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December 6, 2013

<u>Via Email</u> Original via Mail

Industrial Customers Group c/o #301 – 2298 McBain Avenue Vancouver, BC V6L 3B1

Attention: Mr. Robert Hobbs

Dear Mr. Hobbs:

Re: FortisBC Energy Inc. (FEI) and FortisBC Inc. (FBC) (collectively the Companies)

Applications for Approval of a Multi-Year Performance Based Ratemaking Plan for 2014 through 2018 (the Applications)

Response to the Industrial Customers Group (ICG) Information Request (IR) No. 2 on PBR Methodology

Filed as Response to FEI-FBC ICG IR No. 3

On June 10 and July 5, 2013, FEI and FBC, respectively, filed the Applications as referenced above.

In an effort to differentiate the IR responses relating to the PBR Methodology which are the subject of the oral portion of the hearing jointly for the Companies from those IR responses which relate to other matters for the written portion of the hearing individually for each of FEI and FBC, the Companies will mark these IR responses as FEI-FBC ICG IR No. 3.

The Companies respectfully submit the attached response to FEI-FBC ICG IR No. 3 responses related to the PBR Methodology.



If further information is required, please contact the undersigned.

Sincerely,

FORTISBC ENERGY INC. and FORTISBC INC.

Original signed:

Diane Roy and Dennis Swanson

Attachment

cc: Commission Secretary Registered Parties (e-mail only)



11.0Reference:Exhibit B-1-1, Appendix D1, PBR Jurisdictional Benchmarking22Report from Black & Veatch Effects of throughput, p. 32

3 "Consider a gas distribution utility in a growing area that adds 45,000 new customers per 4 year with an average use per customer of 80 GJs. The utility would have a growth in 5 throughput of 36 million GJs per year. If that same gas distribution utility serves a single 6 fertilizer plant that uses 1.6 million GJs per month and must take the plant out of service 7 once every two years for a one month maintenance outage, the volumetric measure of 8 growth every other year is reduced by 44%. Using volume as the measure of output, all 9 else equal, the gas distribution utility's TFP would be significantly lower every other year even without other factors that impact throughput. That lower TFP would not represent 10 11 any change in productivity."

- 12 "Although these examples are based on a gas distribution utility, similar conclusions13 apply to an electric distribution utility."
- 141.1Please comment on whether FortisBC's electric customer base contains a large15customer as described in the reference that can skew the volumetric measure of16growth as a result of periodic shutdowns or other factors.

18 **Response:**

Yes. FBC has several large industrial customers that have a load large enough that a 30 day shutdown could dramatically reduce or even eliminate the forecast growth in overall consumption. The largest of these, Celgar, while not a full load customer at the present time, can through its ability to import power and self-generate have an impact on FBC load even while not shut down.

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- Absent large customers that can disrupt and skew throughput data, please
 discuss why throughput is not an appropriate measure of output. Please discuss
 the application of any reasons given to the specific characteristics of FortisBC's
 electric utility.
- 3132 **Response:**
- 33 B&V provides the following response.

Throughput or kWh does not cause costs for distribution or transmission, which is the basis for the TFP study. Since it does not cause any cost, kWh are not being produced, just delivered.



- 1 This is explained in both the Electric TFP study and in comments on other jurisdictions' studies.
- 2 There are no specific considerations for FBC because the basis applies to all electric distribution
- 3 and transmission.
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1.3 Please provide the calculation to support the 44% reduction in the reference.

- 8 9 <u>Response:</u>
- 10 B&V provides the following response.
- 11 45,000 customers times 80 GJs equals 3.6 million GJs. One month of zero sales equals 1.6
- 12 million GJs. 1.6 divided by 3.6 equals 44% change in growth.



Response to Industrial Customers Group (ICG) Information Request (IR) No. 3 on PBR Methodology

12.0Reference:Exhibit B-1-1, Appendix D1, PBR Jurisdictional Benchmarking2Report from Black & Veatch NERA TFP Study, p. 33

- 3 "The AUC adoption of a throughput measure of utility output, on its own, causes the TFP
 4 value to be incorrect. In fact, there are other issues that invalidate the model adopted by
 5 the AUC based on specific assumptions underlying the model."
- 6 7

2.1 For each of the issues that Black & Veatch proposes invalidates the model adopted by the AUC, please discuss the specific application of that issue as it relates to FortisBC's electric utility.

8 9

10 Response:

FBC considers that most of the practical examples mentioned on page 33 of the TFP Report
 Appendix D-1 (Exhibit B-1-1) are applicable to FBC. Further, the discussion in B&V's TFP

13 report Appendix D-1 page 33 (FBC Exhibit B-1-1) was providing an explanation of why it is

14 appropriate to prepare separate gas and electric TFP studies unlike the single gas/electric TFP

- 15 study adopted by the AUC.
- 16 B&V provides the following response.

17 Each issue discussed in the analysis is based on fundamental characteristics of the electric

- 18 utility industry. FBC is an electric utility providing distribution and transmission services. Thus
- 19 each issue applies to FBC as discussed in the assessment of the AUC Plan. That assessment
- 20 is by no means exhaustive as it was not intended to be such.
- 21



Response to Industrial Customers Group (ICG) Information Request (IR) No. 3 on PBR Methodology

1 3.0 Reference: Exhibit B-7, BCUC IR 18.1

2 3

Empirical Research in Support of Incentive Rate-Setting: 2012 Update Throughput measures, page 4

"Our 2012 econometric analysis of the TFP-based cost specification (Table 1) finds that
customer numbers, system capacity peak demand, and retail kWh deliveries are
statistically significant cost drivers. The estimates of the cost elasticities for these
outputs are 0.408, 0.194, and 0.071, respectively."

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3.1 Please provide any analysis Black & Veatch has performed on FortisBC's retail kWh deliveries to determine significance as a cost driver.

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11 Response:

12 B&V provides the following response.

13 The above citation is related to Ontario electric distribution companies. The issue of kWh 14 deliveries as a cost driver is not based on econometric models but rather on an in depth 15 analysis of cost causation developed through hundreds of utility rate cases, and in depth study of engineering and operating conditions for electric utilities. In fact, if an econometric model 16 17 includes kWh as a cost driver, the model is not specified correctly and the results are meaningless. This conclusion relies on the fact that before developing a statistical model for 18 19 econometric analysis it is necessary to develop a theoretical model. In this case there is no 20 theoretical rationale for including kWh in a production function. There is no cost of the 21 distribution system that changes with kWhs. Regulators acknowledge the veracity of this view 22 in every rate case where they make no adjustment to any distribution related expenses based 23 on normalized sales. If kWhs were a cost driver it would be necessary to make such an 24 adjustment in determining revenue requirements. Further a proper electric distribution cost of 25 service study allocates no distribution costs using kWhs. For these reasons no analysis is 26 required to demonstrate that kWh is not a cost driver for FBC.



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Response to Industrial Customers Group (ICG) Information Request (IR) No. 3 on PBR Methodology

1 4.0 Reference: Exhibit B-15, ICG IR 1.2.1 and ICG IR 13.1

2 3 4 4.1 Please prepare a composite table of the tables provided in the above referenced information requests?

5 **Response:**

Year	Allowed ROE	Achieved ROE	Variance (Achieved – Allowed)	Productivity Improvement Factor
2003	9.82%	10.88%	1.06%	1%
2004	9.55%	10.70%	1.15%	0%
2005	9.43%	9.88%	0.45%	N/A
2006	9.20%	9.94%	0.74%	N/A
2007	8.77%	9.23%	0.46%	2%
2008	9.02%	9.28%	0.26%	2%
2009	8.87%	9.41%	0.54%	3%
2010	9.90%	9.65%	-0.25%	1.5%
2011	9.90%	10.67%	0.77%	1.5%
2012	9.90%	10.52%	0.62%	N/A

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4.2 Please confirm that for 9 of the 10 years from 2003-2012 FortisBC achieved returns exceeded approved returns, and that for the same period average achieved returns exceeded approved returns by 58 bps?

12 13 **Response:**

- 14 Confirmed for FBC.
- 15
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- 18 19
- 4.3 Please confirm that actual rate of return exceeding approved rates of return have been justified by FortisBC based on achieving productivity targets during the past PBR Plans?
- 20 21



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1 Response:

2 Not confirmed. Under PBR, the productivity targets are embedded in the revenue requirements 3 such that achieving those productivity targets is necessary, all else equal, in order for the 4 Company to meet its approved Return on Equity. Achieving a productivity level greater than the 5 targets will contribute (in the amount of after-sharing earnings) to a higher return. FBC 6 exceeded the productivity factors embedded in the approved O&M Expense in each year during 7 the 2007 PBR Plan, however, the most significant contributor to variances in the Company's 8 ROE during that period has been lower actual Power Purchase Expense compared to forecast. 9 (Based on FBC's approach to 2014 and future Power Purchase Expense as explained in Section C2.4 of its Application, FBC expects that PPE variances will be smaller during the 10 11 proposed PBR Term than during the 2007 PBR Plan.)

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154.4Please confirm that for the period from 2003-2012 in which there was a16productivity improvement factor the average productivity improvement factor was171.6%, and that the average X factor during the last PBR Plan was 2?

- 18
- 19 Response:
- 20 Confirmed for FBC.
- 21
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244.5Please explain why FortisBC should not be required to achieve similar levels of25productivity increases that it has during the past PBR Plans?

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27 Response:

As posed in the question, FBC has achieved significant synergies in past PBR Plans and embedded those synergies into its operations. For example during the 2007 to 2011 PBR term, the Company absorbed a cumulative 10.4% of productivity improvement factors within its O&M. This 10.4% productivity increase was not reversed upon exiting the PBR term and setting rates for 2012/2013. The BCUC approved increases in 2012/13 reflected increases associated with new initiatives and Commission ordered changes in accounting policy. Therefore, current operations reflect an embedded productivity of, at minimum, 10.4%.



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Please list the objectives of the PBR Plan and identify other jurisdictions,

including source references that have adopted the same objectives?

As productivity improvements are achieved, it becomes increasingly more difficult to achieve further productivity improvements as the Company is starting from a more productive state to begin with. Therefore the level of incremental future productivity that is able to be achieved is expected to be lower than the level of past productivity that is already embedded within the organization.

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12 **Response:**

4.6

13 As evident in the Jurisdictional Benchmarking Report prepared by B&V in Appendix D-1 of the 14 Application, PBR Plans across jurisdictions are designed to recognize the unique circumstances of companies and the jurisdiction that they operate in. For example, Ontario's 4th generation IR 15 16 for electric distributors offers a menu-approach to accommodate the diverse set of utilities of 17 varying sizes regulated by the OEB; while Ontario's IR for Enbridge set out objectives that 18 emphasize creating an environment conducive to investment, while creating incentives for efficiency gains and ensuring appropriate quality of service for customers. As such, no two 19 20 plans are the same in objectives and design.

21 The table below lists FEI and FBC's proposed PBR principles (which were provided in both FEI's and FBC's Applications (Exhibit B-1), Section B6.1) and likens them to objectives found in 22 23 other jurisdictions. Please note that AUC's PBR principles mentioned in this table refer to the principles approved in AUC Decision 2012-237. Further in Ontario, the natural gas distributors' 24 25 PBR plans were designed based on objectives agreed upon in the Natural Gas Forum (NGF) Report¹. The OEB Report for Ontario's 4th Generation Incentive Rate-setting framework did not 26 27 list detailed PBR principles however the Board stated that the objectives defined in Section 1(1) of the OEB Act, 1998 were the foundation of their renewed regulatory framework². 28

Principle 1: The PBR plan should, to t Utility; customers and the	nciple 1: The PBR plan should, to the greatest extent possible, align the interests of customers and the Utility; customers and the utility should share in the benefits of the PBR plan.		
Alberta: Similar to AUC's principle 5 (Customers and the regulated companies should share the benefits of the PBR plan).	Ontario (NGF Report): the plan should establish incentives for sustainable efficiency improvements that benefit both customers and shareholders.		

¹ <u>http://www.ontarioenergyboard.ca/documents/consultation_ontariogasmarket_report_300305.pdf</u>

² <u>http://www.ontarioenergyboard.ca/OEB/ Documents/Documents/Report Renewed Regulatory Framework RRFE 20121018.pdf</u>, Page 4.



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Principle 2: The PBR plan must provi incurred costs including a	The PBR plan must provide the utility with a reasonable opportunity to recover its prudently incurred costs including a fair rate of return.		
Alberta: Identical to AUC's Principle 2.	Ontario (NGF Report): conducive to investment, to the benefit of both customers and shareholdersOEB's 4th Generation IR: viable electricity industry.		
Principle 3: The PBR plan should rec PBR design.	ognize the unique circumstances of the Company that are relevant to the		
Alberta: Identical to AUC's Principle 4.	<u>Ontario :</u> This principle is not mentioned in OEB's Reports however as indicated in Appendix D-1 the of Application, OEB's 4 th Generation IR as well as Union Gas' and EGD's plans have consistently followed this principle and have recognized the unique circumstances of the individual companies.		
Principle 4: The PBR plan should ma and customer service qua productivity improvement	intain the utility's focus on maintaining, safe, reliable natural gas service ality while creating the efficiency incentives to continue with its culture.		
Alberta: AUC's principle 1 mentions that efficiency incentives should be achieved while maintaining service quality.	<u>Ontario (NGF Report):</u> the plan should ensure appropriate quality of service for customers <u>OEB's 4th Generation IR</u> : To protect the interests of consumers with respect to prices and the adequacy, reliability and quality of electricity service.		
Principle 5 : The PBR plan should be easy to understand, implement and administer and should reduce the regulatory burden over time.			
Alberta: Identical to AUC's Principle 3.	<u>Ontario</u> : This principle is not directly listed in OEB's report. However this is a fundamental benefit of PBR over cost of service regulation when coupled with the potential for productivity improvements.		

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² Please also refer to the response to FEI BCPSO IR 1.28.1 (Exhibit B-6).



1 5.0 Reference: Exhibit B-1, p. 16

"In this application FBC also addresses customer rate increases. Consistently, customer surveys indicate that price ranks highly among customer concerns with regard to utility service. The Company's PBR proposal, which includes formulas for the determination of O&M and capital expenditures over the next five years, and the proposed rate stabilization mechanism, all serve to mitigate rate increases and to decrease rate uncertainty over the PBR term."

- 8 5.1 Please confirm that one of the overarching objectives of a PBR Plan is to set
 9 either rates or revenues independent of costs, and that FortisBC has elected to
 10 set revenues independent of costs?
- 11

12 Response:

13 The Companies agree that the two options in the question are key design alternatives for a PBR 14 Plan. These are commonly referred to as price caps or revenue caps. However setting rates or 15 revenues independent of costs is not an objective of PBR; rather, these represent different ways 16 or means to achieve the objectives of PBR. The objectives of PBR vary from utility to utility or between jurisdictions but they generally include issues like improving efficiency or reducing the 17 18 level of regulatory oversight, to name two. Disconnecting rates (i.e. prices) or revenues from 19 costs creates incentive opportunities that motivate the utility to pursue the desired PBR 20 objectives. That being said, FBC's PBR Plan is a form of revenue cap which means in the broad 21 sense that revenues are disconnected from costs.

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- 255.2Please confirm that under the FortisBC PBR Plan rate setting is only independent26of costs for O&M and a portion of capital related costs, and that the cost drivers27of the rate increases during the PBR Plan do not include O&M and the portion of28the capital related costs in the PBR Plan?
- 29
- 30 Response:

Not confirmed. The controllable O&M and capital included in the PBR formulas are factors in the overall revenue requirements and the rate increases even if there are larger revenue requirement effects currently being caused by flow-throughs or the incorporation in rates of past Commission decisions.

35



Response to Industrial Customers Group (ICG) Information Request (IR) No. 3 on PBR Methodology

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5.3 Please comment on whether PBR is used fairly extensively in the regulation of power supply costs in other jurisdictions?

