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August 26, 2009

British Columbia Utilities Commission
Sixth Floor, 900 Howe Street
Vancouver, B.C.
V6Z 2N3

Regulatory Affairs Correspondence
Email: regulatory.affairs@terasengas.com

Attention: Ms. Erica M. Hamilton, Commission Secretary

Dear Ms. Hamilton:

**Re: Terasen Gas Inc. ("Terasen Gas")
2010 and 2011 Revenue Requirements and Delivery Rates Application**

**Response to the British Columbia Utilities Commission ("BCUC" or the
"Commission") Information Request ("IR") No. 1 (Exhibit B-4)**

REVISED Responses to BCUC IRs 1.81.1, 1.81.2 and 1.82.2

On June 15, 2009, Terasen Gas filed the Application as referenced above. In accordance with Commission Order No. G-89-09 setting out the Regulatory Timetable for the Application, Terasen Gas submitted the response to BCUC IR No. 1 (Exhibit B-4).

Following the filing of Exhibit B-4, Commission Staff made an inquiry requesting greater detail in response to BCUC IR 1.82.2 than was interpreted and provided by Terasen Gas. As a result of gathering that greater detail to provide a revised response to BCUC IR 1.82.2, clarification of BCUC IR 1.81.1 was necessary as well as some minor corrections to the response to BCUC IR 1.81.2 were identified.

Terasen Gas respectfully submits revised responses to BCUC IR 1.81.1, 1.81.2 and 1.82.2, pages 234 to 236 of Exhibit B-4, (black-lined to identify the revisions) and clean versions including revised Attachment 82.2 for replacement insertion into the Volume 4 binder.

If there are any questions regarding the attached, please contact the undersigned.

Yours very truly,

TERASEN GAS INC.

Original signed:

Tom A. Loski

Attachment

cc (e-mail only): Registered Parties



Terasen Gas Inc. ("TGI", "Terasen Gas" or the "Company") 2010-2011 Revenue Requirements Application	<i>Revision Date:</i> <i>August 26, 2009</i>
Response to British Columbia Utilities Commission ("BCUC" or the "Commission") Information Request ("IR") No. 1	Page 234

81.0 Reference: Headcount History

Appendix F.2

- 81.1 Please re-categorize the data in the first table in Appendix F.2 (Employees Historical Comparison "Headcount" as at December 31st for the Year 2003 to 2008) to show employees by the 3 categories of M&E, COPE, IBEW. Please show actuals in each year for 2006-2008, projected 2009, forecast 2010 and 2011.

Response:

As requested, the data found in the first table (titled "Headcount During the PBR Period Has Remained Below 2003 Levels") in Appendix F.2 has been reproduced in the table included in the response to 81.2 below by employee affiliation (i.e. M&E, COPE, and IBEW) and by department.

For reference, "headcount" includes all active full-time regular, part-time regular, and temporary employees on a specific date. Headcount does not include dependent contractors; nor does it include budgeted positions which are vacant on that date. Headcount differs from FTE (full-time equivalent) counts, in that FTE counts reflect the average number of full-time workers plus the employee-equivalent number of part-time and temporary workers. As such, it is an indicator of labour hours required to perform the required tasks. In most cases throughout the TGI 2010-2011 RRA and the accompanying responses to IRs, the figures we provide reference FTEs. For example, our responses to BCUC IR 1.74.1, BCUC IR 1.86.1 and BCUC IR 1.86.3 reflect FTEs. However, this response to BCUC IR 1.81.1, BCUC IR 1.81.2, BCUC IR 1.82.1 and BCUC IR 1.82.2 reflects headcount.~~For reference, "headcount" includes all active full-time regular, part-time regular, and temporary employees. Headcount does not include dependent contractors.~~

- 81.2 Please also present the headcount data by department for each of the years as requested in the above question.

Response:

The requested data~~ae~~ is in the following table. Please note that, in providing a more detailed response to BCUC IR 1.82.2, we discovered a few anomalies in the data originally provided in the response to this question. While these anomalies were not significant, we have revised the following table with the most current data.



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Response to British Columbia Utilities Commission ("BCUC" or the "Commission") Information Request ("IR") No. 1	Page 235

BCUC IR No. 1, Questions 81.1 & 81.2 "REVISED"

