100 percent will put

upward pressure on RS 1 delivery rates and further reduce the delivery charges for RS 6/6P,

7 RS 5/25, RS 7/27 and RS 4 as discussed below.

8 When rebalancing RS 6 and RS 5/25 to an R:C of 105 percent, there is an additional effect on

RS 7/27 and RS 4 as these two rates are derived from RS 5/25 rates as described in sections

10 9.6.5 and 9.7.1, respectively. If FEI were to shift all of the rebalancing to RS 1 as proposed in

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the Application, the total revenue shift to RS 1 from rebalancing would be \$1.743 million, which is \$1.682 million higher than proposed, and results in an annual bill impact of approximately 0.2 percent to RS 1 customer from rebalancing. RS 6 customers will experience a reduction of 20.3 percent in their annual bill, RS 5/25 customers a reduction of 1.2 percent, RS 7/27 a reduction of 1.6 percent and RS 4 a reduction of 1.3 percent. Rebalancing the charges under RS 22A would be inconsistent with continuing to grandfather the terms and conditions of service under this rate schedule. Since RS 22 is available for all large industrial customers, grandfathered RS 22A (and RS 22B) customers may elect this rate schedule as an alternative. Consequently, FEI has not rebalanced RS 22A to 105 percent for this response.

iii: Table 12-4 (Revised): FEI Rate Proposal Summary Using a Range of Reasonableness of 95 percent to 105 percent

Rate Schedule	Estimated COSA-Based 2018 Rates	Proposed Rate Changes	Estimated 2018 Rates After Proposed Changes
RS 1 – Residential			
Basic Charge (daily)	\$0.3890	\$0.0195	\$0.4085
Delivery Charge (\$/GJ)	\$4.821	(\$0.052)	\$4.769
RS 2 – Small Commercial			
Basic Charge (daily)	\$0.8161	\$0.1324	\$0.9485
Delivery Charge (\$/GJ)	3.850	(\$0.186)	3.664
RS 3/RS 23 – Large Commercial			
Basic Charge (daily)	\$4.3538	\$0.4357	\$4.7895
Delivery Charge (\$/GJ)	\$3.189	\$0.001	\$3.190
RS 4			
Basic Charge (Monthly)	\$439	Nil	\$439
Delivery Charge (\$/GJ) Off Peak	\$1.278	\$0.047	\$1.325
Delivery Charge (\$/GJ) Extended Period	\$2.183	(\$0.121)	\$2.062
RS 5/RS 25			
Basic Charge (Monthly)	\$587.00	Nil	\$587.00
Delivery Charge (\$/GJ)	\$0.887	(\$0.063)	\$0.824
Demand Charge (\$/Month/GJ)	\$21.596	\$2.784	24.380
RS 6/RS 26			
Basic Charge (Monthly)	\$61	Nil	\$61
Delivery Charge (\$/GJ)	\$4.873	(\$1.613)	\$3.260



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Rate Schedule	Estimated COSA-Based 2018 Rates	Proposed Rate Changes	Estimated 2018 Rates After Proposed Changes
RS 7/RS 27			
Basic Charge (Monthly)	\$880.00	Nil	\$880.00
Delivery Charge (\$/GJ)	\$1.455	(\$0.080)	\$1.375
RS 22			
Basic Charge (Monthly)	\$3,664.00	Nil	\$3.664.00
Firm Demand Charge (\$/Month/GJ)	n/a		\$25.000
Firm MTQ (\$/GJ)	n/a		\$0.150
Interruptible MTQ (\$/GJ)	\$1.060	(\$0.088)	\$0.972

Please provide supporting explanations and calculations for any changes to rate

design proposals if a R:C Ratio range of reasonableness of 95 percent to 105

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Response:

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9 Please refer to the response to BCUC Technical IR 1.7.2.

percent was utilized.



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FORT NELSON SERVICE AREA

2 C. CHAPTER 13 – FORT NELSON COST OF SERVICE ALLOCATION METHODOLOGY

3 8.0 Reference: FORT NELSON COST OF SERVICE METHODOLOGY

4 Exhibit B-1-2, Table 1, p. 1; Exhibit B-11, CEC IR 66.1, Attachment 66.1, p. 1

Customer weighting factors for meters and services

On page 1 of Exhibit B-1-2 FEI presents the customer weighting factors for Fort Nelson Service Area for both Meters and Services, and Customer Administration & Billing in Table 1, reproduced below.