5 Response:

6 B&V provides the following response.

7 Power supply costs are usually a pass through item in regulation. Most jurisdictions do not use 8 PBR for power supply costs because those costs are largely not controllable by management.

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- 12 5.4 Please comment on whether energy supply costs are one of the more difficult 13 costs to regulate under cost of service regulation, and it is for that reason that 14 FortisBC has proposed deferral accounts for energy supply costs?
- 15

16 Response:

17 FBC has significant power supply contracts that in addition to owned generation meet well over 18 99% of the Company's expected load over the PBR period. The cost of these contracts is not 19 determined by factors that are always easily predicted — such as BC Hydro rate increases. In 20 addition, the short-term flexibility around resource portfolio optimization available to the 21 Company results in variances from the planned amount depending on market conditions. FBC 22 proposed the PPE deferral account in its 2012-2013 RRA, partially in response to a request 23 from stakeholders in the 2011 Negotiated Settlement Agreement, and the Commission agreed 24 that deferral accounts for energy supply costs were appropriate.

25 As stated in the 2012-2013 RRA Decision (Order G-110-12) on page 34:

26 "The Commission Panel finds that a deferral account to capture variances between 27 forecast and actual power purchase expense represents a reasonable attempt to 28 manage uncertainty and approves establishing the Power Purchase Expense Variance 29 Deferral Account as proposed by FortisBC. The Panel understands the complexity of 30 managing the number of variables affecting the power purchase process and is in 31 agreement that any positive or negative variances are most appropriately borne by the 32 customer. The establishment of a Power Purchase Expense Variance Deferral Account 33 is the most effective way to manage this process with variances being handled in 34 customer rates in subsequent periods."



Response to Industrial Customers Group (ICG) Information Request (IR) No. 3 on PBR Methodology

- 1 B&V confirms in its response to FEI-FBC ICG PBR IR3.5.3 above that power supply costs are usually
- 2 treated as a pass through item, which is consistent with FBC's treatment of power supply costs.
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5.5 Please comment on whether the FortisBC deferral accounts for energy supply costs have the benefit of avoiding, or at the very least, reducing the risk of prudency review disallowances?

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9 Response:

10 It is not the deferral account that has the effect of reducing the risk of prudency review 11 disallowances, but rather the pre-approval of energy supply contracts. Under section 71 of the 12 Utilities Commission Act, an energy supply contract must be filed with the Commission for a 13 determination of whether the contract is in the public interest before the implementation of the 14 contract.

FBC is justified in proceeding with the accepted energy supply contracts. Provided that the energy supply contracts are implemented appropriately, the costs associated with the accepted energy supply contracts are prudently incurred and recoverable from customers.

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215.6Please comment on whether energy supply costs can be influenced by a myriad22of management decisions, including: a) decisions regarding whether to meet load23with power purchases or owned generation, b) decisions regarding price stability24and reliability, and c) decisions regarding fuel sources and technologies.

26 **Response**:

Energy supply costs are influenced by management decisions. Long-term decisions regarding fuel sources and technologies are part of the Resource Planning process and will be reviewed by the Commission before implementation. Shorter term decisions such as the exact resource used to meet load in a secure and reliable manner are made to optimize the overall portfolio to the customers benefit while maintaining reliability. Depending on circumstances, the actual resources used to meet load could differ considerably from the planned resources in both price and generation source.

FBC believes that a secure and reliable energy supply requires that there must be a long term
plan in place to meet expected load. Between owned generation under the Canal Plant
Agreement, the PPA with BC Hydro and the Brilliant and Waneta Expansion contracts, only a



1 2 3	very small amount of energy and capacity remains to be secured to meet peak loads, and as a result management's control over the majority of its power supply costs is limited over the term of the PBR. Please also see the response to FEI-FBC ICG PBR IR3.5.4.		
4 5			
6 7 8 9	5.7	Please confirm that during the PBR Plan the single most significant cost driver of rate increases is the increase in power purchase costs attributable to the WAX CAPA?	
11	Response:		
12 13 14	Confirmed. D	During the PBR Plan, the most significant single cost increase is the increase in se costs attributable to WAX CAPA.	
15 16			
17 18 19 20 21	5.8 Response:	Please comment on whether FortisBC is of the view that the WAX CAPA cannot be subject to a prudency review sometime in the future?	
22 23 24 25	The Commiss accepted the Utilities Comm longer open to	tion has already determined that the WAX CAPA is in the public interest and has WAX CAPA for filing as an energy supply contract pursuant to section 71 of the nission Act. The prudency of the decision to proceed with the WAX CAPA is no preview.	
26 27	Please also r review of the a	refer to the response to FEI-FBC BCUC PBR IR 3.5.5 regarding the prudency agreement accepted in the public interest under section 71 of the UCA.	
28 29			
30 31 32 33	5.9	Please comment on whether both cost of service regulation and PBR provide incentives to utilities?	



1 Response:

- 2 B&V provides the following response.
- All regulation is about incentives. The incentives differ for cost of service and PBR. Properly
 designed PBR provides stronger efficiency incentives.
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- 5.10 Please comment on whether all controllable costs should be subject to the I-X formula?
- 9 10

11 Response:

As a general premise, FBC believes that the I-X formulas should apply to the controllable cost
categories. That is what FBC has done in its 2014 PBR Plan by applying the formula to the
controllable O&M and capital expenditure categories.

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- 185.11Please explain why energy supply costs should not be included in the FortisBC19PBR Plan by applying the PBR formula (I-X) to the 2013 approved revenue20requirement?
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22 Response:

- The energy supply costs increase by factors that are not related to the PBR formula (I-X).
 Please also refer to the responses to FEI-FBC ICG PBR IRs 3.5.3, 3.5.4, and 3.5.6.
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 Response:
- 32 Please refer to the responses to FBC BCUC IR 1.21.1 (Exhibit B-7).



Page 14

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- Please confirm that the productivity growth forecasts of FortisBC during the PBR 5.13 Plan will not be sufficient to offset increases in revenue requirement on a per unit basis?
- 7
- 8 Response:
- 9 The productivity factor is applicable only to the cost categories which are controllable by FBC, 10 namely O&M Expense and capital expenditures. O&M Expense in 2014 accounts for only 15 11 percent of total revenue requirements, and plant additions account for less than 5 percent of
- 12 rate base which drives financing and tax components, hence the increases in revenue
- 13 requirement in 2014-2018 are largely driven by other cost components which are outside of the
- 14 Company's control.
- 15 B&V has provided a number of responses in round one IRs as well as an explanation in the 16 FBC TFP Report Appendix D-2 on pages 2 and 3 (Exhibit B-1-1) as to why cost per unit of 17 throughput is not a good measure of efficiency.
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- 21 Please confirm that under the PBR Plan rate increases in every year will be 5.14 22 higher than inflation despite the I-X methodology?
- 23
- 24 Response:
- 25 Confirmed for FBC. FBC and FEI are not proposing a price cap approach for this PBR Plan.
- 26 Please also refer to the response to FEI-FBC ICG PBR IR 3.5.13.
- 27



1 6.0 Reference: Exhibit B-1, p. 24 and p. 26

- 2 "FBC believes that the proposed PBR Plan is an appropriate model that will encourage
 3 FBC to seek efficiencies in its operations over the term of the PBR for the benefit of both
 4 customers and the Company, while maintaining safe, reliable and customer-oriented
 5 utility service."
- 6 "PBR can provide additional incentives to the utility beyond those incentives inherent in 7 cost of service regulation to undertake additional steps to reduce costs."
- 8
- 6.1 Please identify "efficiencies in its operations" or "additional steps to reduce costs" that will be encouraged over the term of the PBR plan?
- 9 10

11 Response:

The phrases "efficiencies in its operations" and "additional steps to reduce costs" that will be encouraged over the term of the PBR plan is in reference to future efficiency opportunities that are more complex, may require incremental capital investments and a longer period of time to achieve the desired efficiencies. These are discussed in general on page 14 of the FBC Application (Exhibit B-1) Section 3.3 Productivity Focus – 2013 and Onward which is repeated below for reference.

18 "In the future, further opportunities may emerge and will be evaluated depending on the 19 circumstances and potential benefits to customers. Future integration opportunities are 20 expected to be more complex and dependent on the Company's ability to overcome 21 some challenges. These challenges include concerns raised by unions representing gas 22 and electric employees around shifting of unionized work from one entity to another, and 23 the need to transition to common IT platforms before more harmonization of business 24 processes can occur. Differences in the nature of the electric and gas operations also 25 pose challenges and limit the breadth of opportunities available. While the Company will 26 continue its efforts to investigate productivity opportunities, future progress is expected 27 to be somewhat slower given the highlighted challenges, and may require investments in 28 IT systems or other initiatives."

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The proposed PBR Plan provides a long enough timeframe to encourage such cost-reducing innovations and investments that bring long-term efficiency gains for the benefit of ratepayers and the Companies.

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FortisBC Energy Inc. (FEI) and FortisBC Inc. (FBC) (collectively the Companies) Submission Date: Applications for Approval of a Multi-Year Performance Based Ratemaking Plan for 2014 December 6, 2013 through 2018 (the Applications) Response to Industrial Customers Group (ICG)

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6.2 Please confirm that all expected PBR Plan outcomes ("efficiencies" or "steps to reduce costs") can be obtained either by cost of service regulation or by Commission Directives? If not confirmed, please identify PBR outcomes that cannot be expected under cost of service regulation or by Commission Directives?

7 **Response:**

8 B&V provides the following response.

9 This cannot be confirmed. Under cost of service regulation there are limits on both the 10 discovery process for the incentives and the economics of incentive measures. Commission 11 mandates cannot possibly know what potential efficiency measures exist if management has not 12 discovered those measures themselves. Further mandates may actually result in higher costs 13 because of input substitution. For example if the mandate is to reduce capital expenditures in a 14 subsequent period this may be accomplished by postponing capital replacement and increasing 15 O&M. Neither cost of service nor mandates have the same power to promote cost effective 16 efficiency measures as PBR.

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- 20 6.3 Please comment on whether the WAX CAPA has been structured so that higher 21 than regulated returns can be obtained by an affiliate of FortisBC Inc.?
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23 **Response:**

24 FBC will not comment on the returns of its affiliates.

25 The price paid by FBC for the WAX capacity was reviewed by the Commission along with the 26 Company's justification report and was accepted by the Commission in Order E-29-10 and 27 found to be in the public interest.

28 Beginning in November 2011, that Order was challenged by Zellstoff Celgar Limited Partnership 29 and International Forest Products Limited, and later joined by Atco Wood Products Ltd., 30 Kalesnikoff Lumber Co. Ltd., Porcupine Wood Products and Springer Creek Forest Products 31 (the Industrial Customers Group/ICG) by way of an application for reconsideration of Order E-32 29-10.

33 By Order E-13-12 (with Reasons) dated April 13, 2012 the Commission determined that the 34 WAX CAPA and Justification Report will continue to be held confidential and that a decision on



what further process might be required to determine if the WAX CAPA is in the public interest 1 2 would follow.

3 By Order E-15-12, The Commission stated that it had completed its review of the WAX CAPA 4 and determined that it was in the public interest and that a hearing was not required before 5 accepting the WAX CAPA for filing pursuant to section 71 of the Act. The Commission also 6 noted that although the WAX CAPA is a long-term capacity purchase agreement that is in the 7 public interest, there is the potential for disproportionate rate impacts in the early years of the 8 agreement and directed FortisBC to develop a rate smoothing proposal for the Commission's 9 approval either through a separate submission or with the next Revenue Requirements 10 Application.

- 11 FBC has included such a rate smoothing proposal within this Application.
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- 6.4 Please comment on whether a PBR Plan for FortisBC Inc. is more or less suitable given the substantial investments in infrastructure since 2004?
- 16 17

18 Response:

19 FBC considers the PBR plan to be equally suitable given the current operating environment. 20 FBC notes that the base capital expenditures which would be driven by the PBR formula are 21 consistent with previous year's expenditures. On this basis, FBC also considers the proposed 22 PBR mechanism to be mostly independent of the investments in major projects since 2004. 23 Please refer to the response to FEI-FBC CEC PBR IR 3.61.9.

- 24
- 25
- 26 27 6.5 Please comment on whether the rate of productivity growth should increase over-28 time?
- 29
- 30 Response:

31 B&V provides the following response.

32 Productivity growth is ultimately related to technological change. For very mature industries 33 such as electric utilities with high sunk costs, productivity is likely to grow slowly over time. The

34 sunk cost nature utility costs mean that technological change occurs principally at the margin.



FortisBC Energy Inc. (FEI) and FortisBC Inc. (FBC) (collectively the Companies) Applications for Approval of a Multi-Year Performance Based Ratemaking Plan for 2014 through 2018 (the Applications)	Submission Date: December 6, 2013
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- 1 In addition, there may be long periods where input requirements exceed output growth as
- 2 utilities replace infrastructure that has reached the end of its useful life.



1 7.0 Reference: Exhibit B-15, ICG IR1.6.5 and ICG IR 1.6.6

"revenue requirements is not a reasonable means for measuring productivity since
revenue requirement is impacted by a number of factors exogenous to the control of
management..."

"Making a reasonable assessment of the Company's productivity in the two decades
since 1993 using revenue requirements and selected measures of output would require
adjusting for or separating these non-controllable and external cost impacts from those
items over which the utility has some degree of control. Since these external influences
over twenty years have been numerous FBC believes that trying to draw conclusions
from an exercise of this nature would be questionable."

- "FBC does not have the information on BC Hydro's annual revenue requirements since2003 that would be required to prepare the requested analysis."
- 7.1 Please provide a detailed list of the information regarding BC Hydro's annual
 revenue requirements that would be required to prepare the requested analysis
 in response to ICG IR 1.6.6 that is not readily available on the public record?
- 16

17 **Response:**

18 This series of questions appears to be directed at comparing BC Hydro to FBC on a cost per 19 unit of throughput basis, rather than TFP. B&V has provided a number of responses in round 20 one IRs as well as an explanation in the FBC TFP Report Appendix D-2 on pages 2 and 3 21 (Exhibit B-1-1) as to why cost per unit of throughput is not a good measure of efficiency.

Much or all of the BC Hydro information may be available on the public record but FBC has not obtained the requisite information or conducted the analysis requested in FBC ICG IR 1.6.6. As discussed in the response to FEI-FBC ICG PBR IR 3.7.6, FBC respectfully submits that comparisons of input costs or rates to BC Hydro are outside the scope of its Revenue Requirements Application.

- 27
- 28
- 29 30

31

32

7.2 Please confirm that any past improvements in productivity claimed by FortisBC have not been sufficient to offset revenue requirements on a per unit basis?

33 **Response:**

During its last PBR term, 2007 – 2011, FBC achieved O&M efficiencies of 10.4 percent as a result of the productivity factors embedded in the PBR Plan, in addition to approximately \$4



 FortisBC Energy Inc. (FEI) and FortisBC Inc. (FBC) (collectively the Companies)
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 Applications for Approval of a Multi-Year Performance Based Ratemaking Plan for 2014
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 Response to Industrial Customers Group (ICG)
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million in additional O&M savings which were effectively shared equally with customers through the ROE sharing mechanism³. O&M Expense, which was the only cost component subject to a productivity improvement factor in FBC's 2007 PBR Plan, accounts for approximately 15 percent of total revenue. FBC's revenue requirements were primarily driven by factors other than O&M Expense over the term of the 2007 PBR, hence total revenue requirements per unit is not an appropriate comparator for O&M productivity.

B&V has provided a number of responses in round one IRs as well as an explanation in the
FBC TFP Report Appendix D-2 on pages 2 and 3 (Exhibit B-1-1) as to why cost per unit of
throughput is not a good measure of efficiency.

