



Diane Roy  
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March 5, 2014

Regulatory Affairs Correspondence  
Email: [gas.regulatory.affairs@fortisbc.com](mailto:gas.regulatory.affairs@fortisbc.com)

**Via Email**  
**Original via Mail**

British Columbia Utilities Commission  
6<sup>th</sup> Floor, 900 Howe Street  
Vancouver, BC  
V6Z 2N3

Attention: Ms. Erica M. Hamilton, Commission Secretary

Dear Ms. Hamilton:

**Re: FortisBC Energy Inc. – Revelstoke Service Area  
2014 First Quarter Gas Cost Report**

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FortisBC Energy Inc. (FEI or the Company) hereby submits to the British Columbia Utilities Commission (the Commission) the 2014 First Quarter Gas Cost Report for the Revelstoke Service Area (Revelstoke). The attached schedules provide a summary of the forecast monthly Propane Cost Deferral Account balances based on the February 19, 2014 forward prices.

The schedule at Tab 1, Page 1, based on the February 19, 2014 forward prices, using the NYMEX B0 – Mt. Belvieu Propane Swap prices, and based on the current rates, the projected deferral account balance at March 31, 2014 is \$463,911 deficit (after tax), and the forecast balance at March 31, 2015 is \$674,583 deficit (after tax). The rate change trigger ratio is calculated to be 76.9%, which falls outside the 95% to 105% deadband range, and the proposed rate increase that would be required to produce a 100% propane cost recovery-to-cost ratio is calculated to be \$4.290/GJ (Tab 1, Page 3, Line 20), which falls outside the minimum \$0.50/GJ rate change threshold, indicating that a rate change is required at this time.

Provided in Tab 2 are the details of the forecast gas costs for Revelstoke. The Company requests the information contained in Tab 2 be treated as CONFIDENTIAL.

## **CONFIDENTIALITY**

Consistent with past practice and previous discussions and positions on the confidentiality of selected filings (and further emphasized in the Company's January 31, 1994 submission to

the Commission) FEI is requesting that this information be filed on a confidential basis pursuant to Section 71(5) of the *Utilities Commission Act* and requests that the Commission exercise its discretion under Section 6.0 of the Rules for Natural Gas Energy Supply Contracts and allow these documents to remain confidential. The Company believes this will ensure that market sensitive information is protected, and FEI's ability to obtain favourable commercial terms for future gas contracting is not impaired.

In this regard, FEI further believes that the Core Market could be disadvantaged and may well shoulder incremental costs if utility gas supply procurement strategies as well as contracts are treated in a different manner than those of other gas purchasers, and believes that since it continues to operate within a competitive environment, there is no necessity for public disclosure and risk prejudice or influence in the negotiations or renegotiation of subsequent contracts.

In summary, the Company requests Commission approval for an increase in the propane reference price (based on the NYMEX B0 – Mt. Belvieu Propane Swap prices) for use in the Revelstoke Propane Cost Deferral Account from \$0.3490/litre to \$0.4539/litre which corresponds to a rate increase of \$4.290/GJ, effective April 1, 2014. As a result, the annual bill for a typical Revelstoke residential customer with an average annual consumption of 50 GJ per year will increase by approximately \$215 or 19.7%.

The Company will continue to monitor the forward prices and will report these results in the 2014 Second Quarter Gas Cost Report.

We trust the Commission will find the attached to be in order. However, should any further information be required, please contact Doug Richardson at 604-592-7643.

Sincerely,

**FORTISBC ENERGY INC.**

***Original signed by: Shawn Hill***

**For:** Diane Roy

Attachments

**FORTISBC ENERGY INC. - REVELSTOKE SERVICE AREA**  
**PROPANE COST DEFERRAL ACCOUNT**  
**WITH EXISTING PROPANE REFERENCE PRICE**  
**(FEBRUARY 19, 2014 FORWARD PRICES BASED ON NYMEX MT. BELVIEU PROPANE SWAP PRICES)**