TERASEN GAS INC.
 EMPLOYEES HISTORICAL COMPARISON
 HEADCOUNT AS AT DECEMBER 31ST
 FOR THE YEARS 2003 TO 2011

Line No.	Particulars	2003	2004	2005	2006	2007	2008	2009 Forecast	2010 Proposed	2011 Proposed
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
1	Distribution									
	COPE	271	178	146	148	148	142	147	155	157
	IBEW	401	389	285	261	286	308	292	292	292
	M&E	114	64	56	54	58	60	66	67	68
		786	631	487	463	492	510	505	514	517
2	Finance & Regulatory Affairs									
	COPE	31	34	30	30	38	38	39	40	40
	IBEW	0	0	0	0	0	0	0	0	0
	M&E	16	23	21	25	26	28	30	35	35
		47	57	51	55	64	66	69	75	75
3	Business & IT Services									
	COPE	21	36	139	136	162	167	185	197	204
	IBEW	4	3	71	69	82	79	90	90	90
	M&E	29	27	56	55	63	71	81	86	87
		54	66	266	260	307	317	356	373	381
4	Human Resources & Operations Governance									
	COPE	43	139	48	45	38	42	67	67	67
	IBEW	9	8	9	5	8	6	6	6	6
	M&E	38	59	42	47	40	52	62	64	65
		90	206	99	97	86	100	135	137	138
5	Marketing & Business Development									
	COPE	31	27	21	30	34	30	38	42	42
	IBEW	1	1	1	0	0	0	0	0	0
	M&E	20	37	43	47	50	50	79	92	96
		52	65	65	77	84	80	117	134	138
6	Gas Supply & Transmission									
	COPE	32	29	52	56	23	23	26	27	27
	IBEW	34	35	54	48	32	32	35	36	36
	M&E	37	32	30	27	26	27	26	28	28
		103	96	136	131	81	82	87	91	91
7	President									
	COPE	3	-	-	-	-	-	0	0	0
	IBEW	-	-	-	-	-	-	0	0	0
	M&E	62	-	-	-	-	-	2	2	2
		65	-	-	-	-	-	2	2	2
8	Total Headcount									
	COPE	432	443	436	445	443	442	502	528	537
	IBEW	449	436	420	383	408	425	423	424	424
	M&E	316	242	248	255	263	288	346	374	381
		1197	1121	1104	1083	1114	1155	1271	1326	1342



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82.0 Reference: Organizational Chart by Department

Figure B-1-1, Part III: Section B – Tab 1 (p. 87)

82.1 Please provide a more detailed organizational chart including headcount which drills down to the employee level, for end of year 2006, 2007, and 2008.

Response:

More detailed organizational charts as at December 31st for the years 2006 – 2008 are provided in Attachment 82.1.

Headcount totals are included at the departmental level. Please note that these organizational charts do not drill down to the employee level. Efforts were made to create charts to the employee level, but this proved to be a very onerous process as we do not normally maintain corporate organizational charts with that level of detail. It is also exceedingly difficult to reconcile headcount on a departmental basis, when operationally our organizational charts combine Terasen Gas employees with Terasen Inc. and Terasen Gas Vancouver Island, and when the employee landscape is constantly changing, depending on vacancies, temporary backfill, short-term and long-term leaves of absence, as well as regular developmental movement throughout the organization.

82.2 Please provide the same detailed organizational chart (in the previous) as forecasted for 2010 and 2011.

Response:

Forecasted organizational charts for 2010 and 2011 are included in Attachment 82.2.

As with our response in BCUC IR 1.82.1, these charts do not drill down to the employee level. We have included headcounts at the departmental level and as requested have also included headcounts at the level of the organization that reports to a Vice President. In terms of the organizational charts themselves, we, and have focussed on identifying new positions (i.e. positions that do not already exist at Terasen Gas) that we plan to add in these years.