- 10
- 11
- 12
 13 7.3 Please provide any metrics, which are based on aggregate revenue
 14 requirements and per unit outputs, that support the conclusion that FortisBC Inc.
 15 is now more efficient than any time in the past?
- 16
- 17 **Response:**

FBC has not made the claim stated in the question; however, the response to FEI-FBC ICG
PBR IR 3.7.2 describes FBC's past productivity achievements and restates B&V's analysis that
cost per unit of throughput is not a good measure of productivity.

- 21
- 22
- 23
- 7.4 Please confirm that a properly designed PBR Plan should provide incentives to
 FortisBC to improve productivity relative to its peer group? If confirmed, please
 explain why BC Hydro should not be included in that peer group?
- 27
- 28 <u>Response:</u>
- 29 B&V provides the following response.

Not confirmed. Please refer to the response to FEI-FBC ICG PBR IR 3.7.6. BC Hydro is not included in the TFP study because there was no consistent set of data available for it, as it doesn't file a standardized FERC Form 1 like US utilities in the study. The issue of Canadian data availability and the applicability of US data was addressed in the response to FBC BCUC IR 1.20.3 (Exhibit B-7), copied below for reference.

³ FortisBC Inc. Exhibit B-1, page 34.



Information Request (IR) No. 3 on PBR Methodology

1 BCUC 1.20.3 Please discuss any disadvantages of applying US data to FBC's operations.

- 3 **Response**:
- 4 B&V provides the following response.

5 There may be differences between the particular circumstances of US and Canadian electric utilities when compared individually. Those same differences would remain 6 7 when comparing Canadian to Canadian or US to US electric utilities. In looking for a 8 measure of the central tendency of Total Factor Productivity, these differences are 9 subsumed by the diversity of the sample size. Thus the TFP analysis measures the impacts of productivity based on the same types of systems, using the same types of 10 11 inputs and technologies and operating under the same overall standards. The AUC 12 recognized that the use of US data was reasonable as well. Finally, in addition to the 13 absence of uniform data for the Canadian electric utilities, the actual sample of 14 comparable size investor owned utilities would be limited because of the limited number 15 of IOU integrated electric utilities in Canada and most of those are in the Fortis family of 16 companies. As a result the options to use another sample are limited at best thus 17 making the choice of US data appropriate.

- 18
- 19

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217.5Please comment on whether the three reasons given in response to Exhibit B-15,22ICG IR 1.6.5 why revenue requirements is not reasonable means for measuring23productivity can reasonably be expected to have a similar effect on the revenue24requirements of BC Hydro and FortisBC?

26 **Response:**

FBC considers that since it does not have a detailed knowledge of BC Hydro's power expenses, impacts of changes to laws and regulations and the impacts on costs due to technological changes, that the Company cannot tell whether the reasons stated would be expected to have a similar effect or not.

31 Please also refer to the response to FEI-FBC ICG PBR IR 3.7.6.

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7.6 Please also comment on whether the FortisBC and BC Hydro can reasonably be expected to be exposed to the same unavoidable fluctuations in input costs?

4 Response:

5 The series of questions appears to be directed at comparing BC Hydro to FBC on a cost per 6 unit of throughput basis, rather than TFP. B&V has provided a number of responses in round 7 one IRs as well as an explanation in the FBC TFP Report Appendix D-2 on pages 2 and 3 8 (Exhibit B-1-1) as to why cost per unit of throughput is not a good measure of efficiency.

9 FortisBC and BC Hydro cannot reasonably be assumed to be exposed to the same unavoidable
10 fluctuations in input costs. FortisBC serves a separate and distinct set of customers in a
11 separate and distinct service territory with a separate and distinct set of supply resources than

12 does BC Hydro.

FBC respectfully submits that comparisons of its input costs or rates to BC Hydro's are outside the scope of its Revenue Requirements Application. Regarding comparisons of FBC and BC

15 Hydro rates, the Commission stated the following in its Decision on FBC's 2012-2013 Revenue

- 16 Requirements Application, Order G-110-12:
- 17 "FortisBC operates with a different set of supply resources and with a different customer 18 base in terms of geography, population density and the residential/commercial/industrial 19 mix it faces. The Commission Panel has no mandate, nor does it find it appropriate, to 20 require FortisBC to manage its utility business to produce rates or programs identical to 21 those of BC Hydro. The Commission Panel believes that FortisBC's responsibility is to 22 provide safe and reliable service in a cost-effective manner consistent with British 23 Columbia's energy objectives. To do so, FortisBC must design and manage its system 24 based on the resources available to it and the needs of its customers. This, at times, 25 may result in rates that are greater than those of BC Hydro and potentially times when 26 they are less." (Order G-110-12, pages 20 and 21)
- 27
- 28
- 29
- 7.7 Please provide metrics that FortisBC believes fairly compare the productivity and productivity trends of FortisBC Inc. and BC Hydro
- 31 32

- 33 Response:
- 34 Please refer to the response to FEI-FBC ICG PBR IR 3.7.6.



1 2		
3 4 5 6 7 8	7.8 <u>Response:</u>	Please identify any intrinsic cost differences, including size, customer density, or end-use load characteristics, between BC Hydro and FortisBC that might explain differences in the productivity of BC Hydro as compared to FortisBC?
9	Please refer t	to the response to FEI-FBC ICG PBR IR 3.7.6.
10 11		
12 13 14 15 16	7.9	Please provide a response to Exhibit B-15, ICG IR 1.6.5, with any explanation that FortisBC considers necessary to explain the differences in productivity of BC Hydro vs. FortisBC and the 10 year trends of those differences?
17	<u>Response:</u>	
18	Please refer t	to the response to FEI-FBC ICG PBR IR 3.7.6.
19		



1 8.0 Reference: Exhibit B-1, p. 15

"Recently, despite the fact that customer service has been maintained at a high level,
FBC's customer satisfaction survey has reflected the effect of customers' perceptions of
and reactions to the recently implemented two-tiered Residential Conservation Rate
(RCR) and the proposed AMI Project."

- 8.1 Please file a copy of the customer satisfaction survey referred to in the above quote, and a copy of the petition attached to the RCR report dated October 31, 2013?
- 9

10 Response:

Please refer to the response to FBC CEC IR 1.16.1 (Exhibit B-10) for the Customer Satisfaction
 Index survey and results.

13 Please refer to Attachment 8.1 for a copy of the petition included as part of Appendix D to FBC's

14 October 31, 2013 RCR Report.



19.0Reference:Exhibit B-1-1, Appendix D7-2, AUC Decision 2012-237 (September212, 2012), p. 9, para. 34 and "Incentive Regulation in the U.K. and in3the U.S.: Some Lessons, p. 219

4 "The Commission is employing a revenue-per-customer cap for natural gas
5 distribution companies and a price cap for electric distribution companies in order
6 to recognize the differences between those two industries."

"Devices that masquerade as efficient incentive regulation should be abolished. In the
case of one of the most egregious of these, Revenue Caps, this may happen sooner or
later as pressure on electric utilities increase from the opening up of their generation."

- 9.1 Please confirm that FortisBC has selected a revenue cap approach to PBR, and
 then explain FortisBC's selection?
- 12

13 **Response:**

FBC's 2014 PBR Plan would be classified as a revenue cap approach. FBC's rationale for itsproposed PBR approach is as follows:

- It is similar to FBC's prior PBR plans and to the manner in which PBR has been applied to utilities in BC in the past. The models have worked well and have provided a good incentive, based on the number of efficiencies generated by FBC and FEI and amounts shared with their customers.
- 20 The proposed PBR model (building block approach to a revenue cap model) is 21 consistent with the unique circumstances of FBC operating as an electric utility in BC. 22 The second quote, in referring to "opening up of their generation" recognizes that price 23 caps work better in an unbundled environment and by implication that vertically 24 integrated electric utilities may have a greater degree of variety and uniqueness to them 25 which may affect their suitability as candidates for a price cap-based model. FBC's circumstances as a vertically integrated utility are unique and its proposed PBR Plan 26 accommodates its uniqueness. 27
- As affiliated utilities in BC, FBC and FEI have attempted where possible and reasonable to have similar PBR models. Since the incentive structure in the two plans is essentially the same, this will foster a common corporate culture for pursuing efficiencies across both the gas and electric utilities.
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9.2 Please comment on whether the Ontario and Alberta regulators have approved rate cap plans for electric distribution companies?

Information Request (IR) No. 3 on PBR Methodology

4 Response:

- 5 Yes. AUC and OEB have approved price cap plans for electric distributors.
- 9 9.3 Please propose a price cap PBR Plan as an alternative to the revenue cap PBR 10 Plan, and file sufficient evidence in this proceeding for the Commission to 11 determine a price cap approach to PBR for FortisBC?
- 12

13 **Response:**

The question is essentially asking the Companies to redesign the fundamentals of their Applications. FBC has not proposed a price cap approach and does not believe a price cap approach is an appropriate model in its particular circumstances. Please refer to the response to FEI-FBC ICG PBR IR 3.9.1 for reasons why FBC has adopted the proposed model for its 2014 PBR Plan. The Companies decline to do the requested work given that it represents a significant undertaking that relates to something fundamentally different from what has been proposed in their Applications; the Commission will determine the Application on its own merits.

21



1 10.0 Reference: Exhibit B-1-1, Appendix D4, Excel Spreadsheet Models

- 2 10.1 Please confirm that the Black & Veatch report used the aggregate number of
 3 customers for each utility as an output for the TFP analysis?
- 4
- 5 **Response:**
- 6 B&V provides the following response.
- 7 Confirmed.
- 8
- 9
- 10
- 1110.2Please confirm that the Black & Veatch report did not consider the use of a12customer adjustment factor (Y factor) in addition to the I-X mechanism? If not13confirmed, please provide the retainer letter provided by FortisBC to Black &14Veatch?
- 15
- 16 **Response:**
- 17 B&V provides the following response.
- 18 Confirmed.

Attachment 8.1

Kelly Wheeler 317 Shrike Hill Road Oliver, BC V0H 1T8 250 498-0337 kellywheeler@xplornet.ca

July 31, 2013

LETTER TO FORTISBC PRESIDENT & CEO, JOHN WALKER, BC UTILITIES COMMISSION, LEN KELSEY, OFFICE & CHAIR PREMIER OF BC – CHRISTY CLARK, AND MINISTER OF ENERGY – BILL BENNETT

RE: EXCESSIVE FINANCIAL HARDSHIP CAUSED BY UNRESTRAINED ELECTRICITY HIKES, AN IMPOSED TWO-TIER SYSTEM, AND CONCERNS OVER SMART METERS

FortisBC applies for new five-year rate plan for electricity customers July 8, 2013

Kelowna, BC FortisBC Inc. has filed its application to set rates for electricity customers with the BC Utilities Commission (BCUC). In the application, FortisBC is applying for a five-year (2014-2018) performance-based regulatory plan and is requesting a **3.3 per cent increase** for 2014.

Meanwhile, FortisBC is also engaged in a review of the residential conservation rate. FortisBC is currently drafting a report that will be filed with the BCUC, which will include public input and will study the impact of a conservation rate on customers.

"While most customers benefit from the residential conservation rate, we are sensitive that some pay more. This report will provide a better understanding of the issues and impacts of the rate," said John Walker, President and CEO of FortisBC.

(Source: FortisBC Media Centre News Release)

SERIOUSLY? Another rate increase application??? You are not listening. You know there is public outcry already. The people of British Columbia CANNOT AFFORD these increases. What do you NOT UNDERSTAND? How are you **'sensitive that some pay more'**— by raising rates further?

Will you actually 'include *public input* and will study the impact of a conservation rate on customers'?

You covered your legal obligation by publishing the notice of application. However, placing a $\frac{1}{2}$ page advertisement in local newspapers published on or one day before the date of eligibility to *register* in *WRITING* to participate in the proceedings by July 24, 2013 (Source: BC Utilities Commission advertisement published July $23 - 24^{\text{th}}$ 2013) then you have achieved your goal. Nobody will have the right to attend as an Intervener. YOU HAVE GIVEN THE PUBLIC NO TIME to respond. Be honest with yourselves, you do not want the public to attend these matters because you might actually feel the wrath, frustration and desperation of people who do not share your economic status.

Well played! It is all so very, very unfair. Somehow, we are no longer surprised by the low tactics that have been proven repeatedly by you.

FYI: for the general public, please read the following:

(Source: British Columbia Utilities Commission New User's Guide) As a registered Intervener, how do I participate in the Hearing?
There are two basic ways you can participate in the hearing process.
The first approach is to provide the Commission with a clear statement of your position(s), concerns and interests regarding the utility's application. This can be done with a written submission in advance of the hearing. The intervenor can also attend the hearing to present oral testimony, explain the concerns, and respond to questions.
The second approach involves demonstrating to the Commission that the utility's application is *technically unsound, contrary to or inconsistent with legislation*,

application is *technically unsound*, contrary to or may also propose alternatives to the regulations or the <u>public interest</u>. An intervenor may also propose alternatives to the utility's application.

This, and the accompanying letters from Donald Thorsteinson of Oliver and Nicholas Swart of Kelowna, are written on behalf of the hundreds of signatures collected in an *informal and unsolicited petition*. The content of the letters are the opinions of the individual writer only.

Maybe we are wasting our time and energy (no pun intended), but we and many more have promised to do our level best to try to bring the plight of regular people to your attention. Cynicism that the government will intervene is rampant – people no longer think that the government cares. One thought pattern is that nepotism has corrupted those that make decisions for the welfare of the people of British Columbia. We are hoping that this SAMPLING of signatures will put a stop and repealing of these incessant increases. Things MUST CHANGE for the betterment of the citizens of BC.

These concerns must be addressed. We will not hide our intent in fine print. We anticipate your response within 30 business days of receiving these papers. Your replies will be published out of respect for the hundreds of voices to know that you HAVE answered their call.

You will note that some persons would not disclose their addresses. There is a very real concern of retribution from Fortis – as has happened to others that chose not to have Smart Meters on their property.

Not long ago Smart Meters were rammed down the throats of those on "the grid". These Smart Meters have not been deemed safe by anyone. There are pages of testimony of people becoming ill since these units were installed. (There was a time when ASBESTOS was widely promoted to be the way to insulate a home.) As well, the genius technology slammed people with charges that are completely outrageous. This, too, has hundreds of persons writing to complain. Another thought on this is: How many people lost their jobs due to this change?

The <u>Valley Voice</u> March 20, 2013 edition reported that during a hearing in Kelowna regarding FortisBC's application for Smart Meters, Tom Loski representative for FortisBC stated: "...there's no opt out for any reason." Customers who refuse the meter, he said, can have the meter installed away from their house at their own cost. If the customer will not accept this and continues to refuse the meter, the customer's electricity will be cut off.

Loski said there were only two circumstances where FortisBC would not cut off power – in the winter when the customer uses electricity for heating: and when the customer has crucial medical equipment, such as a dialysis machine, that runs on electricity.

This statement sounds like an open threat to me. I believe there some sort of law against this form of intimidation. As well, it is my understanding that Canada is a free country, therefore, citizens are not to be subjected to this form of tyrannical articulation.

Civil servants and people working within the ranks of FortisBC will not sign the petition, even though some are being negatively impacted. When asked why, they also had concerns that their names would be recognized and have fear of reprimand. What is this saying about our current state of government and business?

As pointed out to Bill Barisoff when we crossed paths while Linda Larsen in the Okanagan was campaigning, "this is a civil and human rights concern – not a political one. People are desperate." He would not sign the petition.

These signatures represent people. It is not pen and ink. These people could be your neighbours, friends or family members. Please, put aside your robotic, corporate thinking for just a few moments and HONESTLY READ what these letters contain. Step outside your comfortable homes and salaries and open your minds and hearts to the average person that is merely trying to survive today. Feel the anguish of the veterans, feel the desperation of the pensioners, feel the helplessness of the disabled, and feel the frustration of the young family. We are imploring you to imagine what it is like to decide whether or not to pay your electric bill or pay your rent or purchase groceries or buy medicine. This is many people's reality. We are asking you to FEEL with your heart – not your paycheques and expense accounts.