Line No.	Particulars	Sales Volumes In Litre	Average Price Per Litre	Approved Reference Price	Amount Deferred Per Litre	Amount Deferred	Pre-Tax Deferral Balance	After Tax Deferral Balance
	(1)	(2)	(3)	(4)	(5)=(3)-(4)	(6)=(2)*(5)	(7)	(8)
1	December 31, 2013 Balance (Recorded)						\$30,749	\$22,754
2	January 2014 (Projected) <sup>(A)</sup>	1,320,622	\$0.6807	\$0.3490	\$0.3317	\$438,086	\$468,835	\$346,938
3	February (Projected)	1,027,585	\$0.4695	\$0.3490	\$0.1205	\$123,780	\$592,615	\$438,535
4	March (Projected)	1,004,142	\$0.3831	\$0.3490	\$0.0341	\$34,291	\$626,906	\$463,911
5	Current Quarter Total	<u>3,352,348</u>				<u>\$596,157</u>		
6								
7	<u>Forecast Volumes and Forecast Prices</u>							
8	April, 2014 (Forecast)	562,632	\$0.3572	\$0.3490	\$0.0082	\$4,614	\$631,520	\$467,325
9	May (Forecast)	445,417	\$0.3533	\$0.3490	\$0.0043	\$1,915	\$633,435	\$468,742
10	June (Forecast)	269,594	\$0.3551	\$0.3490	\$0.0061	\$1,645	\$635,080	\$469,959
11	July (Forecast)	273,502	\$0.3500	\$0.3490	\$0.0010	\$274	\$635,354	\$470,162
12	August (Forecast)	238,337	\$0.3490	\$0.3490	\$0.0000	\$0	\$635,354	\$470,162
13	September (Forecast)	324,295	\$0.3615	\$0.3490	\$0.0125	\$4,054	\$639,408	\$473,162
14	October (Forecast)	734,547	\$0.3769	\$0.3490	\$0.0279	\$20,494	\$659,902	\$488,328
15	November (Forecast)	1,008,049	\$0.3861	\$0.3490	\$0.0371	\$37,399	\$697,301	\$516,003
16	December (Forecast)	1,344,065	\$0.4085	\$0.3490	\$0.0595	\$79,972	\$777,273	\$575,182
17	January, 2015 (Forecast)	1,375,322	\$0.4111	\$0.3490	\$0.0621	\$85,408	\$862,681	\$638,384
18	February (Forecast)	1,070,563	\$0.3899	\$0.3490	\$0.0409	\$43,786	\$906,467	\$670,786
19	March (Forecast)	1,047,120	\$0.3539	\$0.3490	\$0.0049	\$5,131	\$911,598	\$674,583
20	Total April, 2014 to March, 2015	<u>8,693,444</u>				<u>\$284,692</u>		
21								
22								
23	Forecast Recovered Costs [(Line 20 Col. 2) x (Line 19 Col. 4)]			=	\$3,034,012	=	76.9%	
24	March 31, 2014 Deferral Balance (Line 4 Col. 7) + Forecast Costs (Page 2 Line 13 Col. 9)				\$3,945,557			
25								
26								
27	April, 2015 Balance (Forecast)	593,889	\$0.3347	\$0.3490	(\$0.0143)	(\$8,493)	\$903,105	\$668,298
28	May (Forecast)	464,953	\$0.3338	\$0.3490	(\$0.0152)	(\$7,067)	\$896,038	\$663,068
29	June (Forecast)	289,130	\$0.3362	\$0.3490	(\$0.0128)	(\$3,701)	\$892,337	\$660,330
30	July (Forecast)	285,223	\$0.3310	\$0.3490	(\$0.0180)	(\$5,134)	\$887,203	\$656,530
31	August (Forecast)	246,151	\$0.3285	\$0.3490	(\$0.0205)	(\$5,046)	\$882,157	\$652,796
32	September (Forecast)	336,016	\$0.3404	\$0.3490	(\$0.0086)	(\$2,890)	\$879,267	\$650,658
33	October (Forecast)	765,804	\$0.3553	\$0.3490	\$0.0063	\$4,825	\$884,092	\$654,228
34	November (Forecast)	1,047,120	\$0.3641	\$0.3490	\$0.0151	\$15,812	\$899,904	\$665,929
35	December (Forecast)	1,402,673	\$0.3861	\$0.3490	\$0.0371	\$52,039	\$951,943	\$704,438
36	January, 2016 (Forecast)	1,433,930	\$0.3734	\$0.3490	\$0.0244	\$34,988	\$986,931	\$730,329
37	February (Forecast)	1,113,542	\$0.3549	\$0.3490	\$0.0059	\$6,570	\$993,501	\$735,191
38	March (Forecast)	1,094,006	\$0.3364	\$0.3490	(\$0.0126)	(\$13,784)	\$979,717	\$724,991
39	Total April, 2015 to March, 2016	<u>9,072,439</u>				<u>\$68,119</u>		

Note (A) Estimated costs incurred, pending final reconciliation of invoices for the period.