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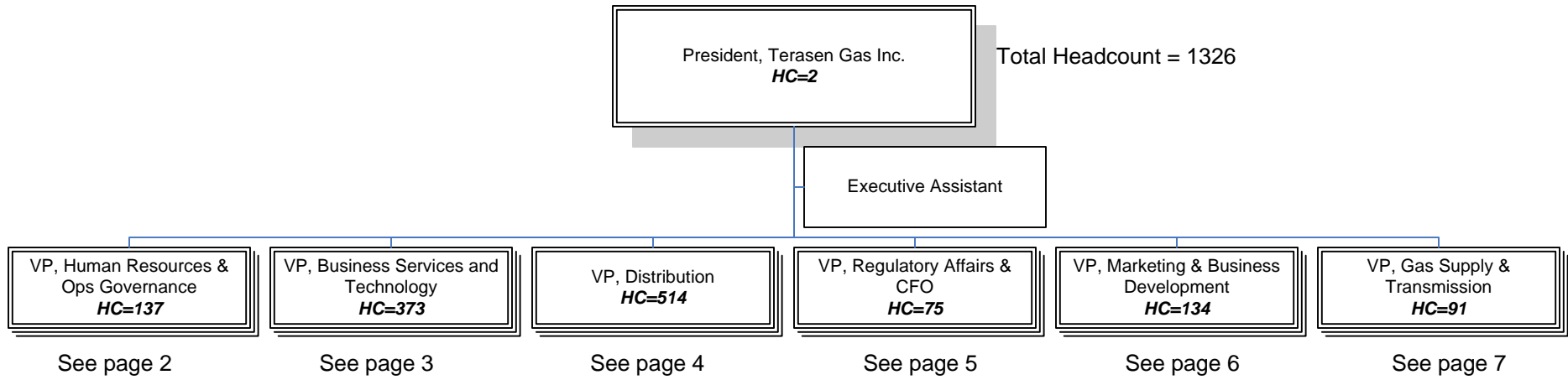
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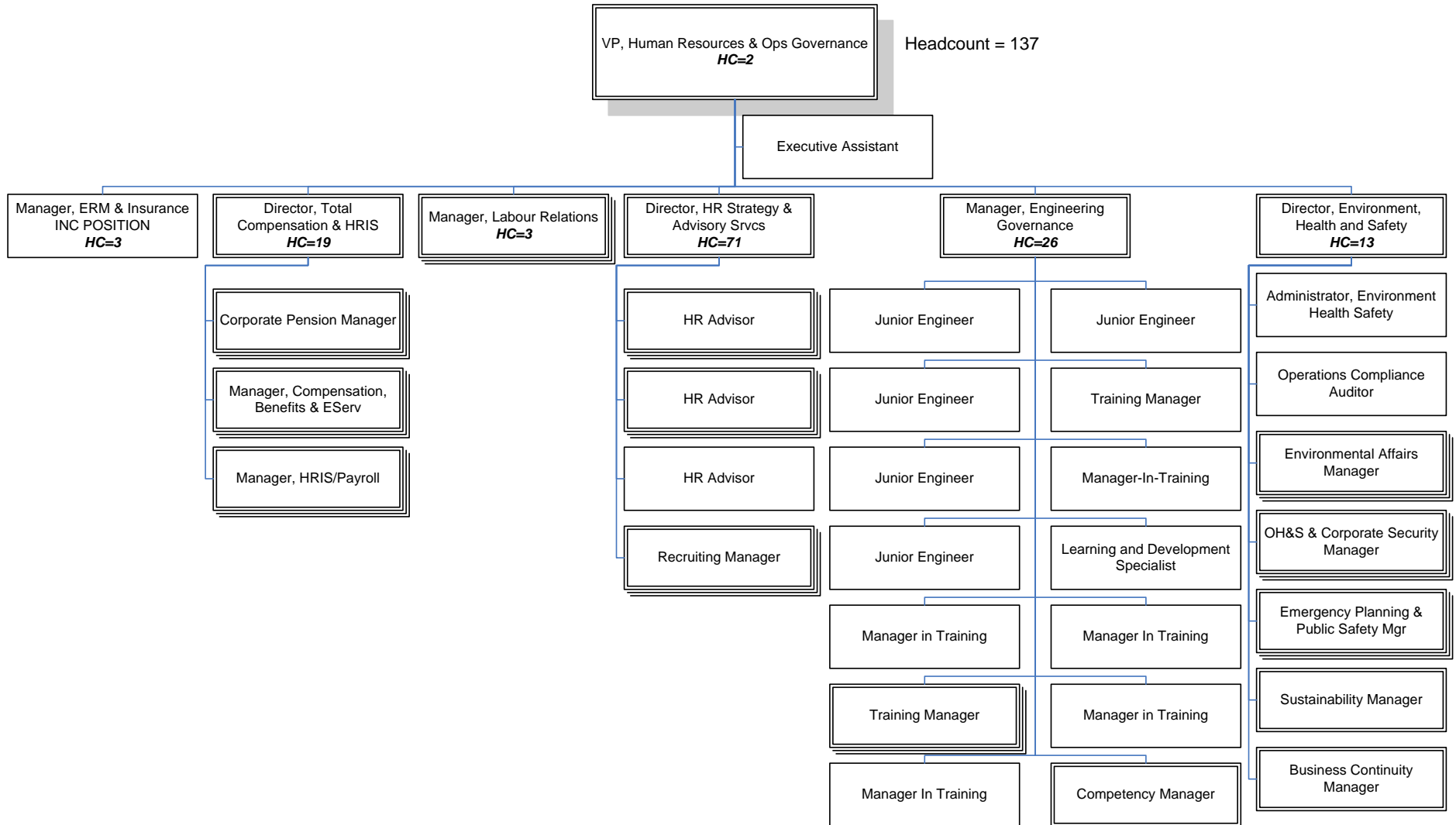
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TERASEN GAS INC.