The residents of BC are being held hostage by FortisBC and their accomplices are the BC Utilities Commission. FortisBC demands monthly or bi-monthly ransoms of which continually increase and of which we will never be free. For some individuals these billings exceed mortgage or rent payments. The BCUC, a government appointed commission, whose 'primary responsibility is the regulation of British Columbia's natural gas and electricity utilities. ... regulate intra-provincial pipelines and universal compulsory automobile insurance'. aids and abets this criminal activity by approving increases that go beyond anything considered reasonable.

It is suggested that long-term captives often become complacent in order to survive. However, with the arrival of December 2012 and January 2013 billings victims of this abuse suddenly snapped out of their apathy. A wave of horror, shock, anguish and desperation took hold of the people.

Voices were raised, letters written to the media, government and FortisBC, complaints were lodged with BCUC and yet NOT ONE satisfactory answer has been given as to why in that particular time frame people saw a sudden surge and spike that almost DOUBLED many electric bills. Customer service auto-response was: It is winter – it is cold. No, it was a mild winter in the Okanagan. The spikes in electrical bills for the months of December and January make absolutely no sense. This needs to be investigated deeper.

FortisBC and the BCUC have strikingly similar Mission Statements.

FortisBC reads: "At FortisBC, we touch the lives of our customers every day, providing the energy needed for their homes, schools and businesses. From electricity, natural gas and propane, to integrated energy solutions such as geothermal and district energy, we deliver energy safely and reliably, at the **lowest reasonable cost**."

The BCUC reads: "The Commission's mission is **to ensure that ratepayers receive** safe, reliable, and non-discriminatory energy services at **fair rates** from the utilities it regulates, and that shareholders of those utilities are afforded a reasonable opportunity to earn a fair return on their invested capital."

Well, one thing can be said of the BCUC Mission Statement, it at least honestly admits that it is looking out for its shareholders so that they are "afforded a reasonable opportunity to earn a fair return on their invested capital." They are doing a fine job in protecting those who are reaping the rewards of these increases. My stock portfolio is all wrong...oh that's right, I cannot afford to INVEST in anything...there's nothing left after paying off the bills.

By the by, some have questioned if the meters and our billings are actually as they say they are. Personally, I am unable to understand what I am paying for. I do not understand the language written on the statements. I do not know anyone else who is able to read and fully comprehend their statements either. How are we to know that we are not being fleeced? Please do not tell me to go to your website to understand how to read my bills. It would make no difference.

The Two-Tier system may be plausible for couple living in a modern condominium, however, for the average small family unit it is an exercise in futility trying to live within the confines of the first tier.

Recently, Tom Loski, vice-president customer service FortisBC has been quoted as saying "The BCUC approved a residential conservation rate that would result in 75 per cent of customers seeing lower annual bills and only five per cent of customers seeing an annual increase of more than 10 per cent due to the new rate."

If 75% will be seeing a lowering of their bills what about the other 25%? How will we be accommodated? Why must we be financially accosted in order to keep warm?

To this date, we and hundreds that have signed these petitions, have yet to meet ANYONE enjoying these lower billings. We are in the middle of summer and we KNOW that winter will come...we do not need to be lulled into a sense of false hope. We KNOW what is coming unless these rates and two tiered conservations are rectified.

The Two-Tier conservation system is COMPLETELY UNJUST. Once more, I implore you to think as a person living with low-income. Please keep in mind that many people have only worked within the PRIVATE SECTOR with no access to Stock options, Pension plans, medical or dental assistance or other benefits often enjoyed by those that have Union protection or work within other realms of Government positions.

"In 2009, the low income cut-offs (LICOs) – also known as the poverty line – for after tax incomes were as follows: 4 persons: \$34 829 - - -

1 person: \$18.421	2 persons: \$22,420	3 persons: \$27,918	4 pe	150115. 304,023
I person que que				a sha which i

\$18.81 per hour x 40 hours PER WEEK = \$752.40 that equates to \$3,009.60 per month which is \$36,115.20 per year: IS A LIVING FAMILY WAGE in Vancouver.

(Source: UFCW.ca UFCW Canada stands for United Food and Commercial Workers Canada)

B.C.'S CURRENT MINIMUM WAGE IS \$10.25 PER HOUR.

A person earning minimum wage of \$10.25 will have to work 73.4 hours per WEEK to earn a LIVING WAGE.

	City wealthigst provinces in the country, 11.5% of the
•	Despite being one of the wealthiest provinces in the country, Land population, that's over half a million British Columbians, live in poverty BC's child poverty rate, at 10.5%, is one of the highest in Canada, and before this year had been the highest for eight years in a row Most poor people are working, and almost half of BC's poor children live in families where at least one parent has a full-time job In March 2012, nearly 100,000 people in BC used food banks, and almost 30% of them were children We are failing as a province, particularly in relation to health, inequality, housing,
	crime, and our children
	(Source: BC Poverty Reduction Canada)

Old Age Security Benefit Payment Amounts July - September 2013				
Type of benefit	Average amount (March 2013)	Maximum amount		
Old Age Security pension	\$515.97	\$549.89		
Guaranteed Income Supple	ement (GIS)			
Single	\$499.54	\$745.62		
Snouse/common law partner of someone who:				
does not receive an	\$474.59	\$745.62		
	\$317.09	\$494.40		
	\$410.17	\$494.40		
IS an Allowance recipient	\$425.33	\$1,044.29		
Allowance	s626.72	\$1,169.14		
Allowance for the survivo				

(Source: Service Canada)

Canada Pension Plan - Payment Amounts

Canada Pension Plan (CPP) amounts are adjusted every January if there are increases in the cost of living as measured by the Consumer Price Index (CPI). The table below lists the maximum

and average monthly amounts for CPP benefits, except for the death benefit which is a onetime payment.

Canada i entre	a and in the amount	
Type of benefit	Average benefit for new beneficiaries (March 2013)	(2013)
	\$596.66	\$1,012.50
Retirement (at age 65)	***	\$25.31
Post Retirement		\$1,212,90
Disability	\$880.44	51,212.50
Continuer viewpror than 65	\$399.65	\$556.64
Survivor – younger than os	\$306.91	\$607.50
Survivor – 65 and older	¢228.66	\$228.66
Children of disabled contributors	3228.00	\$228.66
Children of deceased contributors	\$228.66	5220.00
Death (maximum one-time payment)	\$2,282.77	\$2,500.00
Death (maximum one time p)		
Combined benefits	\$776.16	\$1,012.50
Survivor/retirement (retirement at 65	\$776.10	\$1,212,90
Survivor/disability	\$986.01	71,212.50

Canada Pension Plan Payment Amounts

(Source: Service Canada)

A person receiving the above sources of income lives in POVERTY. There is NO getting around it. Each increase, adjustment amount, basic customer charge, delivery fee, fuel surcharge, contribution fee, etc that is added on our utilities further compounds the problem. There is never relief only a deepening sense of desperation.

Now that the numbers are out there for you to see, those who have decided in their infinite wisdom what the rate increases are and how well a two-tier system will work to promote conservation of energy, probably own their homes and have made (or purchased) them for energy efficiency.

However, if you RENT your dwelling, than you are likely at the mercy of a landlord that is not concerned about the electricity bills – as the tenant is responsible for those.

If one is on a fixed income is it reasonable to assume that they are able to AFFORD to shell out the extra costs necessary be energy efficient? Not only is there the cost of purchasing appliances, obtaining the most efficient heating systems, buying insulation, etc., there is also the money to put out to have the labour done. Yes, there are rebates and incentives, yet the initial financial outlay is prohibitive for too many of us.

For many persons there are no alternatives to electricity for their heating. Gas may not be available and besides it now is owned by Fortis so that should be interesting as people try to convert. Wood heat is not an option for many. Propane is expensive and difficult to coordinate. Geothermal is fantastic – but extremely costly, especially as a retrofit – also, we have heard horror stories about people having geothermal heating whose bills went up \$800 in a two month billing period while they were away for 19 days. How does that happen?
On a personal level, my fiancée and I chose to leave the city 9 years ago, for a simpler and gentler life in the hills of Oliver. We purchased an older log home. Oh, how naive, the city people can be. Hahhaa! What we have learned.

Our first winter here made us realize that the baseboards were to be thrown away. Our primary source of heat is wood. We invested in ductless heat pumps, used countless tubes of caulking, insulated where possible, use the clothes line year round and retrofitted over 50 windows. With the rebates we received we purchased a logging truck load of wood for cutting and splitting for winter warmth. Our electric bills are higher than they were before we did the renovations – that is simply because of the rate INCREASES. I work more hours than I did before while my partner battles with cancer... I desperately want to be home with him, however, financially cannot afford to be. The emotional ramifications are overwhelming sometimes. That is not your problem but that is my reality and I KNOW there are others in similar situations.

In summary, the majority of BC citizens are financially exhausted. At every turn there are further increases in all aspects except for wages, pensions or persons requiring government assistance.

In all fairness to BC Hydro and FortisBC there is a program called the Energy Conservation Assistance Program for persons living with low-income. This program appears to have been started in 2013. This program is only for BC Hydro electricity customers and FortisBC natural gas

customers. The program is offered province-wide but service is limited in rural or remote areas outside areas of major population in North, Southern Interior and the North/West Vancouver Island. Service to rural and remote areas depends on accessibility of the area for program suppliers and meeting minimum local participation levels.

We expect those appointed by the government, namely, the BC Utilities Commission to be accountable for the continuous rubber-stamp approvals that it bestows upon FortisBC.

We expect the government to be mindful of the well-being of its citizens and not tolerate the excessive financial hardship that these monopolies are imposing.

Although we acknowledge the need to upgrade and maintain infrastructure, we do not believe that the consumer should be liable for a privately owned corporation to upgrade that infrastructure. Perhaps, FortisBC should begin by reducing their executives' salaries, incentives, stock options and pension arrangements and applying that excess to their infrastructure.

We expect that the Government and BCUC to collectively repeal these horrendous rate increases, review the two-tier conservation rate and stand against the forced implementation of Smart Meters.

We expect FortisBC to satisfactorily explain in lay-man terms HOW and WHY there was such a dramatic increase on billing during the months of December 2012 and January 2013.

Financial distress is a precursor to numerous serious social and physical problems. Physical health issues, mental health concerns and illegal activity all factor into this.

Once again, we anticipate your response within 30 business days of receiving these papers. Your replies will be published out of respect for the hundreds of voices to know that you HAVE answered their call.

We thank you in advance for your attention in this very serious matter.

Kelly Wheeler

Page8 of 8

RE: Petition for an independent audit of FortisBC and the British Columbia Public Utilities Commission.

To the Honorable Legislators to whom it might concern:

The concerned citizens that are held as prisoners to the dictatorial practices of FortisBC and whose actions are approved by the BCPUC hereby request an independent audit of the prices, practices and procedures of the said and supposedly separate entities.

The British Columbia Public Utilities Commission mandated that FortisBC find a way to force the residential citizens of BC to conserve on electrical energy consumption and FortisBC eagerly complied by tabling the 2 Block metering system that penalizes those that use more than 800 KWH's per month. This obscene method has brought on severe hardship to the elderly and others that are forced to live on fixed incomes, especially in areas not served by alternative energy such as natural gas. It is impossible to exist on 800 KWH when electricity is the only energy source for heat, cooking and hot water, etc. The 2 Block metering system has to be terminated and terminated now, not when it suits FortisBC, or when it comes up for discussion

in 2014.

In some cases where a customer complained of the high electrical bill he or she was told to move to a smaller home, and when I asked to be put on a monthly equalization payment scheme, I was told that I had to pay the account in full before they could consider such a request. My bi-monthly bill was for \$1,384.25 and my wife and I are pensioners and rely solely on our pensions. When I stated that it would be impossible to pay such an amount, she stated that if we didn't pay in full our electricity would be turned off. Period!

FortisBC has a monopoly on electrical distribution in our area so we either comply or face the consequences. Many of the elderly that were approached about signing the petition deferred as they were fearful of retribution. They did not fully understand their rights in a situation such as this. This is supposedly a democratic country and as such there is no place in our society for such dictatorial business practices even if the threat of reprisal is only insinuated.

As seniors we depend on our elected officials to protect us from this sort of hurtful business practice, so we are asking you to intervene on our behalf and hold an independent and public inquiry and audit regarding this matter. Yours truly,

Donald E Thorsteinson, 4315 Highway 97, Oliver BC. VOH 1T1 Tel: 250-498-0501

Nicholas Swart Kelowna, BC

28 July 2013

Fortis BC has for years routinely increased electricity rates substantially faster than inflation. More recently, Fortis introduced a two-tier rate structure, ostensibly to encourage conservation of energy. What it really does is force those of us who have no choice but to heat our homes with electricity to *subsidize* other Fortis customers through exorbitant rates. This is categorically unfair, yet astonishingly the BCUC approved the scheme, and surprisingly the BC government seems oblivious to its impact on BC residents.

Fortis has indicated that they will again be applying for a rate increase that exceeds inflation, this time 3.3% for 2014. After subjecting their customers for years to substantial rate increases, and then after introducing a grossly unfair two-tier rate policy, Fortis now wants to compound the problem with *yet another* rate increase. Even more concerning is that history shows that the BCUC will, without hesitation, hand Fortis what they want. The very fact that Fortis is asking for yet another rate increase, when their customers are clearly struggling under the weight of existing high rates and unfair rate structures, demonstrates that the company is confident that the BCUC is squarely on its side.

In the Fortis press release announcing the rate increase, company CEO Mr. John Walker stated:

"In this application, we're trying to balance our customers' need to minimize rate increases, while addressing rising power costs and paying for the necessary investment to the electrical system."

This is a very telling statement, because it suggests that Fortis is already well aware that it will have continued success at raising rates further, and it does beg the question whether it is time for Fortis to step aside and allow someone else to supply us with our electricity. At present I have no choice but to buy my electricity from Fortis, and perhaps therein is part of the problem: a monopoly market that has led to price gouging, aided and abetted by government regulations?

At this point the government needs to present in precise terms their current position on this matter, and let BC residents know what substantive things will be done to address what has become a serious problem. One must keep in mind that the government works for the people, <u>not for Fortis</u>. First and foremost, the two-tier rate structure should be cancelled immediately, and certainly no later than the upcoming winter. It is a revenue neutral scheme, and if the government cannot even accomplish the simple feat of canceling it, then perhaps it is time for a new government. Second, there must surely be a path forward that would provide BC residents with alternatives to Fortis for their electricity. I would like alternatives, and I think most others would as well. One thing is now *abundantly* obvious: competition in the market is required. Third, the BCUC must cease rubber stamping rate increases. The very fact that the two-tier rate structure was approved illustrates how dysfunctional the BCUC has become – no further proof is needed.

Based on my discussions with many Fortis customers, it is clear that the status quo is no longer acceptable. We work hard for our money, and we have no interest in seeing it taken from us unfairly through what is becoming an increasingly suspect regulated electrical utilities market. At this point government action is required.

Thank you for your attention.

Sincerely,

Nicholas Swart Kelowna, BC 28 July 2013

From January 2011 to January 2013 there have been 8 increases or adjustments on billings from FortisBC. This is a total of 17.5% in increases and 7.3% in adjustments within 2 years. January 2013 saw an increase of 4.2% and an adjustment of 2.3%.