FORTISBC ENERGY INC. - REVELSTOKE SERVICE AREA

Tab 1

PROPANE COST DEFERRAL ACCOUNT

Page 2

FORECAST AVERAGE COST OF PROPANE

(FEBRUARY 19, 2014 FORWARD PRICES BASED ON NYMEX MT. BELVIEU PROPANE SWAP PRICES)

Line No.	Particulars	Sales Volume (Litres)	Fixed Volume (Litres)	Variable Volume (Litres)	Fixed Price <sup>(A)</sup> (\$/litre)	Variable Price <sup>(A)</sup> (\$/litre)	Fixed Charges (\$)	Variable Charges (\$)	Total (\$)
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
1	April, 2014 (Forecast)	562,632	-	562,632	\$ -	\$ 0.3572	\$ -	\$ 200,949	\$ 200,949
2	May (Forecast)	445,417	-	445,417	\$ -	\$ 0.3533	\$ -	\$ 157,379	\$ 157,379
3	June (Forecast)	269,594	-	269,594	\$ -	\$ 0.3551	\$ -	\$ 95,738	\$ 95,738
4	July (Forecast)	273,502	-	273,502	\$ -	\$ 0.3500	\$ -	\$ 95,717	\$ 95,717
5	August (Forecast)	238,337	-	238,337	\$ -	\$ 0.3490	\$ -	\$ 83,188	\$ 83,188
6	September (Forecast)	324,295	-	324,295	\$ -	\$ 0.3615	\$ -	\$ 117,220	\$ 117,220
7	October (Forecast)	734,547	-	734,547	\$ -	\$ 0.3769	\$ -	\$ 276,818	\$ 276,818
8	November (Forecast)	1,008,049	-	1,008,049	\$ -	\$ 0.3861	\$ -	\$ 389,179	\$ 389,179
9	December (Forecast)	1,344,065	-	1,344,065	\$ -	\$ 0.4085	\$ -	\$ 549,082	\$ 549,082
10	January, 2015 (Forecast)	1,375,322	-	1,375,322	\$ -	\$ 0.4111	\$ -	\$ 565,453	\$ 565,453
11	February (Forecast)	1,070,563	-	1,070,563	\$ -	\$ 0.3899	\$ -	\$ 417,366	\$ 417,366
12	March (Forecast)	<u>1,047,120</u>	-	<u>1,047,120</u>	\$ -	\$ 0.3539	\$ -	<u>\$ 370,561</u>	<u>\$ 370,561</u>
13	Total April, 2014 to March, 2015	<u><b>8,693,444</b></u>	-	<u><b>8,693,444</b></u>	\$ -	\$ -	\$ -	<u><b>\$ 3,318,651</b></u>	<u><b>\$ 3,318,651</b></u>
14									
15	<b>Forecast Average Cost of Propane - (\$/Litre)<sup>(B), (C)</sup></b>								
16		8,693,444 Litres							<u><b>\$ 0.3817</b></u>
17	<b>Forecast Average Cost of Propane - (\$/GJ)<sup>(B), (D)</sup></b>								
18	(Conversion factor 1 Litre = 0.025594 GJ)	222,500 GJs							<u><b>\$ 14.915</b></u>
19									
20	April, 2015 Balance (Forecast)	593,889	-	593,889	\$ -	\$ 0.3347	\$ -	\$ 198,776	\$ 198,776
21	May (Forecast)	464,953	-	464,953	\$ -	\$ 0.3338	\$ -	\$ 155,197	\$ 155,197
22	June (Forecast)	289,130	-	289,130	\$ -	\$ 0.3362	\$ -	\$ 97,191	\$ 97,191
23	July (Forecast)	285,223	-	285,223	\$ -	\$ 0.3310	\$ -	\$ 94,396	\$ 94,396
24	August (Forecast)	246,151	-	246,151	\$ -	\$ 0.3285	\$ -	\$ 80,865	\$ 80,865
25	September (Forecast)	336,016	-	336,016	\$ -	\$ 0.3404	\$ -	\$ 114,393	\$ 114,393
26	October (Forecast)	765,804	-	765,804	\$ -	\$ 0.3553	\$ -	\$ 272,125	\$ 272,125
27	November (Forecast)	1,047,120	-	1,047,120	\$ -	\$ 0.3641	\$ -	\$ 381,217	\$ 381,217
28	December (Forecast)	1,402,673	-	1,402,673	\$ -	\$ 0.3861	\$ -	\$ 541,508	\$ 541,508
29	January, 2016 (Forecast)	1,433,930	-	1,433,930	\$ -	\$ 0.3734	\$ -	\$ 535,460	\$ 535,460
30	February (Forecast)	1,113,542	-	1,113,542	\$ -	\$ 0.3549	\$ -	\$ 395,149	\$ 395,149
31	March (Forecast)	<u>1,094,006</u>	-	<u>1,094,006</u>	\$ -	\$ 0.3364	\$ -	<u>\$ 367,994</u>	<u>\$ 367,994</u>
32	Total April, 2015 to March, 2016	<u><b>9,072,439</b></u>	-	<u><b>9,072,439</b></u>	\$ -	\$ -	\$ -	<u><b>\$ 3,234,270</b></u>	<u><b>\$ 3,234,270</b></u>