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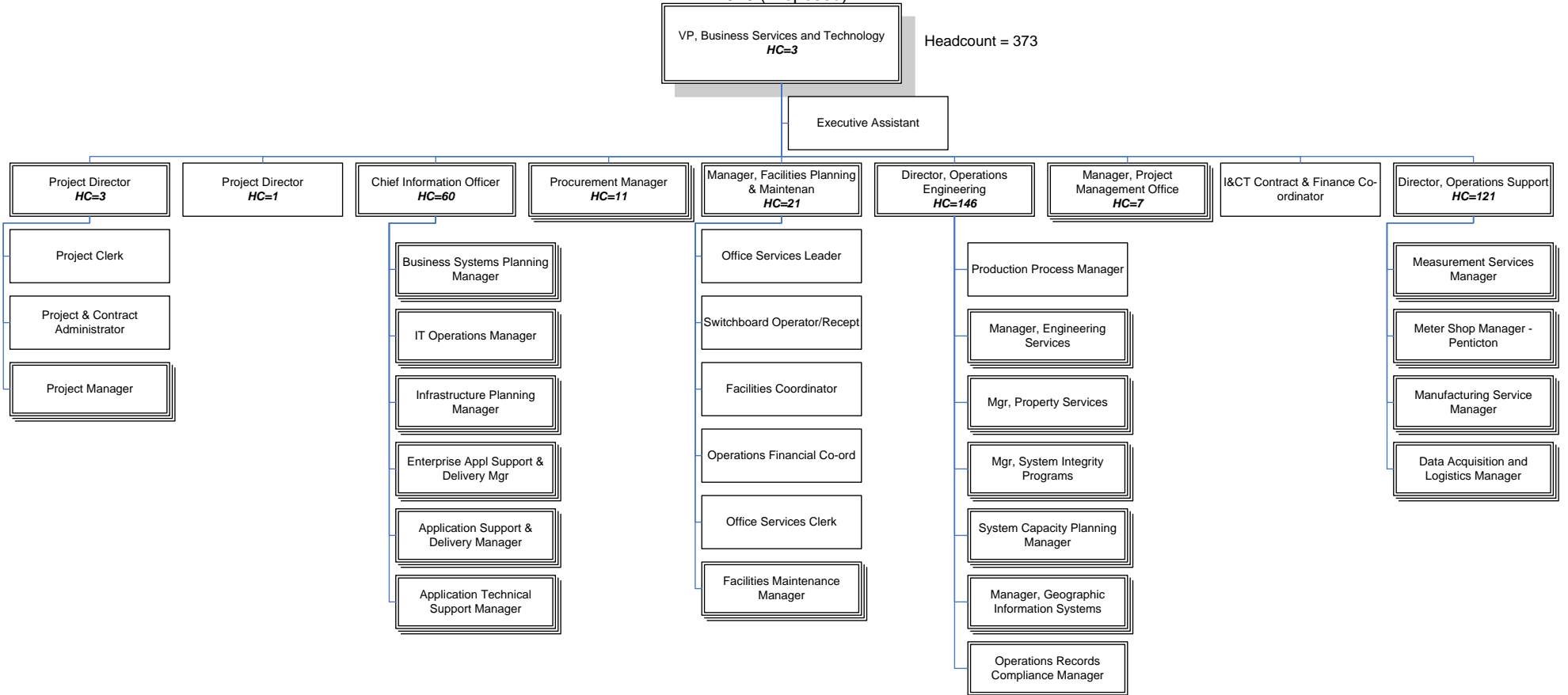
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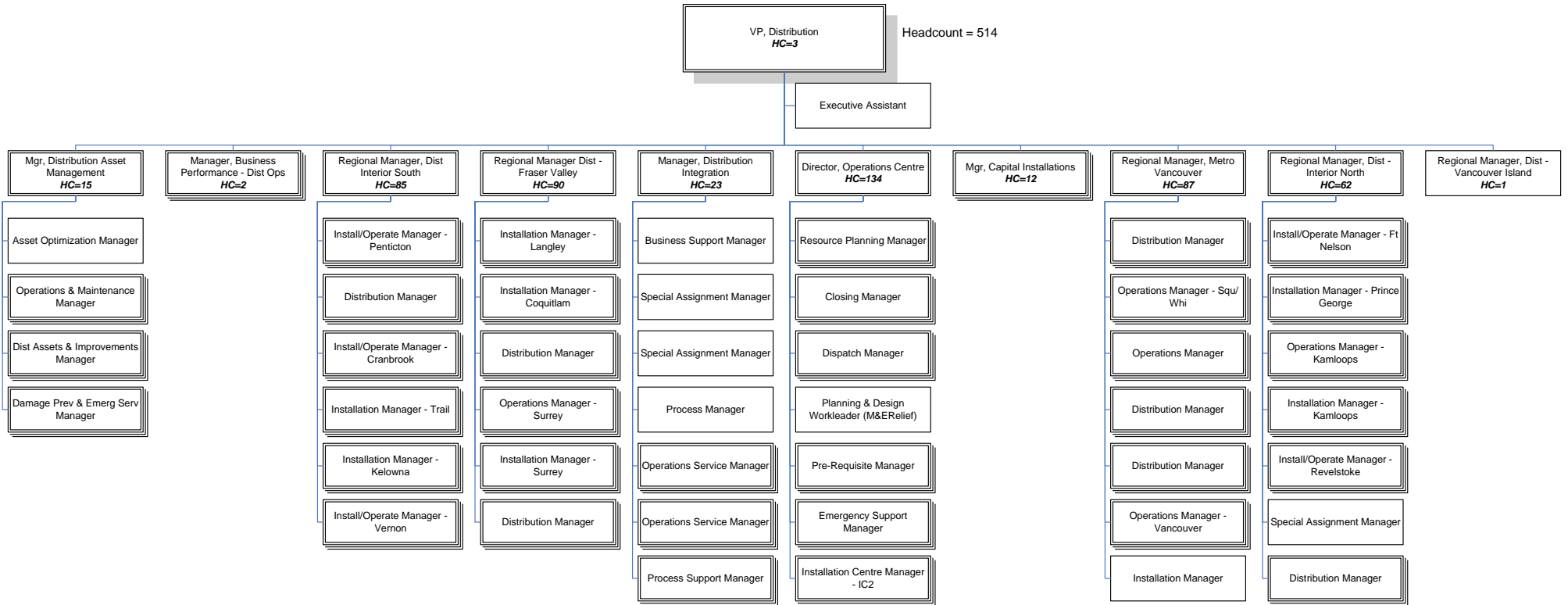
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2010 (Proposed)



TERASEN GAS INC.