Table 1: Fort Nelson Service Area Customer Weighting Factors for Meters & Services

Rate schedule	2016 Weighting Factors
Rate 1 - Domestic (Residential) Service	1.0
Rate 2.1 – General (Small Commercial) Service	1.6
Rate 2.2 – General (Large Commercial) Service	5.7
Rate Schedule 25 – General Firm Transportation	191.5

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In response to CEC IR 66.1, FEI provided attachment 66.1 which included the following table for Fort Nelson:

		Rate 2.1 -	Rate 2.2 -	Rate 25 - General
AMALGAMATED WEIGHTING	Rate 1 -	Small	Large	Firm
FACTOR RESULTS	Residential	Commercial	Commercial	Transportation
2016 Weighting Factors	1.000	1.576	4.764	31.278

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8.1 Please explain which factors were amalgamated to obtain the figures presented in attachment in response to CEC 66.1.

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Response:

- When responding to CEC-FEI IR 1.66.1 FEI incorrectly used the preliminary, and not the final, meters and services study results to produce the table in the response.
- There are two primary differences between the preliminary and final study results. The first difference is that in the final study FEI was able to obtain the insurable (replacement) value for the RS 25 Tackama meter set and subsequently use it as the cost for that meter set and service for the study. The second difference was that the formulas for summing the Total Cost for RS 2.2 (Large Commercial) meter set and service incorrectly excluded the column with the cost of the meter set. Finally, the title in the table in response to CEC-FEI IR 1.66.1 which reads AMALGAMATED WEIGHTING FACTOR RESULTS is a legacy title from the FEI study as the



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Please provide calculations that show the amalgamation of the

1 same template was used. The title should more accurately read FORT NELSON WEIGHTING

2 FACTOR FOR METERS AND SERVICES.

8.1.1

- 3 The above changes are included in the corrected response to CEC-FEI IR 1.66.1, Attachment
- 4 66.1, being filed concurrently with these responses. FEI has also included the corrected table
- 5 below. To be clear, the factors used in the Fort Nelson COSA for allocating Meters and Services
- 6 are those found on Page 1 of Exhibit B-1-2, Table 1 and are equal to those in the following
- 7 table.

Fort Nelson Weighting Factor for Meters and Services	Rate 1 - Residential	Rate 2.1 - Small Commercial	Rate 2.2 - Large Commercial	Rate 25 - General Firm Transportation
2016 Weighting Factors	1.000	1.576	5.716	191.509

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Response:

16 Please refer to the response to BCUC Technical IR 1.8.1.

weighting factor results.

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8.1.2 Please explain the differences between the Fort Nelson Weighting Factors for Meters and Services for Rate 2.2 and Rate 25 in Exhibit B-1-21 22 2, p. 1 and Exhibit B-11, CEC 1.66.1, Attachment 66.1.

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Response:

25 Please refer to the response to BCUC Technical IR 1.8.1.



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1	9.0	Refere	ence: FORT NELSON COST OF SERVICE ALLOCATION METHODOLOGY
2			Exhibit B-11, CEC IR 66.1, Attachment 66.1, p. 2
3			Customer Weighting Factors for Meters and Services
4 5 6		9.1	Please provide the calculations supporting the Rate 1 Customer Service Cost (\$1,600) and Service Lateral Cost (\$1,535).
7	Resp	onse:	
8	Pleas	e refer t	o the response to BCUC Technical IR 1.2.1.
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10.0 Reference: FORT NELSON COST OF SERVICE ALLOCATION METHODOLOGY

Exhibit B-1-2, p. 1; Exhibit B-8, BCOAPO IR 6.6a, Attachment 6.6a

Customer Weighting Factors for Meters and Services

10.1 In the same format as FEI's response to BCOAPO IR 6.6a, Attachment 6.6a, please show the calculation of the Customer Weighting Factors for Meters and

78 Response:

Services.

FEI has provided the calculation in the corrected response to CEC-FEI IR 1.66.1, Attachment 66.1, being filed concurrently with these responses.