Notes: (A) Includes transportation costs.

(B) Forecast average cost of propane excludes company use, vaporizer use, and unaccounted for gas.

(C) Forecast Average Cost of Propane - (\$/Litre) = Total Cost (Column 9 Line 13) / Sales Volume in Litres (Column 2 Line 16).

(D) Forecast Average Cost of Propane - (\$/GJ) = Total Cost (Column 9 Line 13) / Sales Volume in GJ (Column 2 Line 18).

FORTISBC ENERGY INC. - REVELSTOKE SERVICE AREA  
PROPANE COST DEFERRAL ACCOUNT

CALCULATION OF PROPANE COST DECREASE FLOWTHROUGH  
(FEBRUARY 19, 2014 FORWARD PRICES BASED ON NYMEX MT. BELVIEU PROPANE SWAP PRICES)

Line No.	Particulars (1)	\$/Litre (2)	\$/GJ (3)
1	Calculation of New Propane Reference Price		
2			<i>Per GJ shown for info only</i>
3	i. Forecast Average Cost of Propane (Tab 1, Page 2, Col. 9, Line 16 and Line 18)		
4	April 1, 2014 to March 31, 2015	\$0.3817	\$14.915
5			
6	ii. Twelve Month Amortization of <u>\$ 626,906</u> (Deferral Balance, Tab 1, Page 1, Col. 7, Line 4)		
7	Projected Deferral Account Balance 8,693,444 (Volume in Litres, Tab 1, Page 1, Col. 2, Line 32)	<u>\$0.0721</u>	<u>\$2.818</u>
8			
9	Proposed Reference Price	\$0.4539	\$17.733
10			
11			
12	Existing Propane Reference Price	<u>\$0.3490</u>	<u>\$13.636</u>
13	(Conversion factor 1 Litre = 0.025594 GJ)		
14			
15			
16	Increase in Propane Reference Price to be Flowed Through in Customers' Rates	<u><b>\$0.1049</b></u>	\$4.099
17			
18	Add: Company Use/Vaporizer Use/Unaccounted For Gas Adjustment of 4.69% <sup>(A)</sup>		<u>\$0.191</u>
19			
20	Total Propane Cost Flowthrough <sup>(B)</sup>		<u><b>\$4.290</b></u>
21	(Conversion factor 1 Litre = 0.025594 GJ)		
22			
23			
24			
25			
26	Note: (A) The Company Use/Vaporizer Use/Unaccounted For Gas Adjustment of 4.69% is based on 2011, 2012, and 2013 data.		
27		<u>Litres</u>	<u>Percentage</u>
28	Sales	7,447,716	
29			
30	Company Use	3,117	0.04%
31	Propane Used for Vaporizer	111,685	1.50%
32	Unaccounted For	<u>234,267</u>	<u>3.15%</u>
33	Total Fuel / UAF Requirement	<u>349,069</u>	<u>4.69%</u>
34			
35	Note: (B) Breakdown of Rate Change:		
36	Projected Deferral Balance at Mar 31, 2014		\$2.818
37	Propane Cost Under (Over) Recovery (including amount at Line 18) for Apr 1, 2014 to Mar 31, 2015 period.		<u>\$1.472</u>
38	Total Propane Cost Flow Through		<u><b>\$4.290</b></u>