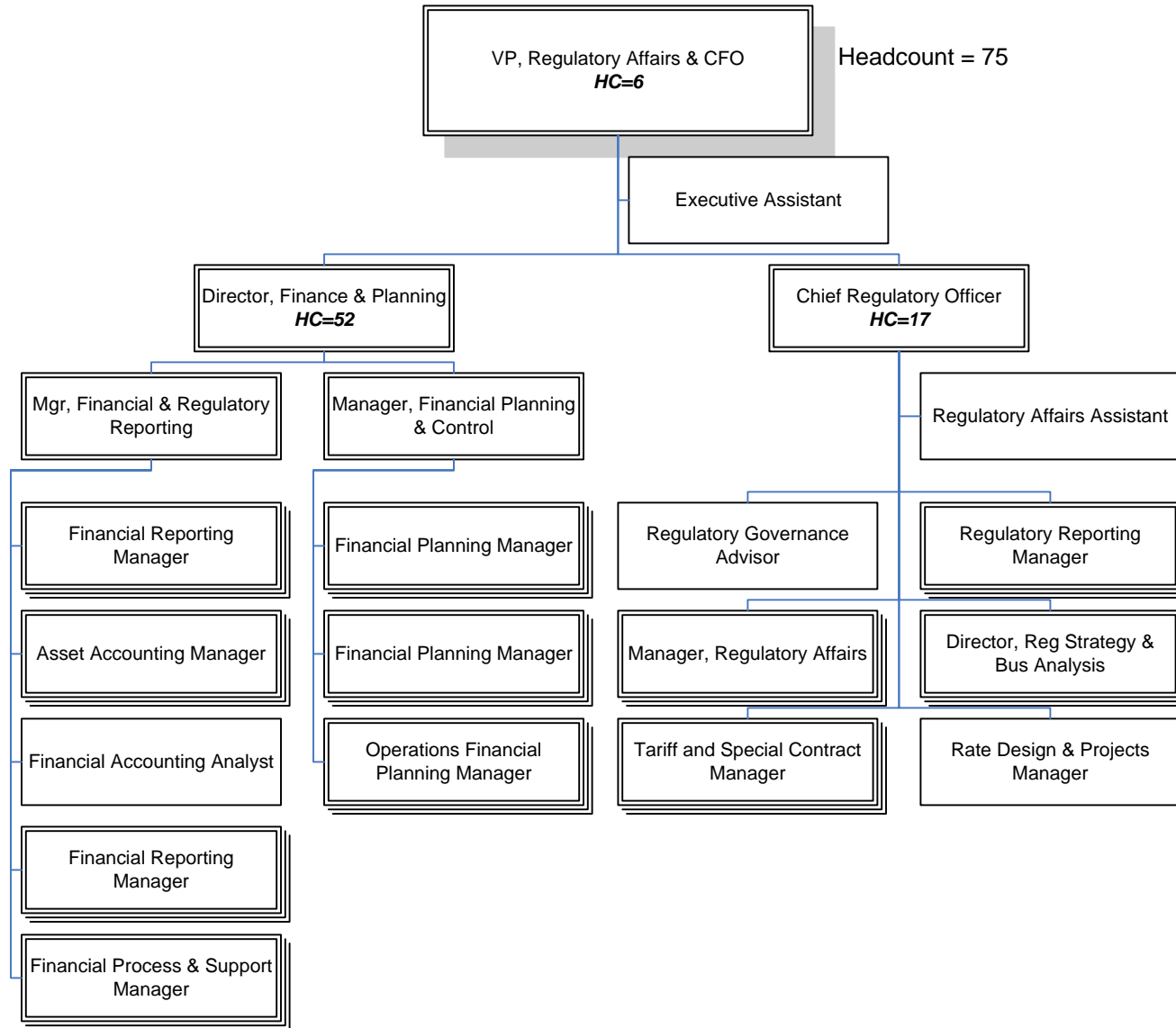
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TERASEN GAS INC.