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Reference: FORT NELSON COST OF SERVICE ALLOCATION METHODOLOGY 1 11.0 2 Exhibit B-1-2, Table 2, p. 2 3 Fort Nelson Customer Weighting Factors for Administration and 4 **Billing** 5 11.1 Please provide the analysis, with calculations and explanations, which support 6 the Fort Nelson Service Area Customer Weighting Factors for Administration and 7 Billing as seen in Table 2 on page 2 of Exhibit B-1-2. 8

Response:

The Fort Nelson Service Area Customer Weighting Factors for Administration and Billing were derived in the same way as for FEI. Please refer to the response to BCUC Technical IR 1.3.1.

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D. CHAPTER 13 – FORT NELSON FINAL COST OF SERVICE RESULTS AND REBALANCING

3 4	12.0	Reference:	FORT NELSON FINAL COST OF SERVICE RESULTS AND REBALANCING
5 6 7			Exhibit B-1, Section 6.5.1, p. 6-34; Exhibit B-1-1, Section 13.7, p. 13-48; Section 13.7.1.4, p. 13-50 – 13-51; Exhibit A2-10, Section 7.2, p. 33
8			Revenue to cost ratio range of reasonableness
9 10		. •	4 of Exhibit B-1, FEI states: "Consistent with past precedent and practice ed a range of reasonableness of 90% to 110% in this Application."
11		On page 13-4	48 of Exhibit B-1-1, FEI states:
12		the C	OSA results as presented in section 13.4.3 show that the residential

the COSA results as presented in section 13.4.3 show that the residential, commercial and industrial customers' revenue to cost ratios are outside the range of reasonableness (90 percent to 110 percent). Therefore, FEI is proposing to rebalance rates to bring Fort Nelson's rates to the boundaries of the range of reasonableness in consideration of rate shock constraints.

On page 33 of Exhibit A2-10, Elenchus summarized the R:C ratio range of reasonableness for different utilities, which was accepted by other regulators in Table 4 (shown below).

Table 4: R:C Ratio Range of Reasonableness

Utility	Range of Reasonableness
AltaGas ⁶¹	95% to 105%
ATCO ⁶²	95% to 105%
Union Gas ⁶³	Close to unity ⁶⁴
Enbridge ⁶⁵	Close to unity
Centra Gas ⁶⁶	100%
SaskEnergy ⁶⁷	95% to 105%

- 12.1 Please provide an updated version of the following tables to show the impact of using a R:C ratio range of reasonableness of 95 percent to 105 percent:
 - Table 13-26: Revenue to Cost and Margin to Cost Ratios before rebalancing (Exhibit B-1-1-1, Evidentiary Update, p. 13-50)
 - ii. Table 13-27: Revenue to Cost and Margin to Cost Ratios after rebalancing (Exhibit B-1-1-1, Evidentiary Update, p. 13-51)



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iii. Table 13-29: Fort Nelson Rate Proposal Summary (Exhibit B-1-1-1, Evidentiary Update, p. 13-56)

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Response:

- 5 As discussed in the response to BCUC Technical IR 1.7.1, FEI believes that 90 percent to 110
- 6 percent is the appropriate range of reasonableness to evaluate R:C ratios for each rate
- 7 schedule and therefore, rate design changes as proposed in the Application for Fort Nelson
- 8 should be approved.
- 9 As shown in Table 13-27 of the Application, Fort Nelson proposed rates for Rate 1, Rate 2.1
- and Rate 2.2 have been adjusted to account for the shift in revenue responsibility to bring Rate
- 11 1 close to a 90 percent R:C ratio, Rate 2.1 to a 110 percent R:C ratio and Rate 2.2 to a 123.9
- 12 percent R:C ratio.
- 13 Applying a 95 percent to 105 percent range of reasonableness to evaluate rate schedules would
- mean a greater revenue shift to Rate 1. Rebalancing Rate 2.1, Rate 2.2 and RS 25 to 105
- 15 percent would shift \$24 thousand, \$33 thousand and \$8 thousand, respectively, from these rate
- schedules to Rate 1, resulting in an R:C ratio for Rate 1 of 95 percent. Rebalancing and the
- shifting revenue responsibility equates to an annual bill increase for Rate 1 of 5.3 percent, a
- decrease for Rate 2.1 of 1.3 percent, a decrease for Rate 2.2 of 7.6 percent and a decrease for
- 19 RS 25 of 3.3 percent. The annual bill changes described above are averages; some Rate 1
- customers will experience annual bill increases of slightly higher than 9 percent, approaching
- 21 the level of what may be considered rate shock for these customers, particularly when coupled
- with Fort Nelson's approved revenue requirement increase for 2018⁹.
- FEI provides below the three requested updated tables, noting that Table 13-26 is unchanged
- from the Application since it represents the amounts before rebalancing.