FORTISBC ENERGY INC. - REVELSTOKE SERVICE AREA

PROPANE COST DEFERRAL ACCOUNT

WITH PROPOSED REFERENCE PRICE APRIL 1, 2014

(FEBRUARY 19, 2014 FORWARD PRICES BASED ON NYMEX MT. BELVIEU PROPANE SWAP PRICES)

Line No.	Particulars	Volumes In Litre	Average Price Per Litre	Approved Reference Price	Amount Deferred Per Litre	Amount Deferred	Pre-Tax Deferral Balance	After Tax Deferral Balance
	(1)	(2)	(3)	(4)	(5)=(3)-(4)	(6)=(2)*(5)	(7)	(8)
1	December 31, 2013 Balance (Recorded)						\$30,749	\$22,754
2	January 2014 (Projected) <sup>(A)</sup>	1,320,622	\$0.6807	\$0.3490	\$0.3317	\$438,086	\$468,835	\$346,938
3	February (Projected)	1,027,585	\$0.4695	\$0.3490	\$0.1205	\$123,780	\$592,615	\$438,535
4	March (Projected)	1,004,142	\$0.3831	\$0.3490	\$0.0341	\$34,291	\$626,906	\$463,911
5	Current Quarter Total	<u>3,352,348</u>				<u>\$596,157</u>		
6				<b>Proposed</b>				
7				Reference				
8				Price				
9	<u>Forecast Volumes and Forecast Prices</u>							
10	April, 2014 (Forecast)	562,632	\$0.3572	\$0.4539	(\$0.0967)	(\$54,407)	\$572,499	\$423,649
11	May (Forecast)	445,417	\$0.3533	\$0.4539	(\$0.1006)	(\$44,809)	\$527,690	\$390,491
12	June (Forecast)	269,594	\$0.3551	\$0.4539	(\$0.0988)	(\$26,636)	\$501,054	\$370,780
13	July (Forecast)	273,502	\$0.3500	\$0.4539	(\$0.1039)	(\$28,417)	\$472,637	\$349,752
14	August (Forecast)	238,337	\$0.3490	\$0.4539	(\$0.1049)	(\$25,002)	\$447,635	\$331,250
15	September (Forecast)	324,295	\$0.3615	\$0.4539	(\$0.0924)	(\$29,965)	\$417,670	\$309,076
16	October (Forecast)	734,547	\$0.3769	\$0.4539	(\$0.0770)	(\$56,560)	\$361,110	\$267,222
17	November (Forecast)	1,008,049	\$0.3861	\$0.4539	(\$0.0678)	(\$68,346)	\$292,764	\$216,646
18	December (Forecast)	1,344,065	\$0.4085	\$0.4539	(\$0.0454)	(\$61,021)	\$231,743	\$171,490
19	January, 2015 (Forecast)	1,375,322	\$0.4111	\$0.4539	(\$0.0428)	(\$58,864)	\$172,879	\$127,931
20	February (Forecast)	1,070,563	\$0.3899	\$0.4539	(\$0.0640)	(\$68,516)	\$104,363	\$77,229
21	March (Forecast)	1,047,120	\$0.3539	\$0.4539	(\$0.1000)	(\$104,712)	(\$349)	(\$258)
22	Total April, 2014 to March, 2015	<u>8,693,444</u>				<u>(\$627,255)</u>		
23								
24								
25	April, 2015 Balance (Forecast)	593,889	\$0.3347	\$0.4539	(\$0.1192)	(\$70,792)	(\$71,141)	(\$52,644)
26	May (Forecast)	464,953	\$0.3338	\$0.4539	(\$0.1201)	(\$55,841)	(\$126,982)	(\$93,966)
27	June (Forecast)	289,130	\$0.3362	\$0.4539	(\$0.1177)	(\$34,031)	(\$161,013)	(\$119,149)
28	July (Forecast)	285,223	\$0.3310	\$0.4539	(\$0.1229)	(\$35,054)	(\$196,067)	(\$145,089)
29	August (Forecast)	246,151	\$0.3285	\$0.4539	(\$0.1254)	(\$30,867)	(\$226,934)	(\$167,931)
30	September (Forecast)	336,016	\$0.3404	\$0.4539	(\$0.1135)	(\$38,138)	(\$265,072)	(\$196,153)
31	October (Forecast)	765,804	\$0.3553	\$0.4539	(\$0.0986)	(\$75,508)	(\$340,580)	(\$252,029)
32	November (Forecast)	1,047,120	\$0.3641	\$0.4539	(\$0.0898)	(\$94,031)	(\$434,611)	(\$321,612)
33	December (Forecast)	1,402,673	\$0.3861	\$0.4539	(\$0.0678)	(\$95,101)	(\$529,712)	(\$391,987)
34	January, 2016 (Forecast)	1,433,930	\$0.3734	\$0.4539	(\$0.0805)	(\$115,431)	(\$645,143)	(\$477,406)
35	February (Forecast)	1,113,542	\$0.3549	\$0.4539	(\$0.0990)	(\$110,241)	(\$755,384)	(\$558,984)
36	March (Forecast)	1,094,006	\$0.3364	\$0.4539	(\$0.1175)	(\$128,546)	(\$883,930)	(\$654,108)
37	Total April, 2015 to March, 2016	<u>9,072,439</u>				<u>(\$883,581)</u>		