FINANCE & REGULATORY AFFAIRS

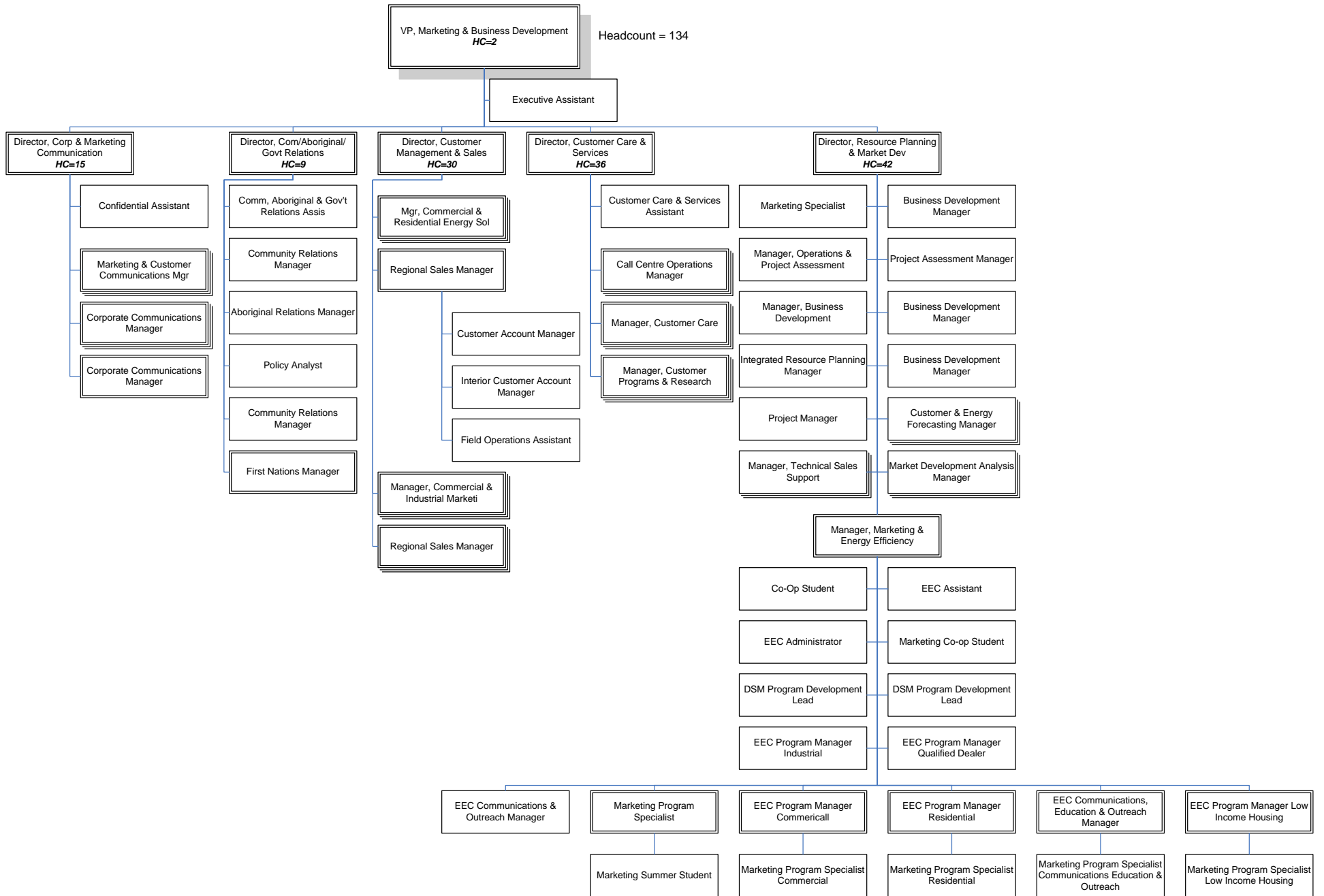
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TERASEN GAS INC.

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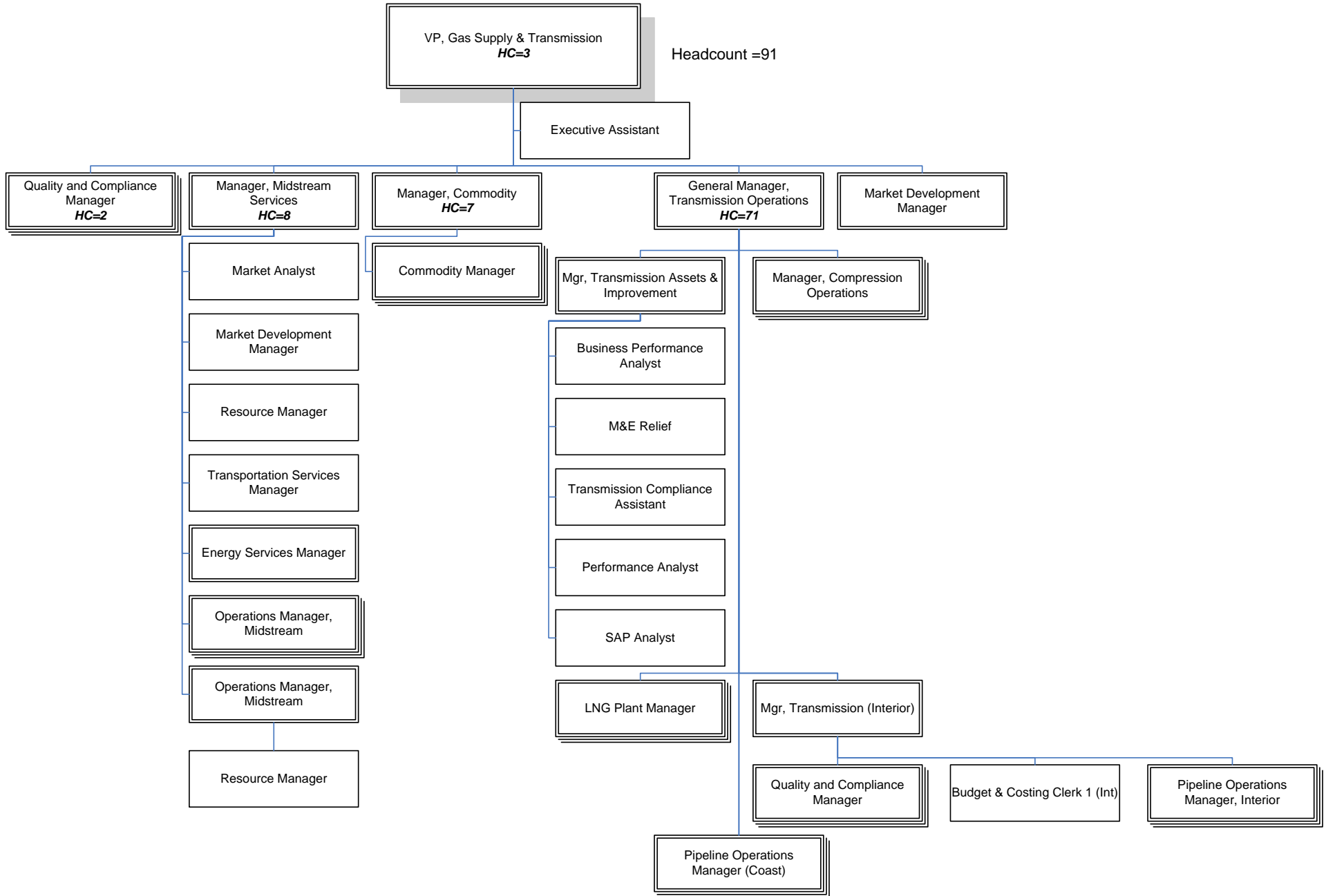
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TERASEN GAS INC.