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GLAPPIA LUXPERT	Morie Luppin	#120-8487-HWY 97	OLIVER, B.C.
SANDRA DURKSEN	& Deschsen	#117-8487 146497	OLIVER B.C.
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PAT CHOWN	Alteron	81-8487 Hwy 97	Olive, BC
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Petition to FORTIS BC, BC UTILITIES COMMISSION, PREMIER OF BRITISH COLUMBIA and MINISTER OF ENERGY to cancel and review increases imposed by FORTIS BC causing excessive financial hardship for the citizens of British Columbia From January 2011 to January 2013 there have been 8 increases or adjustments on billings from FortisBC. From January 2011 to January 2013 there have been 8 increases or adjustments on billings from FortisBC.

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Power Meters = billing fraud

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City/Town Address Signature **Printed Name** OLIVER 15LAND EDNA RD AMIESON 6 WAY GOGEOS BC 820 TGranenge enDi ina Oliver BC 358 Milla MITIN CLIVER. 194 WILLOWS PLACE RAK CLIVER. VOH URSULA DECENHARD OUVER VOUITI 174 Konderosa Kid G.BURGE OLIVER, VOHITI 1195 ISLAND WAY D M.A.BOTT G.F. BOTT Oliver, BC, VOH MS 1198-Soge Rd. Indersor Oliver BC VOHIB 1198-Sage RD NDERSM 1 litch BC VOHITS Neched 232 Car Crcs respect the R. 1-179 5626 Samill Bd ver VOH-174 Laborde Due 6523 1074 ROCKCLIFTE AD OLIVER, B.C. UOH 17 ıl 1074 ROCK CLIFFED OLIVERD. UNH. EN HAMMEL

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City/Town Address Signature **Printed Name** Heritage House Oliver, BC 7201 aman 7MI BES CHIVER. ver 5659 Hw 7 ar lene 254 OLIVER SHRIKE HILL 441 BOTIONI 96 6 10 1 1 11 15 7171 TUCELNAD DR. ELWARD JELLISON 11 5957 KarenMeskas ,, oi luppinu 1-6601 Tucelni YNN HOFFMAN LIVER 198 GALLABITER 1 Mailone ARLSON OLIVER 198 GARNAGHER LKG OLive DAEHN 154-6601 Turce (must Dr Daehm Edil. K Dael OLIVER 154-6601 TUCELNUTT DR RO ROLF DAEHN

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We, the undersigned, are concerned citizens urging the above petitioned to act now to end the excessive financial hardship caused by FortisBC rates.

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City/Town Address **Printed Name** Signature 0504005 \$313 MAIN STREET JORG MARDIAN L. Walton \$511- 20 are وعوره ک 189 JONA Gold PL Osoyoos. Courtney TORTA LINA 260/020 10 Heatton Nancy bearthe OSO fas Lambert Cadent - to in pro(\subset 0564003 7-441 Cebar Scherkwaren 1 anne 3-8115 Hain St. Clara UCKEACHIE 8706.72 d St L. Stone 1501100 329 RIGSBYST 11 9312-26 AVE 0504005 WEST DAVE April (10, AD. NOREA KUZMAI Ć 106 -9410-115th Ave Osofioos, BC Marie Henry GIES 3 RECHT 14-9410 115th au 050100S 9415 SPARTAN Les Jim OSOYOUS 44K BLENANDER MOTTA

FOR I 15 BC causing excessive inflateral narrowing for the exclusion billings from FortisBC. From January 2011 to January 2013 there have been 8 increases or adjustments on billings from FortisBC. This is a total of 17.5% in increases and 7.3% in adjustments within 2 years. January 2013 saw an increase of 4.2% and an adjustment of 2.3%.

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City/Town Address Signature VOH 112 **Printed Name** OSOYOOS, BC SREDAVEN COURT Maria POTTIER Mai 9915 74th Ave Jall athy (os U.Soclard *6 RED HAVEN COURT Eque Stappler HANNE STAPRER 1005, P.C. Volt-100 8-42 FuJi Court OM DESMARITIS 34921.05-1005 Inc. NDERGRAS Mars VoHIN 7007 - 975 Orl Holica bien ner L Claros NOHIVI decardin. 144156 J MUFFAT aR ULIANDER 5894lace C. WHI BOYDOS 1 950-9miler Strohma Kox 1284 amon OHOR "NR, DOIOS 7,07 2/0/007 1-4426 OLEANDERC -IENDRA HALINE Contrac RNZ - 5 US04:023 22 nd ACC. 8711 J. BECKER ()SIN005 HU JIST ALANAL WI

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City/Town Address Signature **Printed Name** Caustor <u>66320</u> Michelle Britton OSOYOOS 8000 45th STreet CLAUDY LYNCH Aus 00,000 8200 MEADOWLARK 1 203-4801-89 4 3 N/005 LOUISE DAWL (701/005 3110 62 Nd AUC Containa Cillins 45ANPAIDER No4205 JACK ROB 11-2 ROYAL ANN CAI 04005 INGRID NICHOLSON .BC 04005 87th St. 7818 DONNA PHALE the KRULABRINTNRD 4//0/E-AN CLOV005 8808 5210 Kala Cres NENDY HEAN ß.C. ukles to 153410 DOUG MISKE Osoyws B.C 3034 33 " 5 + Os 04005-SANDRA LONG ndi 5011-89Th hera. alla. red Wedbero Dally 15C 1033 - 8006 Vedette Dr 1200005 KAROLINIA BIOL

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Printed Name	Signature	Address	City/Town
SBALDWIN	Sede	9.POPLAR CRT.	Osoyous BC.
Flomolonen	Al-	76 Solante Vay	BUDB D
Analameires	h-spralm	617 moin street	OSOJOOS B.C
Delight Cowen	Bilogit Cowen	2819- 89th St-	OSOYOUS B.C
J. BARRIE TROTTIE	8) Bloto	8 REDHAUEN CT.	6504005, B.C.
J.F HOLZ	13 Hog	6206 Nighthawk Dr.	Osoyaos, B.C.
AMANDA Palmates	Dalmate.	7 mc. Intoshct.	0504005, B
TOHW MEWARD	MAL	8805 GALACREST	OSOYOOS BC
Kem Bernhart	A KBurhardt	21056 AIKali Rd	Osayoos BC.
PATRICK TURNE	R Then	5 Lakspri Pl.	OSOJAS B.S
MYRNA NEISON	Maring Deba	1237 HOUGHTON RD	KELOWNA, BC.
LIAN D VLAHO	We Alak	- 37-9410 115ST.	OB04003, B.C.
Shina Rezka	Soma Reska	11807 Olympic View Dr	Osoyous BC
FRAINES SOLDE W	te Seelond	8707 26° Ave	Osayozs, BC
	and Laur	9754 134h Arc.	Queos.
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City/Town Address Signature **Printed Name** 0504005 00-115 THET. 61 1 STARLA 050/005. BC Swan 28, 200 YOL 0 117 ON GOLFCOURS DR S.STAPLETON OSOYCOS. AC. #14 Cactus CRES. D. Martin D. MARTIN 4005 B 6406 89 st Cantlon 62nd NUP nd. Honkonen 1 JATOSH CRT IJUR.T 21 680 8 Nuchthan AOKIE 30 WILLOW CRES 7813-51 Strut Salina. Aniar 4426 01eandr ST Kicherd L ECOURTENAUSC 1535 TRUMPETER GR AMANU. VINICENT 9401-SPARTANDR 0500005 R

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From January 2011 to January 2013 there have been 8 increases or adjustments on billings from FortisBC. This is a total of 17.5% in increases and 7.3% in adjustments within 2 years. January 2013 saw an increase of

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City/Town Address Signature **Printed Name** Marinas B 8516-12/11 N. HOVI 11 H W 33 Clayour BC 4218,37K Steet Mues B.C. 11907 La Conta have Brown 3-17 BRECIDT RUER RO THEWAS D. Gada OALLOOS Box 1213 WNDA H ,BC OSO VOOL STOS 32AVE MARIUS PELTUNA 88 BOK_ bridenille ox31 E BC 0504005 174178737. 8 JTAK OSOYOOS 9307 G2 AVE ANGSMITTI JOOG 2505 320 NaW. ile C ,4 H. ave 00 111-4300

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		Address	City/Town
Printed Name	Signature		C
Judymillen -	A dest	PO BOX 314	0504007
Bennett			6-1003
dr. R. Thera	· Att	9400 - 115 St # 45	050900
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Sharon Bha	Charles Charles	100 Rayen Hill Rd	DSOLIDOS.
FAYE GERRY	Days Herry	150 MADEMINIA	
	Soll 1	16 Lilac Court	Choyeas VOHIVI
Valorie Matse	20 · Alange		Carrieros VOHIVG
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		Address	City/Town
Printed Name	Signature	Autoso Autoso	AMNANS B.C.
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	00	18595 OLD Richter	OCOLLODS BC
G. K. Acrethur	Specetaur	PASS Rd.	030900312.
Cristie Flatting	2 Markit	1 ROSE PLACE	0504003 10.6.
FRAN PLASKETT	Sum Privilio		Osarbos B.C.
O TEO VA	Con Saint	- 1808 Alex 24	De tote
MANALA TAKINITA	D. M. Ringia	Box 52	BRIDESVILLE O.C.
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7 DUANNA BEND	FR KICZ	309-01507 62 110	
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The Surance	Dottees	5460 HWY 3 BRIDE	DENESVICE, Nº
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City/Town Address Signature **Printed Name** 22 SHALTA ROSA R OSOYOOS SHEILA DUMENT OSOYOUS 4326 16+1 Ave Janalynn Harglave Ŧ 4326 16th Ave OSCYDUS Jeremy Gammie Jeremy Gammie 22 Santa Rosa OSOVOOS Ken Du Montt Kim Mont stensa Weile VOHING. USOMOOS BC 4326 16th Ave Joelle Marean 7803 87TH STR 0504005 MARIA DIAS Mo 0304005, B.C. 301-8302-68th AVE Danety GINA HAMILTON Osoyoos, BC 1 14014 97 St Honie Catto 5678/10wnsite ridesvillet KS DOX 85 DATE h, le 360 Osoyoos BC 104 mule Deer Drive Decreek ouziechP Karen 0 50 4005 BC 14014 - 97 th 57 arelva ANNA RELVAS DEDYDOS, B.C. 8812 Gala Cres Bulliers Ada Bulhoes Tairview Place ()life(_ 5856 Donha Hoover BALLAGHER LK INER, B.C. 8332 FRTG RD. Jule Mao MARLA #101 8909 92 AUE KGOSCA

Petition to: FORTIS BC, BRITISH COLUMBIA UTILITIES COMMISSION, the PREMIER OF BRITISH COLUMBIA and the MINISTER OF ENERGY AND RESOURCES.

We, the undersigned, are concerned citizens urging the above petitioned to ACT NOW to end the 2 Block Billing System causing excessive financial hardship on many, as engaged by FortisBC and approved by the BCPUC.

City/Town Address Signature Printed Name The CLNHII Dosweil 3-6601 TRIVE SELMA MoshRE line Chiler 6356 OkanaganST Viller Fran Ehrler Fra Oliver 6356 Okanagan St Alfred G. Ehrler OLIVER. 7138 ISLAND RD. JiM M'GINNIGLE DLIVER 1138 NANENE MEINNIGLE 7160 11 14 11 11 BAXENDALE BRADLEY LIVER #119 ONRAR GEO ROLX liner A. meader 6514 an ARIN Annie Turnet 28/0601 Pauline Saprike \Can 120 sth aled CORD H was OCIUERO 7874 RICK HOLBECK OLIVER B.C. HWY 97 7874 M.S. Holbeck Marina Holbeck OCIVERBC. 7768 main HELEN RURDETT Leven Buider OLIVER 7763 mainst Garb Burdet EARL BUDDET On VER 4813 HIG 197 Dove The Mater OLIVER 64-6601 TUCELAUT De Elsa ARON 1429 MAINST.S. Kenemes FLO WINFRE

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Printed Name	Signature	Address	City/Town
JUNIPER HAVE	5 Uniper Have	124-6601 TUCELNUIT DR	DLIVER
KELLY WHEELE	Killy While	317 Shrike Hill Rd.	OLIVER, BC.
PAT SAMDERSO	N. AA	2028 Huy #3	CAWSTON.
P. Dagneau	Regardan	6024 OKAN ACTIN 5+	Oliver
R. Dagneau	Flagren	6024 OKANAGAN	Oliver
WALTER CRAWFOR	Matto Graufonas	6367 Okanagar 4	Oliver
VP. HARVEY	V. P. Jan up	1566 CREST-A-WAYLA	Oliver
SHERRI CrANF	S. Cramp	2306 Huy 3	Causton.
KAREN AMOS	Kamo	920School ave.	Oliver
BRIAN WIMOS	AS	920 Stoch JAIK	Oprik R
GAIL PRIOR	IS PRINR	#27-6601 TurdNy	OLIVERBG
FREDA EAS	1 Freda Easy	609-11th are	Koremoos Bo
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	At	Address	City/Town
Printed Name	Signature	520 STAR CHULL	CRILLIO ENRIES
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Love Decent	Steve Drager	3229 Hury 40	Princeton.
1 arger	Paul Arrad	705 Coulthard Rd.	Causton BC
Kuy Trasch	D. Daylo	10-9N, Blakemal Ave	Keremons BC
Sharon aylor	× ayes	Bar (E)	oliver
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JEFF SHARFER	Lin	635 MORRISON 14.	Acres 20
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City/Town Address Signature **Printed Name** liver 5042 Hendriks sliver BC 5042 hwy Marion OLIVER BC 6857 MOUNTIANVIEN Vordaan JORDAA 650 5 bol 650 Sch Enelopa Hudde #14-174 Ballagher IKRd. En B. TO Nobé frek B,C. 6026 B Kootemay St. Oliver Xo. ardum AYLOR AROLYN 1820 Rockelifferd DLIVER, B.C. ana anto JOANNA FLANTE LIVER BC. 47-6601 TURGENVIT DA. ANET WHITEMAN Uwer be 49-640 TACEL NOT DP 594 Wilson Mtn Road wer 1 John Hood 145 . Kedewin TOUTS DD NE WORLD OhivER B VOH 172 19-8598 Hu RONDEN GARAZIAN diver Junflowic St 5388 FRAMIK MCLENNAW nehernon oluci 660 TUC-ELNAF #39 Hove olies

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City/Town Address Signature **Printed Name** CIRCLE DR. 278 JAMIES 5388 SUNFLOWER OLIVER B.C. #2 6329 Kot RISHER GLEN OLIVER BC 5981 Durdend ST OLIVERBC 4355 HWY 97 FORINI OLIVER BC 4355 HW497 15-6822 Leighton Cres TOAD FORTUNATO BC. OLTVER 15-LEELL LEGHTON CRES LEN HOLMAN Kaleden, BC RR#1, 532A.C4 Deanne Jalauz Oliver, BC Po-Box 1936 Ner BC 24 inv(dir OLIVER BC Javis 5653 SAWMILL 400 P.O BOX 42-6823 Leighton Harding TITA HARDENSA

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City/Town Address Signature **Printed Name** Riva Rudge Punkelon LIZ DONALD Σ OLIVER 6617 BELLEUL URLIAN DALLAMORD 16410-89 Keoyoa OLIVER B.C. 6861 - LAKESIDE JR apphil. SHULTON Oliver BC 5559 1- Ideal Lapone DUT DI UTR BE 5873 OFSCON JOHHA BARRIE-SIM MONS liver se OKA IC 100 Piver, BC anie Watts 4827 Ryegrans R.a. Janice Watts Kiren OLIVER B.C OLIVER BC, 479 ROAD 13 NEVIO LAZARICH Duver BC 5913 Stemurnder VIN ET BENSLER 135 For Moul ()hildr 6132 SPARTAN PI TONY MONTEINS Dliver 283 Read avla Martins 19-6616 Parkdr. 15(Oliver Shery raphi BC OWER 337 MCKINNEY DA ELLIS OLIVER BC 337 MCKINNCY RD ELUS F 00.0 PAT