Note (A) Estimated costs incurred, pending final reconciliation of invoices for the period.





**BRITISH COLUMBIA  
UTILITIES COMMISSION**

**ORDER  
NUMBER**

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**DRAFT ORDER**

IN THE MATTER OF  
the Utilities Commission Act, R.S.B.C. 1996, Chapter 473

and

An Application by FortisBC Energy Inc.  
Regarding the 2014 First Quarter Gas Cost Report and  
Propane Commodity Charges effective April 1, 2014  
for the Revelstoke Service Area

**BEFORE:**

[Date]

**WHEREAS:**

- A. By Order No. G-204-13 dated November 28, 2013, the British Columbia Utilities Commission (the Commission) approved the propane rates for the FortisBC Energy Inc. (FEI) Revelstoke service area (Revelstoke) effective January 1, 2014;
- B. On March 5, 2014, FEI filed its 2014 First Quarter Gas Cost Report for Revelstoke (the 2014 First Quarter Report);
- C. Using a propane price forecast based on February 19, 2014 NMYEX B0 - Mt. Belvieu propane swap prices, and based on the existing rates, the projected after tax deferral balance at March 31, 2014 of \$463,911 deficit is forecast to change to \$674,583 at March 31, 2015. The rate change trigger mechanism is calculated to be 76.9 percent which falls outside the deadband range of 95 percent to 105 percent. The proposed rate increase is calculated to be \$4.290/GJ, which falls outside the threshold;
- D. In the 2014 First Quarter Report, FEI indicates that current propane cost recovery rates will under recover costs and a propane rate increase is required, effective April 1, 2014;
- E. The proposed Gas Cost Recovery Charge requested within the 2014 First Quarter Report would be equivalent to an increase of approximately \$215 or 19.7 percent, based on an annual consumption of 50 GJ;



**BRITISH COLUMBIA  
UTILITIES COMMISSION**

**ORDER  
NUMBER**

2

- F. FEI requests that the forecast gas cost information for Revelstoke in Tab 2 of the 2014 First Quarter Report be held confidential on the basis that it is market sensitive information;
- G. The Commission has determined that the requested changes to the propane reference price and propane rate for Revelstoke should be approved.

**NOW THEREFORE** pursuant to Section 61(4) of the Utilities Commission Act, the Commission orders as follows:

1. The Commission approves a propane reference price increase of \$0.3490 per litre to \$0.4539 per litre, which corresponds to an increase of \$4.290 per gigajoule in customer rates, effective April 1, 2014.
2. FEI will notify all customers that are affected by the rate change by way of a bill insert or bill message.
3. The Commission will hold the gas cost information for Revelstoke in Tab 2 of the 2014 First Quarter Report confidential.

**DATED** at the City of Vancouver, In the Province of British Columbia, this            day of March, 2014.

BY ORDER