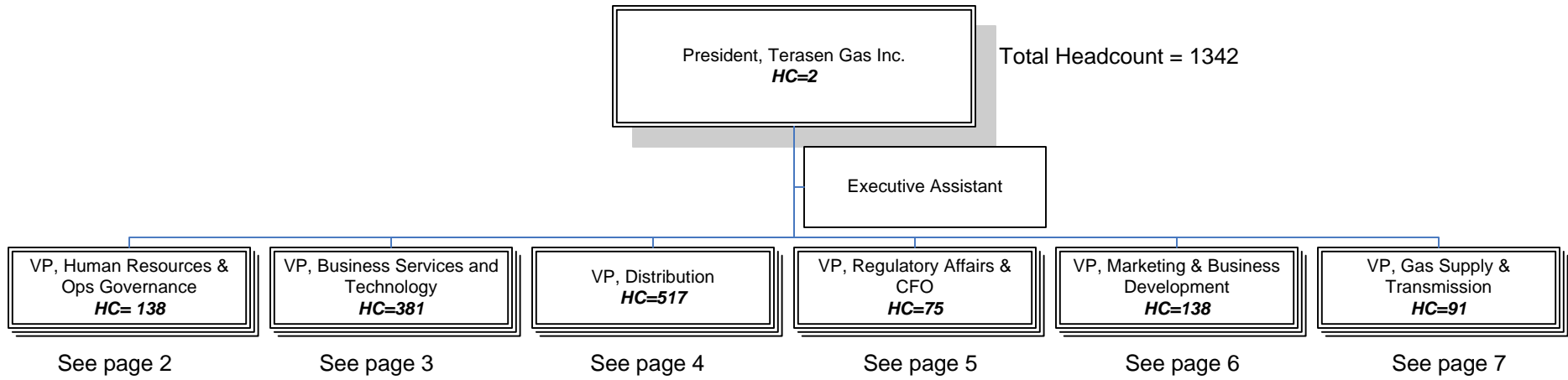
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2010 (Proposed)



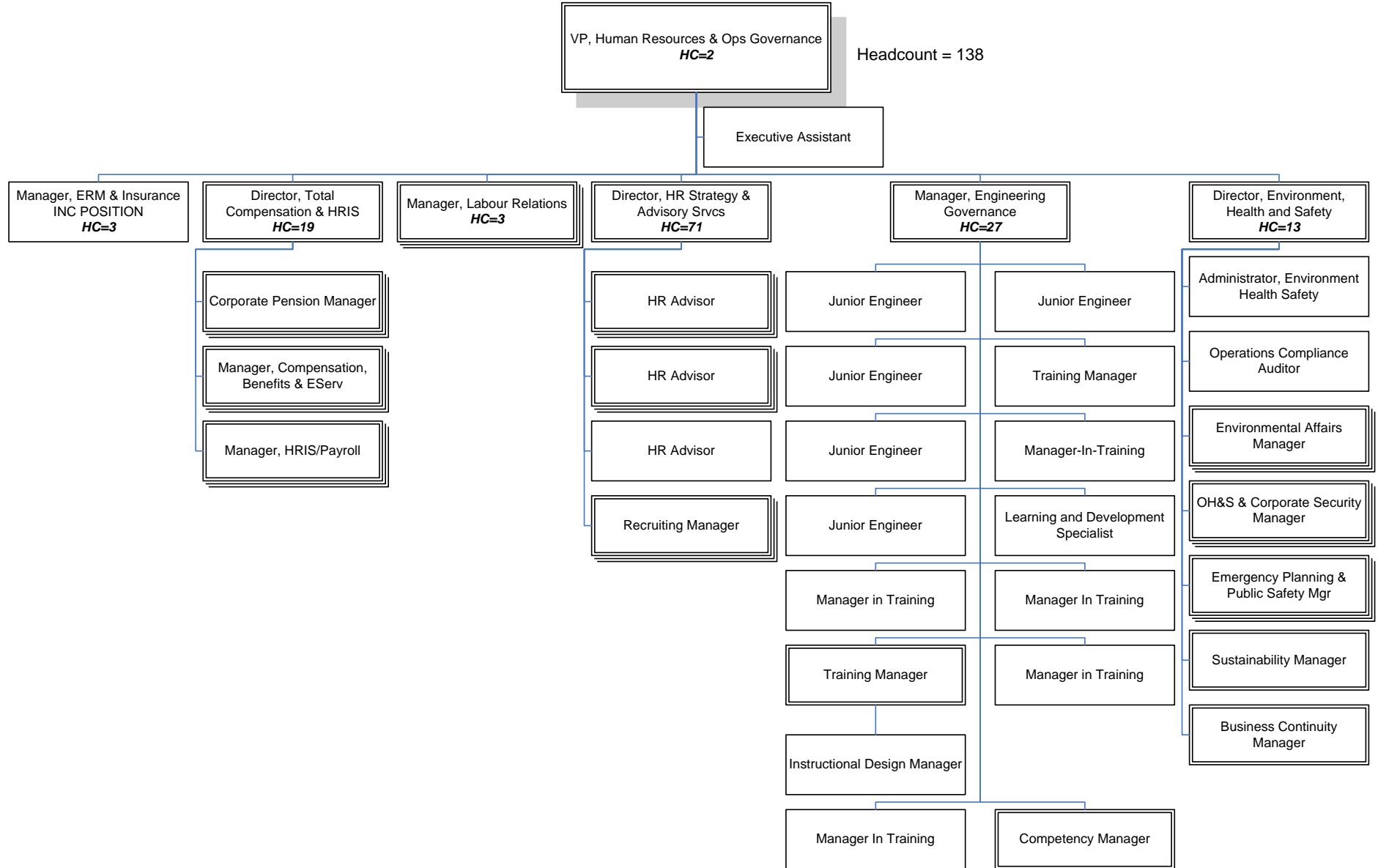
TERASEN GAS INC.