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City/Town Address Signature Oliver, BC. **Printed Name** 6151 Morningstar Court Rmh Kuth Herrington ORUFIND CR WILLOUBROOK DCHAPLIN Oliver. 5975 Nicalast 1911 'Evans OLIVER 6345 OKANAGAN KAZAKO LEN Dorson OLIVÈ STEMWINDER rl and Pou 901 Jacon BROOK 6 FLINEL (50400S , BC 201-9307 62NDALA DENNIS FRANN Be sales HH26 Cheand olivee RC 6687 Hillside Selvane BC Allison Strong 103-720 Retland off Seconde Seromek \$ 0507008 0504009. M MM W=h 94-6601 TucchnuitAR OCIVERBC 17- 340 MCRINNEY BC 45L EACH ۶ Oliver BC 3275 Hwy 97 Undry Mac lough 5612 Sh kitell R-V BC Oliver and MUSER

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TIhada	F.U-	645 Oldmicking	Olive
D. Stratak	D. STRETCH	6015 Kooteney St.	Olwer
E Martinol	OAller barre	1196 FAIRVEW RD.	OLIVER BE
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Printed Name	Signature	Address	City/Town
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ELIZA BETE BLONK	Blonk @	142 SUNDIAL Road	OLIVER B.C.
Heather Palm	a cather Palmer	979 Fairview Rd	Oliver B.C.
AL TENBORG (Faling	5855 Handlock \$T	OLIVE BR
Shem Kidannek	J. D. Vaidanek	5477 Snowbrush St.	Oliver B.C.
Rochel Matthew	Rachelt	6479 Park dr	Olwer B.C.
Amy Baisi	aupic	4990 Bradley Dr.	Peachland F
NORM LOULE	N-UC	429 PARENIEW AVE	OLIVER- BC
JSUZSANNA SOMOGY	1 Tourson Sand	5735 SAWMILL ROL	DLIVER, BC
Bryon Haffender	, FRX MM	565 Mourison Ave	Kelownia, BC
Suret Bl. Juli	Bht	7594 Istaid ad Bar	Olme B
Aleran Daver	SHERAN SELLER	715 GREEN LAKERD	OLIVER BC
ROY W JAMES	Rom n. James	278 CIRCLE PR	OLIVER. B.C
Dense Turle	10 -20mil Sumpt	6479 Park DR HER	Oliver B.C.
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City/Town Address Signature **Printed Name** 6985-PINOT PL OLIVER. BLAKShow Summerland BC 305 Mc Cuelly CR Rd Que 538 Eastaide Rd 11112.1 FXAN Lourni DLIVER 6329 KOUTEMA Chén Oliver 5944 harmony cresent alm fo Alan Lonie sliver BC 5944 harmony cres Jessica Krimer limica RR1. 542.0 Dľ OLIVER B RR1 542 OSOYOOS BC BOLYJS CAROLE STEVENS 0 PILLED Hen ITA 1: Olalla Knaw Kalph ax 1218 HUPPY'B ALISNer OFTUEN B.C × 1128 OSTO OFTUR B.C Y.D. Box 1122 SO / 2 MUS RICOSTA

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City/Town Address Signature **Printed Name** 5896 MAWSt. K.C. DUVER Oliver, BC 614 wilson Mountain Rd Advience Herbert J'MRE, B.C. eden <u>C</u>(6 Tagger Ce Kor olucio, Blo 5790 MINALU httonan DAN WHITEMAN Oliver 579 Earle CI eur, BC 26 Eveningstor Cresc. Vasa DLIVERID. 425-115 REDWINGPL RONNIE GOAC nce Silon MTN Road Dliver MARION Potkins Moniont OIEVER HERVIGUISON 37 MATIN PT OUVER B 5860 Tulamen St NADMI GARRISH OLIVER, BC 8,529 CO-OP AVE NADINE BOULIANNE OLIVER, BC 5651 Yarraw Arinie Poterser 370 Rd#2 Oliver, BC SHONA BIRNIE

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City/Town Address **Printed Name** Signature OLUFR 28-6673 Park Pr. S. PALMER Box 1963 Spartan Steaner C10 2 5 SASmin ,381 MUK Box 1367 OLIVERBE CHE Qc OLIVER 53-5487 97 HIGH HR (SH 6562 LAKE SDE DR " the Entivolut 118 ORUSIOC 512WH 6176 Spent Miertin mmati MARCHYN MATHIESOM d'll. 154-6601 Trecelment Dr Daely Daelir CREEK ALIS 4505 metEAN BY 7558 T Minor 6822 Leighter Cros ollard 7342 KNIGHT RD 104-476 Sedamander Ave Oliver B.C Melodis Brack Muladus Brack OLIVER 852-BING AVE Ohiver Hauline L Rabbet Brush & PauliNetATTINS OLIVER 337 MCRINNEYRD #110 Karen V Jaster KAREN FOGIER

Petition to FORTIS BC, BC UTILITIES COMMISSION, PREMIER OF BRITISH COLUMBIA and MINISTER OF ENERGY to cancel and review increases imposed by FORTIS BC causing excessive financial hardship for the citizens of British Columbia FORTIS BC causing excessive financial hardship for the citizens of British Columbia

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City/Town Address Signature **Printed Name** 1 Rd iver orninas QLIVER # 14 FEL-NUTTOR, 6601 GREY MAR 6 990 Votel (Liven BC 1050 ROCKCLIFTE Rd Tracy HOUR # 40 6822udre Nower AUDRIEY NOWAZIEK #i3 ACCHE MAXINE ARMSRO p. Wis BC 61620 Rangian. REINHOLDERE ve Olnu hiler res Johnson 601 OLIVER, 19 1 Aleel 10 B.C 6 ALLAGHER 73-8300 Ouver 6438 Kootner Allenbrand 487 Johnson Cres liven SEXSMITH

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City/Town Address Signature **Printed Name** DAVID EVENSON Deved Econson 5834 Main Oliver R pC 5834 Main St. Jour. MELINDA EVENSON Kuen son , be. Oliver 101 Mc GOWAN ROAD DICK MCALDESE 101 MEGONAN ROAD. Alevin . H. M= acuse HEATHER MCHLEESE VOHITI OLIVER BC Somean 125 KILBACK ROAD SHIRLEY DESORMERY Oliver BC. 8487 HIWAY 97 E. Korsa Kousk OUVER, BC. 5613 SAWMILL RD Choypon R-1 101 Jasquatch 5540 Tulameen H Priel 317 ROAD 15 Evans Tote OLIVER, B.C. 875 FAIRVIEW RD VOH ITG 875 FAINVIEWRD 753 GOLDEN CULLANT OLIVER BC KATHI MALV VOHIT2 7157 Island Way Rd. Oliver, Sleptins hund) 7157 ISLAND WAY ROAD OLIVER B.C. DON STEPHENS 5856 Min. st Chicer. B. c. Montuite MOT

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City/Town Address Signature **Printed Name** K- (2 5899 Kittellesche eleste Sav Soulling 108 421 OLIVER_ B.(872 MCKINNEY RD 10 martinen GEORGIALA NEISEN 2010ld River Rd VERA GUENTHER 6436 Bonnie (hns treet 6138 DONT CLIVERA DINOV 876 Rd 8 Amemarik 0507000. vhrise 7416-914KST liva R Leighton cr 14-6822 liver B.6. 7561-97th St. HOVANES 919 Janoran 8487-97 St PATRICIA BOWES anecia Bowes Osayas BC 8502-70 AVE MARTN 5820 Main St. you 105 Dark Rill Road D. Moore pri B politit Jandha poloy Planet. 419 Skagir WVE ple de

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City/Town Address Signature **Printed Name** lover B.C 948 Morningstar Kd 6619 Dxbow Touler enover. Ind Be 357 Rd IVILIZ. 633 JOHNSON CRUSH DOW WILL INSON 539 # 2RD SOSEPHINE JOHNSON ton KOCKLIETE RN 1013 ISSLONG MARC liver. 45 forcupine Iraren 11GOL 5449. SAWMILL OULT 1888 N TAK Md 1004 , PITA Ri 1294 Darbara lagant OLIVER BC 296 Joethy NESS OLIVER B.C 296 Sportsmens Boul RD LORRAING MESS Thur T60 W. 10WSP War work Man 1004/14215 Oliver black Sage Road Vern Louie Oliver. 7600 Island Sautskott OLIVER \$ 6633/ARIC WITHROW Pithon annih

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Address City/Town **Printed Name** Signature STE5, C8, RR#1 SUSAN STEADMAN VARAMATA B.C. MAN PENTICION, B.C. DOUG STRATION 165 ADAMS CRES Penticton, B.C. 195 Westview Drive Laura Singer Penticton, BC. Erin Wilson 178 Blairmore Cr. Jenetle Hoy mitte= OK Jall. B.C. 5129 10th are. Jacquie Hautamold 208 Sunnyprook Ar OK Falls BC Penticton, BC ELAINE SYLVESTER 178 Blaumore Cr. PENTICTON BC PON SYLVESTA 178 BLAIRMORE CRES. OK falle, BC. 331 HERITAGE BLID HEORY HOVECAD OK FALLS, BC 331 HERITALE DLAS Kebound, BC 958 STREWELL AVE Kachel Wallace KelaunaBC. 2905 Brunette St Kwsta Kelouna BC 2905 Bouchte St KUY PUZNi 575 Sutheraland Aus Kelowa. Voreen 1 THEMSER clÛ 218 575 illian Hour HhZolof ul ITT Tait VA BC. 55 Comp 36 RR# 1 NARAMATA, MARY WORDNIEC Maryllow

We, the undersigned, are concerned citizens urging the above petitioned to ACT NOW to end the 2 Block Billing System causing excessive financial hardship on many, as engaged by FortisBC and approved by the BCPUC.

Printed Name	Signature	Address	City/Town
DAWN THERTON	Amon Themoton	623 Brd Ave	Koremos BC.
Robert Thurston	a thurto	623 3rd Ave	Keremeos BC
VAL ATKIN	son Vat	199 GALLAGHAR	GALLACHER LAKE
Don Atkinson	Jell	-199 G-Mzfr Lth Rd.	OLiver B.C.
Shirley Richte	- Shirly Richtes	735 Ashnola Village	Keremeos BC
LISA RICHTER	Richter	735 Ashnola Village	Kereness. BC.
Deb Thurston	NAthanstor	182 CHRISTIE MAN LAN	Okanagan Talls Br
DanielaFelir	Atel	219 Sunnybrock Du	Managan Falls B
VERA TUREK	Ostpurch	10 Bagnien Cres.	asoyon the.
R. P. BAVE	AMAUE.	1354 Flack Sugerd.	OTWER, B.C.
HB-B-W-W.	A star	4535 RUDGAM	S OLUER
L. Stevens	o Castevonia	215 GREASEWOOD	D OLIVER.
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RWHYTE		204 GROAFENOON	OLIVER
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KERI PASIN	Benfar	205 GREASEWDDDD	OLIVER
CURY PARN	N R 1-	205 GREATEWON	D OLIVER

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City/Town Address Signature **Printed Name** OLIVER 5378 SUMAC QUEN CHUNG SUMAC 5518 Kerry Chung mais (), Ac INA CRI JUER 7103 ISLAND WAY RO n 1650 7103 ISLAND WAY 67-6601 Tucer IVER 1136601 tucelouitor hruer 29-6601/4ce/nuit 6601 Thiske Hve, ampen 8036 Ki ver 0 nHarr 8036 8036 RIVER

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Printed Name	Signature	Address	City/Town
ROBBY KILBORN	Rolly F. Killon	1405 MAINST	BLALLA
MARG NECIHLOLODOF	Mar Mechend M	12182 CAUSTON	CAW STON BG,
Beny/Elgiel	Recy lage	2641 Ind 51.	Olalla P.C
RONFIG	Rentlyic	26 4 10 2nd ST	Stalla B.C
DOKOTHY TOMLIN	Dorathy Josulia	102 Sportsmans Rd	Olmer
FRED JONLIN	fred Jomen	102 guts me R.d.	<i></i>
Jean Tomlin	Year Tomlin	124 Sportsman Baul Re	A Oliver
Gretchen Mau	5 Fretchen Mar	155 Deven OKto	Ot Fulls
GLADY BAILEY	Alada Faily	0KFALLS	OK FALLS
TillRyley	Ill Roll	1728 OLIVER RD	OKFALLS
NANCY SANDERSON	Manci Sanderson	2028 HWY 3	CAUSTON, 5.C.
Dianna Adai	A	1430 main of south	Keremeas BC
Rosemary Copela	na Dopland	825 Ricker Rd	Causton BC
Bett	BILL COPELAND	825 RICKER RD	CAEUSTON, Pel
BOB HOISIN	Hor Randa	527 2nd AUE	Key On Car
John alar	Vor Ant	1430 Maist 5	CixUA BC
GEORGEVENABL	18 Day Cemette	185 BERCIOFT RIVER 20 CAUSTON BC.	CANSTON BC.

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		Address	City/Town
Printed Name	Signature		
2	and Kan & Jahr	5839 MAINST	OHVERS
BARRY JEFTE	ny <u>Guille</u>	915 CREASEWOOD AVE	OdIVER, B.C
RESEMARIE CALL	LISH Lactrail Culture	200 ort-	pliner RC
Absent Alin the	KOND	5759 310 Mina	01100() =
And the comp	Hend Held	459 Rd 18 Ohiver	OLIVER B.C
HEIDEHELD	Marine Le Con	47308 Har 97	OLIVER. B.C
MARY MELD	Hary the L	al 4308 HW497	OLIVER. B.C
GUENTHER H	Ell Suenth Fu		au ur Pr
Hilde Gard Held	Hildream He	\$ 5971 Dividend street	Chive D.C
F.VA WELL	Sua Julk	#1 712 - 3 to live	Heremeos, BC
ALPIS COLLINGWO	in Clothingirood	182 SUNNYBROK DRIVE	OK, FALLS B.C. VOH IF
A WE SMIT	H Anco Quite	the 2134 NEWTON RD	CAUSTON BS
ANNE SINCE	The must	A2184 NEWTORR	CAUSTON B.C
MAN DALY	My Quelin	441 VLA Rol	Causton BC
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M N/Eetabl	10/ 10/ Permine offe		DO IDLANTER BB
Etesne RILKE	FIE Epie Kickoff	6514 MEADOWS	TA CALVERTING
Care Darok	- Rum Doerkson	2182 Menton Rd.	Relawston BC.
SUSAN DUERA	SC. Aleric		

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Printed Name	Signature	Address	City/Town
N.J. HOOVER	MHoaver	294 #18 Rd.	OLIVER BC.
D. EUANS	Deven	317 ×15 Pd	OCIVER
M. SILVEIRA	ch. Jelue	3749RD	OLIV23B.C
H calocalog	Allastern	1094 leveen Lake	6 Nuer,Be
E. G.LUBISIC	& Salenie		DUVER, BE
L. KUSLER	Lituda	1 01	Penticton D.("
C NIELD	C.D. Make	1544 Chargementer.	C.K. Falls, BC.
B PEARF		1612 HW447 5	O.K. FALLI
M.C. Thomas	my show	4253 Wrlean CRock	O.K.FAILS
FRELF LEE	1 Buck	Box1,434	FRAFNWOOD BC.
Vindl	free 1		
L. MARKEN I	Althie-	OLIVERSC	alivor Sc.
DEMERY	N. Eimeri	E y	. /
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K. LONG	Build Love	C.K.Falls	
Ed SCHMAL	2 Adm	4001 ASPEN ST	CLIVER BC VOHITI
Hill January 24	Atoles me las	73 FARLEIGH LK, R.	PENTLETER
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City/Town Address Signature **Printed Name** Oronoon BC 8708-2279 Ale TAMMY Gil OSOYOUS BC 19221 - 95-61 D Frechette 2 your pc. BBAY DOS BC Osoyoos, BC. 5 Curlew Court anya Tressel 2909 White Drive OS0 yoos BC way Dias Osayoos Be 2401 Bld Skeet ROCK CREEK DC 1860 HREMPER Rd Hodks BARCHHIK Opoyoca BC 16 MACIT CR Sitan Kan 12-9410-115" ST. Ologo2 TOP J BEEM 0504005 15 1910-11557 EALON WITT GOWSTEIN OSOYOOS BC 9410 113th st 3. MANPOLTS RMa Osolloos P 5,9410-115 St MMC GIN COMA 0304005 20 7 Finch Cres Lauren phade oshaski Chappes B.C 1018-9157. Doloves 15341 PASSEN Benset 050400 5 DORIS