i. Table 13-26: Revenue to Cost and Margin to Cost Ratios before rebalancing

Rate Schedule	Initial COSA		Revenue Shift	Approximate Annual Bill	COSA after Rate Design Proposals	
	R:C	M:C	(\$000)	Change	R:C	M:C
Rate 1	90.5%	88.0%	0.8	0.1%	90.9%	88.4%
Domestic (Residential) Service	30.570	00.070	0.0	0.170	30.370	00.470
Rate 2.1	108.3%	110.7%	(126.0)	0.1%	107.2%	109.4%
General (Small Commercial) Service	100.576	110.7 76	(120.0)	0.176	107.270	103.470
Rate 2.2	442.00/	440.00/	107.0	0.40/	44450/	118.4%
General (Large Commercial) Service	113.2%	118.2%	127.0	0.1%	114.5%	118.4%
Rate Schedule 25	112.1%	112.1%	(4.0)	-1.2%	111.0%	111.0%
General Firm Transportation Service	112.170	112.170	(1.8)	-1.270	111.0%	111.0%

⁹ Order G-162-16

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ii: Table 13-27 (Revised): Revenue to Cost and Margin to Cost Ratios after rebalancing using a range of reasonableness of 95 percent to 105 percent

Rate Schedule	COSA after Rate Design Proposals R:C M:C		Rebalance Amount (\$000)	Approximate Annual Bill Change	COSA after Rate Design Proposals and Rebalancing R:C M:C	
Rate 1 Domestic (Residential) Service	90.9%	88.4%	65.4	5.3%	95.0%	93.7%
Rate 2.1 General (Small Commercial) Service	107.2%	109.4%	(24.0)	-1.3%	105.0%	106.6%
Rate 2.2 General (Large Commercial) Service	114.5%	118.4%	(33.3)	-7.6%	105.0%	106.3%
Rate Schedule 25 General Firm Transportation Service	111.0%	111.0%	(8.1)	-3.3%	105.0%	105.0%

iii: Table 13-29 (Revised): Fort Nelson Rate Proposal Summary using a range of reasonableness of 95 percent to 105 percent

Rate Component	Rate 1	Rate 2.1	Rate 2.2	Rate 3.1	RS 25
Existing COSA Rates					
Minimum daily Charge incl. 1st 2 GJ/month	\$0.5483	\$1.4337	\$1.4337		
Administration Charge (/month)					\$202
Next 28 GJ/month	\$4.885				
Excess over 30 GJ/month	\$4.782				
Next 298 GJ/ month		\$5.336	\$5.336		
Excess over 300 GJ/month		\$5.210	\$5.210		
Delivery Charge First 20 GJ/month				\$4.522	\$4.522
Delivery Charge Next 260 GJ/month				\$4.201	\$4.201
Excess over 280 GJ/month				\$3.450	\$3.450
Minimum Delivery Charge/month				\$1,826	\$1,826
Total Annual Bill:	\$742	\$2,433	\$28,546	n/a	\$148,664
Proposed Rates					
Basic Charge/Day	\$0.3686	\$1.2786	\$3.3626		
Basic Charge (/Month)				\$600.00	\$600.00
Administration Charge (/Month)					\$39.00
Demand Charge (/GJ/Month)				\$26.421	\$26.421
Delivery Charge (\$/GJ)	\$3.512	\$3.782	\$3.401	\$1.000	\$1.000
Commodity Cost Recovery Charge (\$/GJ)	\$1.275	\$1.275	\$1.275	\$1.275	
Storage and Transport Charge (\$/GJ)	\$0.019	\$0.020	\$0.017	\$0.019	
Total Annual Bill:	\$783	\$2,406	\$26,251	n/a	\$140,144



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12.1.1 Please provide supporting explanations and calculations for any changes to rate design proposals if an R:C ratio range of reasonableness of 95 percent to 105 percent was utilized.

Response:

9 Please refer to the response to BCUC Technical IR 1.12.1.