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	Signature	Address	City/Town
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		Address	City/Town
Printed Name	Signature		
1-1 2	La Roarbon	2182 Marta R	Canston
LENA VOERIESE	Par Alex	1.1.8 RADI	OLIVER
BARBARA OLSON	Darbala Orber	GOU NEMO	DUVER
KEITH OLSONG	Futter	668 KDADI	Kal alaw?
WAYWE GATT	approtate	772 Toy CREEKR	5 Francesen
	Build .	ORI 2231 Nacmata R	d Noancta.
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City/Town Address Signature skaha Estates 155 Davon Mr. Printed Name 142 CampsiteR Oliver 3225 RIVER RD. hnona KeREMEDS BC 3225 RIVED ROAS ANDVERS HEPERENA DR. 219 JUNION BROOK CHE OK FALLS BC. DALEFONR OLIVER 200 alersiwood Aur Thing happ

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City/Town Address Signature **Printed Name** om (7 75 ML SS16 FOXGLOINE ST ORRAJAIE DUNES #115-Incha

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	Signature	Address	City/Town
Printed Name	M. Unin	748 BARJLETT AT	OUWER BC.
WINISH ON	9.m	6966 Meadous Drive	Oliver BC NOH ITS
Steranie Newberry	Dup 1	7190 Island Rol	Oliver BC VOH 177
Laura MacPressor	auger Marten	5861 MAIN-	OLIVER B VOH ITC
Rob UNWIN	131	5861 Main	Oliver BC VOHAT
Cora Garret	letter 1	JOUT STILL	OLIVER RC VOHITT
Jim M'GINNIG	E JBMBinnigb	1138 JSCH00 0-2.	
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BRADLEY BAN	KENDALE B Bacent	A 1160 11 11	A RC
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City/Town Address Signature **Printed Name** MADA 5 MCPHE PS METARE LANDOCK enticto 16 Macheare Crt Pertinto 310 PINEVIOW Nd Scimmer lanc Victoria rd (A KU CRESTO 1. C. Aprikan Pentiston alleshop drivs

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Printed Name	Signature	Address	City/Town
191 strictica Poquetto	Matricos formet	111 Howetth Rd	Osoyoos, 126
Carol Duttout	Carol E. Dullt	5585 RC/BridesuilleRd	Bridesville 3.c.
HELEDE GODINE	Aller Edin	1200 HOY 3E	Óserges
LucindaDoureH	E Lycinda Douate	17. Quail Place	OSOYOUS B.C
SHIRLE PARSON	Stinky Porson	11910 Hollbourselr.	Ocoyoos B. Di.
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		Address	City/Town
Printed Name	Signature	5640 Yarrow St	Given
Julie	Julice		
	JAQ. Atan	2-6601 Tucelnuit	Oliver BC
Betty BOULTER	lepouler	97 th StReet	Oliver
R. Ed Warkentin	R.E. Hanbertin	Ohver	
B PELLECPIN)	tokels	2581 WILLOW BROOK RD.	OLIVER
- TREERORTIC	danay Francis	5843 Okanagan	Oliver
Any Encina	MANYLYNN	De Maria	DIPUER
BETTY MOORE	Betty Monre	6778 Jucelnut	r
HORR MOORG	Heite Moore	11-6778 11	
	HAR DARMADO	1457 Gwand Oro Rd	Kateler
Karon Regamble		101 Stron a 0.	D- 11P
DON SHIPPIT	- Agun	5-5 SCHOOL 1/2	OLIVER D
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		Address	City/Town
Printed Name	Signature	Autrese	K mar BC
LISA RICHTEP	Richter	735 Ashnola Village	Keremes m
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City/Town Address Signature **Printed Name** 128 Taeke/Nuil 13R 128-6601 11 124-6601 Tuc gl NUXT 136-6601 KUENUI +DR. 1 ' MSTR 6367 OKANAGAN ST IVER JERI 6367 @Konagaw St nlwer MALTER CRAWFORD 1429 FLOWINF

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Terry Powers	Howers	12 Redhaven (rt	0504025
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City/Town BOX 2021 (KELOWINA) BIG WHITE. Signature **Printed Name** Box 45046 (Kebward) Big White BILL SINCLAIR m CLIFF + SHAROW MEDONALD Big White box 45060 (Kelowna) Johanne Aladette 45036 John My PoBox 45112 BIG WHITT POBox 45109 Big White RO BOX 45055 Kulowa (Big RO BOX 45055 Kulowa (Big 21+67ETT Rei

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Petition to FORTIS BC, BC UTILITIES COMMISSION, PREMIER OF BRITISH COLUMBIA and MINISTER OF ENERGY to cancel and review increases imposed by FORTIS BC causing excessive financial hardship for the citizens of British Columbia FORTIS BC causing excessive financial hardship for the citizens on billings from FortisBC.

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Printed Name	Signature	Address	City/Town
Tracy Harty	hace Clarter	Oliver, BC	Oliver, BC.
Tut's Harty	Quitin Harty	Oliver, B.C.	Oliver, B-C-
Jorden Harty	Jerden Hartys	Oliver, B-C-	Oliver, B.C.
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City/Town Address **Printed Name** Signature mol ALLIND Mychianie 203 TSANOT DSOYDOS B.C. 3309 Victorial 11700 QUALL . RIDGE OSBYDD ROSA TORT 11700 BUALL RIDGE 030 X003-3. GIUSFPPI lover, B. JOHN REID 4369 Kyenness V 630 Harmonerci Clay Ton Jany D 1045 Fairve'n Rd C LIVER B-1 JEAN CAWSTON 439 KANCOTEN AVE. Oluer Robert Delsug 222 OhD Coup Miling -1. MIKOM 10 DENZE ELANGE

Petition to FORTIS BC, BC UTILITIES COMMISSION, PREMIER OF BRITISH COLUMBIA and MINISTER OF ENERGY to cancel and review increases imposed by FORTIS BC causing excessive financial hardship for the citizens of British Columbia FORTIS BC causing excessive financial hardship for the citizens of British Columbia

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City/Town Address Signature **Printed Name** SOLDA 16419-8157. INMA 16419-8155. PALEN 8907 JUBILEE SOUD rím Demeto H5-44Db Oleande PDT Jelissa Palmateel / OSOYODF aur Jarmy Kathate 1790 JavAg dd Mene Larivler OSOY005 -BC 10412 Huy 97 Henry Klein Hofmeyor 8506 Man St. Dsayons BC. 6814 NICHTHAWK DR. PETER. 3- NEWMAN SUMMERIAD. 13011 JAKE SHURE DR.S. MIKE VORLOP Summedand 120 whart Street Fim FAYE Drenetor E 162 Vermilion Shurley Fredi 16243 87 St OSOYOUS DEN STEINBART Diven 567 Lalevew Pl. Cam Tracey Bray

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	Cimpoturo	Address	City/Town
Printed Name	Signature		
Kathy Monrison	J. Morricon	668 B Road 1	OLIVER BC
Bernice Balmer	MB Balmes	16831-Lakeside Dr.	Oliver B.C.
VADDV HEARD	L. Aldered	107 WILLOWS	OLIVER BC.
Sala Graduat	1. Selplush	46462 Park DP	UX
DOIM, SOUSOXIELL	2 marchan	5957 Okangand	
Kurenneska	5 raren mesper	1.5 13 Park Brive	Oliver B.C.
ANN Edwards	U. COUCOTOP	1116 FAIRVIEW RD	OLIVER BC
JOAN TOTTER	Stor O.	GHEE BOOGERST	GLIVE BC
Lease Conte	artest	2 CIV FIRM	to phicker
JACK AGOSTINH	yout the	3631 KGOINEF	The Court of the second
FAIRICIA BOWES	7. Bosoer	55-84-87. 9287	alice the
GUR JEET Cill	- Curled	SS49 Elderberry ST	- CLIVER B.C
StephenieTite		1339 WILLOWBROOK B	DOLDER B.C
ADELUE SILAR	le thay	1236GNLICRO WA	OLIJER AC
Y DILUCRY	Proka_	5659 MWAY 97	OLIVER BE
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Drintod Namo	Signature	Address	City/Town
Printed Name	Suelia Via	8703 HWY 97	olives, BC
Eveline Klein	Man Labahanahi	6462 Park Ar	GRIVER BC
Mary 2000lew SKI	Mary gowerick	6601 Tucelmait Dr.	Oliver, B.C.
ore Gooding	Julie Serier	661 EARLE CRESC.	DINER, S.C.
GARMEN MERON	Olge I depo	661 Carle Crise	Oliver, B.C.
Karopp Stonic	Kltart	101 Knippleberg Rd	· Oliver BC
Million Maria	19MA)	PEG Fairlieured	Oliver BC
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Louderl	Doubul	Bing	Olim Be
PAT UNGE	R Pahlner	5790 Aurport	olive
ATHY BIRTHI	sté lat	5837 assna	Oliver
LIL SHIPPIT	Fil Shinns	542 School AVE	Cliver
IED HAMM		1025 MORN NGSTAR R	1 OlivER
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Petition to FORTIS BC, BC UTILITIES COMMISSION, PREMIER OF BRITISH COLUMBIA and MINISTER OF ENERGY to cancel and review increases imposed by FORTIS BC causing excessive financial hardship for the citizens of British Columbia FORTIS BC causing excessive financial hardship for the citizens of British Columbia

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Printed Name	Bignadure	Address	Chy/Town
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PAT PADLER	Rat. Parker	85,8 Primpose	Oscycos, B.C.
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Mandull Mada	llund. Hond	11702 Loll Courser	V Osoyous the
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POREEN HEUMOU	Barg Lakel	13 BARTLAT AACE	OSOY DOS BG
ICARL WEDE	Mary Makery EE	314 HODI NORTON 102-	Oppypos, Be
MARY MOREAU	Wareport Concar ce	5-105 Opprand	ONDUDOS BC.
ELANE ECKER	And PID	2513-70 Q. P	preved B.C.
CHIKIS LIEBEL	109 Jule	1)211 bighnet Al	OCTUDES
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Lourdes Iron /	the the	HO Chyphum (17:	Os par Be
EVA IVANKOVIS	Terra Juantioni	stoppinger pr	Kanna
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City/Town Address VOH-IN: Signature Printed Name 10-10-00 16410 -89 St Norma Buck 7611-85 (Soyas, K MARTIN UMSTACTOR 650YOOSBC 8616 98 st. LEN. NADEAC 16958 OLD ROWTER PASS RD. OSOTOOS, B.C. GERI REWARCHUK &. Kenterc 16958 ONBRIGHTER PRESSED OSOYDOS, B.C. Dunch DAN REWARCHUK OSCYGOS B-C 9100-16800 SEGUM BNOPINDERCI 0364005 9405-168 AVE $> \varsigma$ Jacton S. G. W 611 0504005.9100-168 Ave Gurbir Gil GS 4005 9100 the 121 r INTIN DANJO MILY RATIN 0501005 5102 168 AV PAN DOWN MISK DI -2 340 M KENNY Rd. 940 250 Kostenay St. Uliver, BC RALOR Qliver, BC Hal Earle Croscent Oliver, b.C. Impl 42 6833 Meadows DR P. Brunette Keggy Brunette Vasenx Lake BC 3550 Hury 97. Allison Harry Mitta # 4 6583 LAKESIDE DE OHIVER BC RONEUANS Oliver BC 47-8487 Hwy 97 Carol Cummins Goud Euron

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City/Town Address Signature LIVER **Printed Name** 5867 OKANAGAN BYER BOB OLIVER 7944 00 JIM MEANNELL le (Thip RC. 70Na 70 OLIVER 636 Tucelnuit homest airors HAVISFREEMAN BO 45-Oliver 6601 Tucel Hensbergen DUCE ensburgen 1052 duver G-PHILI 8598 Hary 87 Opiver Br B. WRIGH Sawwill rd \mathcal{S} Diana Epsle B.-C oliver 105, Park Rill Loud / VDERJIT Sila OINP-BC 88-146WILLOW ail Roverts Gaul Rohan 11 11 7090-TURENNIT TEARSON 00 11 ITIM 6601 Tucemuitor Edith DAEHN Alinen B 0.B 104.5 U 1248 Green lake P Selle lord 11 OLIVER Oliver BC (IN NEMES 35.601 Jucelnut Dr. LIVER BC c kinpa J. FECKINPAUGH KANAGAN XAA

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Printed Name	Signature	Address	City/Town
Ursula Wick,	Maydon Wech	PO, BOX965	Oliver, BC.
Josep Schwift	JEEY Schweitzer	1888 Willow Brook	Oliver BC.
Cheryl Frans	Colians	2-7156 Mergarser Pl.	Oliver, B.C.
FON BEAUDOW	April	5077 MAIN	OLIVER BC.
Chiefton Termer	e de la companya de l	6020 Har Many	oliver be
RAIPL BURSE	phu My	6526 TOCELNUIT. M.	oliver BS
DENNUS KREKLAU.	Kulun	317 SHRIKE HILL Rd.	OLIVER B.C.
Yvonne James	Maronne Janes	Box 85 Oliver, BC	Oliver, BC.
Marlene Eyre	Marlese Eine	Box 213 OK Falls	OK Falls, B.C.
Garl Trankfull			OK Falls, BC
Rrittani nutthear	BM	Po Box 404	Cliver.BC.
Ctoria Lacas	Elloui Fecame	267 Red Wing PI	Oliver B.C.
11 more that	Woudy Streeter.	7.332 Ficelouit DR	Chiver BC-
Redd	i de	3412 Paulta	Mast Illowae.
Connie Hermeen	C former	5815choolAVE	OLIVER BC

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City/Town Address Signature **Printed Name** 0504005, BC P.O. Box 1225 mpon Lena Thompson 0204005 150 GR12714 FRAND BERG 0584005 Ke orit 050 4005 Var-116 4206 39TH ST DENIS POTTER Oliver. BC. 2663 Radio Lowert GeorginA WRight 0504005 B.C millim 8604 Fel Janie Deckinen 9407 Spartan Dr Jamis St. Lasie #5 PRINCETON BC PRINCETON Sonia toper RR1-510-006 BRUEF MERIT R 0 0507005 8511-70 ANE MIKE WALTON OSAVOOS 8111. 92nd Ale F. LAUNIER FBYOR SEATH ST CRATES JOHNSON OSOGODS Willaw VALORIE PAOLERA Ocal 100 BEDIER 6211 35th KOBERT 0564005 1 WILD FLOWER CRY VAUGNN DENIS Homsela B MA Bachyneki

Petition to FORTIS BC, BC UTILITIES COMMISSION, PREMIER OF BRITISH COLUMBIA and MINISTER OF ENERGY to cancel and review increases imposed by FORTIS BC causing excessive financial hardship for the citizens of British Columbia From January 2011 to January 2013 there have been 8 increases or adjustments on billings from FortisBC. From January 2011 to January 2013 there have been 8 increases or adjustments on billings from FortisBC. This is a total of 17.5% in increases and 7.3% in adjustments within 2 years. January 2013 saw an increase of

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City/Town Address Signature **Printed Name** BC MAGUIRE ROAD 0303003 119 FERGUSON DONNA 118 MAGNIZE ROAD 03030 FERLUSON SOLLOD 17417-87 ST 0901005, BC. 8704 300. French NSOYOOS BE 8704-JUBILEE SHEILA FRENCH O Souror 24-9400-115 St FaveThKinner 8505 Kinglista LEGGE TAN Usayoos BC 8505 King R. shu. 132-DeerfootRd ON VOILLEUSARS 14005 BC 107-7805 SPANIA 10 \$ 8901 CO HONN 421/0 FAIRWINDS 050Yoof MIDWAY 925-13Th AVE SARRAZIN 13408 87 SF 0 504005 estind that 1. CHAVES

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Printed Name	Signature	Address	City/Town
W YBHNKE	W. Mhinhe	376 AVE	OLIVER
JUNE D MOON	June D. Moon.	16418-89th ST. 050005	0504005, B.C.
ALEY D MOON	alex D. Mon	16418 - 89 ST	OSOYOOS BL
Vera HLARIO	Vera filarias	14807 - 895t	DSoypos BC
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June Harringto	, June Harring	m 9508 Humminghird &	ane 0504005, B. p.
Ja Hilario	In Atto	14807 89st	Oscycos B.C.
Normanichot	1 S A	8-9707 87th St	Ctorgous BC.
Brad Garska	A Lales	6406 nighthank Dr	OSOYOOS B.C.
SOTT NICHOL		8311 78th 446 Saga	OSTYDOS'IC.
BEINT CABANAPA	Angal	8708 -72 MAKE	050 9005, B.C.
Norable CAR		299 PEARCERD	KERENEOS: BC
Leona D'Donne,	A Monneel	1002 415157	OSOYAS BC.
PERLA F. CABANA	DA Pabarte	8708-72° aven.	USOYDOS, B.C.
Sherry Weron	Cherry Neron	Dr. EL	Grased Forks BC
CHRISTINE POINTER	CPr-	RR2 5-12013 C.14	Koch Chien
Tara Burof	TEAD	205-430162.11	1 090400S
SEAN MATT	(1) DOU	18/6 MILUARDET W	Ktexena -

We, the undersigned, are concerned citizens urging the above petitioned to ACT NOW to end the 2 Block Billing System causing excessive financial hardship on many, as engaged by FortisBC and approved by the BCPUC. Must Maxie Area Code

		Address	City/Town
Printed Name	Signature	Addisou	
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	0:umožuro	Address	City/Town
Printed Name	Signature	Å	11-Leden BC
LESLEY PUNT <	Alleytent	315 Spruce Ave,	Kaleath DC
Victidetano	Tela Inganti	202 Vantorne St	ferticion
Duid Caswell	(ave Cossill	3398 RIVER Rd. Kerened	Kelowna
Ray and Zilau	Roman heiler	1615 Dychess Dr	Penticton
Shakion Midn	bro Middle	144 BALLAG WERRS St	Cutroton
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WENDY DEHN	DEIZER MAD	151-11-75 Pertidera As	= Penficton B.C
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Olita Bouda	a Cate Budlean	134 Zigheru Tr.	OK Falls BC
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Printed Name	Signature	-010	RIMOTAL BC!
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KOMACMARCHY	A ALLA	154 BRACH DELL DR	PAJ BR.
ALANNA MURAL	the with	po com con l	Robieles B.C.
Kevin Martin	hum Illun	133 Waterford Ave	enneron
	Mailesula	1027 Signes One	Rontetor
4. ALER AV ATADA	Amo.	134 Die GORN	OK FACIS
A.MAZILESCU		176 BIG Hour Tr	OK Failly.
T. SNYDER	NILL C	in hig Honta	O'OK-Falls
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KELLARD THOM	the m	161 D CT	PONDERN
DOUG BROOKES	Ded and	706 720251	
Carola Pint	Pares Prest	- 93 Van Home St	1 entretor par
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JOHN LEWAL	Acces	746 Revelotoke A	1. Pentielon
DANN ANNE	1 Ochrat	22TO BASKINS	1
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Printed Name	Signature	Address	City/Town
MERLEDIOT	A Contraction of the second se	2845 Manane Rd	Marameta BC
Tane Roszell	Alanca	910 3mili Rd	Ponketon B.C.
DunnisRosz	1 Dlozell	910 3 mile Rol.	Perifiction BC
J.L PERTEON	12 Portand	3545 3 RD ST	MARAMATA S.C.
MLOUNDES	males Law ma	513 HVSLOP DE. WEST BENGH	DENTION BC
Shirlen Sidin	Shirley Godes	1346 Main St. aparagera Fulls,	OK Falls, B.C.
Holly Sidia	Jolly Sindr-	286 Green Ave West	Penticton BC
HARRY DE Rossier	ACD	9096 Mayne Place	Cummer land BC
Wendulane	Sterdy Sano	283 One Quail Place	ok Falls BC.
RANDY DOZ	2 h De	283 ONE QUAILPL.	or FALLY Be
DARENMOWHIME	Denez	140 Ponderosa Pl.	Penticton B.C.
COLIN HALLINGTO	Aller Hales	332 Heritage Berli	OK FALLS
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City/Town Address Signature **Printed Name** KEREWNA 1221 CENTENNAL CLES MATA DAN BLIDER 02 ∂ ĥ. lead o 318 LUPINE LANE 1100 PATTO Cß. DLIVER FAIRS RI readic 13th Aux . OLWER 340 MCKINNEY RA VEAC 683 mes Bernice Balmets

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Petition to FORTIS BC, BC UTILITIES COMMISSION, PREMIER OF BRITISH COLUMBIA and MINISTER OF ENERGY to cancel and review increases imposed by FORTIS BC causing excessive financial hardship for the citizens of British Columbia FORTIS BC causing excessive financial hardship for the citizens of billings from FortisBC.

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City/Town Address Signature **Printed Name** 011012 PRIMROSIE LA CHRIS S.SMI *<i>hliver* NANCY GRO DUUN 6601 Tue-El-NuitDr 000 Brunell 156 CARR CRES. DLIVER ynolds EYNOLDS TUNET 6766 Lake side Dr. luer $\langle \rangle$ arriere Kay 6283 Main St inel 684 MERLOT C. LAM LIVE 664B LAKESIDE Price 65-6601 Jucelnut (Keil LIVE - Wertweit 65 OLiver 7523 Crest-A-Way Rd Cenate Ackerman Tenate Ackermannk Ol:Ner 6619 Hillside St. Valerie Wiren OLIVER. 1944 CHARTONNAY PLACE an/TEK 661 EARLE CRESC 2 14 INNEY RD 650 P.SHITT PLIVER 5815 TULAMEEN ST æl L. WALTERS 3-6633 Park Dr. Gliver MN allahe W

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City/Town Address Signature **Printed Name** N B.C. Miner 97 HOY AMISTINU Oliver 6263 Kootenay St Ve Son Karen K Oliver 1248 Greenlake Nemes MONICA 6778 Jucelpint Drueb)or thy Homan man Oline 5663 SAumell BANDRA BATE. OUVER. eanwheeler RING AVE 841 8916 Hahleur 0501005 NER 6820Liver Engover B.C. () I VER 108-6012 Kootinaysl Sharm Zibat St BC-OLUER 4934 97 Huy OLIVEZ SUSAN dollarA B.C VER 452- AIDGEVIEW RD LOUISE BARBIER LIVER BC 64 8487 Hay 97 KATHLEEN YARRELL JUR BC Minare MARGARET JOOSTINHD Oliver B.C 1057 marningstorRD Daniel Knelsen 6597 Bellevive Dr. Oliver, BC al Velissa Fouter Oliver, BC 1888 Willowbrook Kd Istl 1 CN whit 084 TUCKLAWY QLIYEN GREGA

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City/Town Address Signature **Printed Name** 1 Ver 5852 Fairviewt HELGAHSTON ATR PORT UILLACE UER FERN REABEN 170 Buchanan Di PAMELA ARMSTA ERDA L'RESSEA VIAVO. OLIVER, 7762 MARE NRA 0.1 6622 INE *ehus* SANDRA UC HE ONVER ANAU OLIVEL Alen 152 WILLOWS Herry 加 ANNE MULLEN TRIVER 6654 OXBOW

Petition to FORTIS BC, BC UTILITIES COMMISSION, PREMIER OF BRITISH COLUMBIA and MINISTER OF ENERGY to cancel and review increases imposed by FORTIS BC causing excessive financial hardship for the citizens of British Columbia FORTIS BC causing excessive financial hardship for the citizens of British Columbia

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City/Town Address Signature Printed Name OLIVER, BC 6646 OX BOW CARS CROW HORS LIUBR 1) 21 Oliver B.C. 250 Serv Ac Ven 155 Vn 6446 Moadow 110 Monwell luver B.C 4594 High Way 97 Julee Neur BR OLIVER EEN ST 3563 TOLAM PAUL CHIMATIEN Mereda EORGE BOIRHE BC PL 720 COLVERBIA JERNES HELEN $K \lambda$ 70-6 WNEW ROD Lai IER BE ST BC-XLIVER STENAY ST КC OINER BC.

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Printed Name	Signature	Address	City/Town
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Melisse More Markin	MAL	6753 Mecdows Dre.	OLives.
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E. HOVANES	E. Hovanis	7561 Hary 97	OLIVER,
PLARLY LIMA	ellarlygima	8-6583 LAKESEDE DR	OLIVER.
Harry Cummins	Amy VC?	47-8487 Hwy97	Oliver
R Loberton	1 in	-6231 - Kooteny St	Oliver.
MARY MCARTY	Mary MEarty	60 6601 Jucelmuit	Oliver
Evelyn Partridy	E. Paiteridge	1-5841 Columbia det	O laver'
XNONNE Gaudo	NO	120 Mc Hawa Rd.	Olives
JACK WARD	Jacker and-	238 #9 ROAD	Oliver BC
HEATHER AUGH	Richhauben	1061 PINERIDGEDE.	OLIVER BC
CLIFTEN MARRIO	A Con	65RG TISCER MAINT DE	OLIVER B.C
DLIVIA RUNDL	TH OODL	2501 RADIO TOWER	OLIVOR BE
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City/Town Address Signature **Printed Name** Oliver BC Box 106 Kestabrock Kelly Estabrook Oliver BC POX 106 BarbEstabale liver BC 6522 Laboride Drive Lisa Kunz Olover 6423 Dadent 16 due Churnel Oliver BC Box 1234 ducka JASON VALA Oliver B 4815 Rypgrass Rol c)0X orgiocisa Oliver BC Boxilde, Oliver Niver BC Bax 426 RGOGROSS C4CICE Bex 1959)ohnstan horasa 5987-Dividend St Duck usan n648 DOJENA 33538 tox GLOVEST 264 Red COLINTINE Y THOM

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City/Town Address Signature Printed Name USOYOOS 905 Eagle Place BrentRoss OLIVER 5-6526-TUCELNAIT DR. ANDREW BENEDICH Q. Oliver 6015 Coop+ Kool V.M. FORRESTER N.M. 6601 Lucelmut Oli S. SILRUVY HWY 792 Groom LAKE Rd OKC 13 MARMANI SCHLAUT OLIVER BC 5986 DIVIDEND ST FIGAR FIGNA LOCHIELE ILINER, DU GUAGAN EVANS OLIVER, B.C. GaiL 13 5457 HWY Uliver, BC. #2.6290 Oleengon St Oliver B.C 4-250 Thosp Rd Ca Nops is B(27-6/dl Part 989 Cellar Ro 11,1001 Ú K BOX41 SHEW REICH

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Drintod Name	Signature	Address	City/Town
Arlin Baptiste	the Beptst	1064 Ackinney Rd	Oliver B.C.
Allert Louie JR	albert Roeme In	5316 NK Mip Rd	Oliver B.C.
Alle & Lieu	Defid Line	Box 2020 line	2 Oliver BC
B fin los of ales	Shirley Alex	6090 Sandpoint Drive	Oliver. B.C.
TEN BABTISE	Jel Bootst	5982 HARMONY CRES	6LIVER D.S.
Valspilloure	K.	1066 Pine Fridgedr.	OLiver B.C
Colette Lave	Oliff Baix	1081 M KINNEYRD	OLIVER BC.
KabiTAKIS	Sath Fail	6701 SANDPOINT Dr.	Oliver BC.
Lockie Felte	acking telkio	234 Manuels Canyor	Oliver BC
P. I. Galler	1 generative	3781 UKMip Road	OLiyer BC
Laur Orecite	Ague B D	6091 Harmon Cr.	Oliver
Wayne Deni Wayne Deni	- Mayone Pray-	6091 Harmony Cr	Oliver
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City/Town Address **Printed Name** Signature OLIVER. BO Oliver B.C. Pat allen VOHITO Box 41 OH ITC JAILE STELKIL Roy T65 OLIVER, B Loroth Makorth 5960 Harmony cresent VOH - 11X protta Makortoff QUVER ='1 59.60 ROSE MAKONTON Kook OLING, 7/34 NKIMIP V VOH ITZ VIOSES Cliver BC VGH-1TO madel HCRINNE- RM MUERBL VOHITS AARON STELK 2831 OCIVER BC VOH TS 139 PINERIDGE MOSESE 2 MCKINNEY KI OSiven BC. VOH. ITO 2276 /homas Hk 137 Harmony Cres. P.O. BOX 27 Oliver BC, VOHITO Sammy Jo Laire Oliver armonu (r. 1071 PINEridge dr. rand punt driv Lichard 2631 RADIO TOWER ROAD DINCR RICHARD BAPTISTE 6030 Harmony Cr Store B.C Vott 18 Russell Bastiste
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City/Town **Printed Name** Signature Address 5438 SAND POINT DR alver BC GARATLOVIE OlivEn BC. GAREG JARISTS OLIVER, BC 59385ANDPOINTOR alice, Loune ALICFLOUIE Oliver RC 5905 Sandpoint Oliver BC 234 Array Head Rd. Jensen HARMON Oliver BC QU Olivier BC 5962 Hormony Cues Maxine Destite mange Siduch OCZUGRBC RD Oliver BC Ver liver 1 Olliver BC 5952 Harmony () 6091 Harmony crest B.C. P.O. BOX 1465 Olivel Lylcys VOHIT Q Luin 1305 MCKinney Rd. LOVIE RAPTISTE Juar R.1 110 Dr.velly Logie 6015 Hormony crs oliver BC 521/54 Jason Babtste oliver BC. K. Gallaghe 6015 Harmony rves

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Printed Name	Signature	Address	City/Town
Hetse miginis	n.m. ==	> RR = 3 5-24 C-39 VOII 170	Oliver
Tyles Louie	Educip	5922 Harmony Cres VOH 278	Oliver
KEN HALE	1AC	2490 RADIO TOWER RD CHIVER VOH-ITI	OLIVER
SHERI STELKIA	S.A. Folica	ix.	ŧX
Tom Gabriel	Jon Aabriel	2276 McKinney Road	Oliver
Lane Stelking	Sare Stattia	2490RADTO TOWERRD	
Celina aley	Celinallop	6090 Sandpoint. Drive viti	oliver
12 - Deler	DAlex	drive VOHITS	
Ashley McGinnis	ashly Mi Stins	5922 hormony 59200 Crescent VOHTB	Oliver
ERICA LONIE	Engicking	249 Arrowhead Rd	Olver Be
D REL	ji M	1498 McKinney Rd OLIVBR	
CobyLouie	Joce, Lung.	P.O Box ZZ Oliver	alucer B.C.
Spohle house	Stoppie Louis	BUX 22 OLIVER BC	
FREDBAPTISTE.	Tred Bastiste	Box 22	OLIVERBC
HELEN GALLAGHE	Helen littler	Box 22E	OLIVERBE VOH HO
Charlene Baptiste	of In Boytet	1041 Anericze Dr.	DUVER BC.