2011 (Proposed)



TERASEN GAS INC.

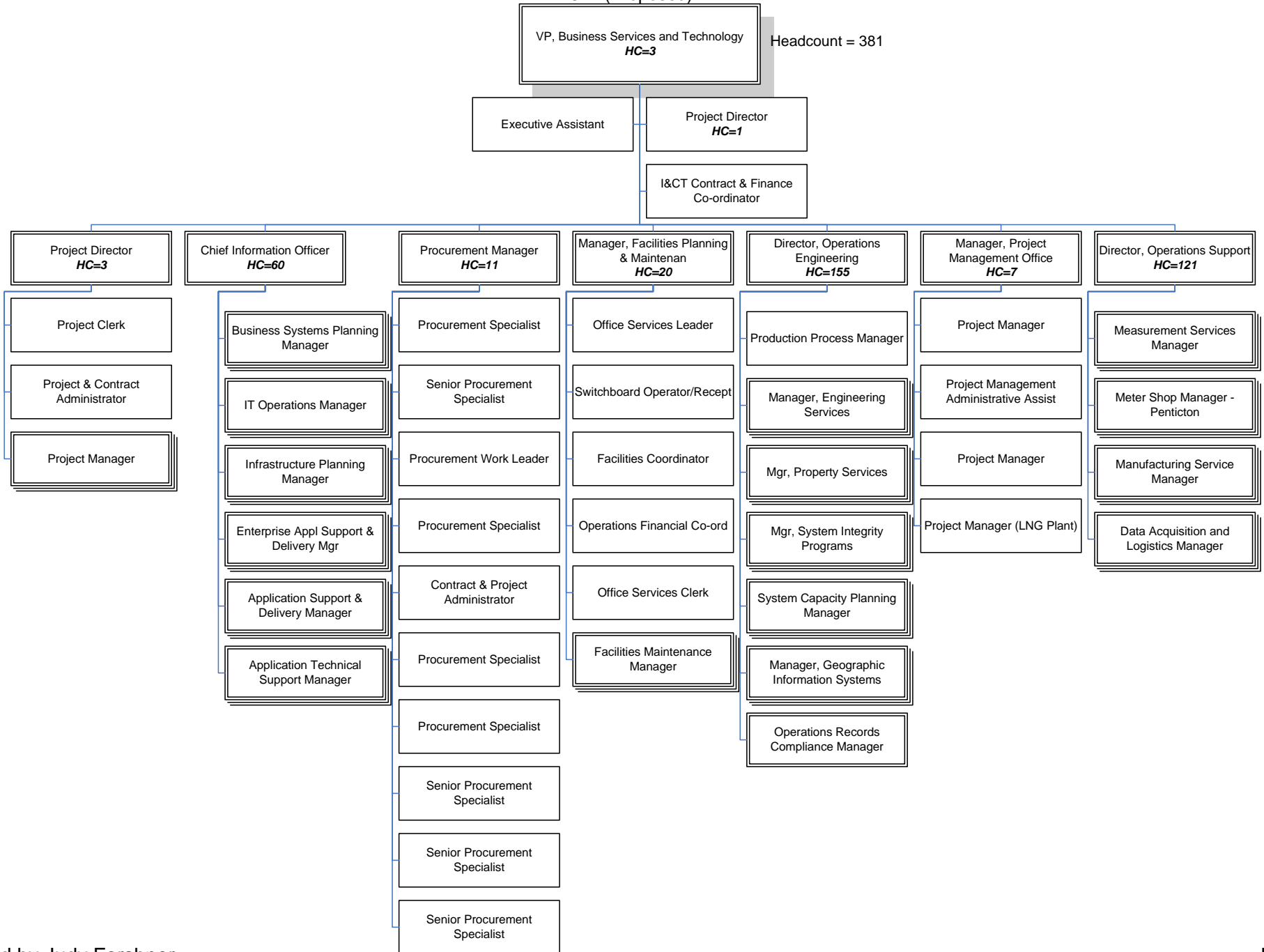
HUMAN RESOURCES & OPERATIONS GOVERNANCE 2011 (Proposed)



TERASEN GAS INC.

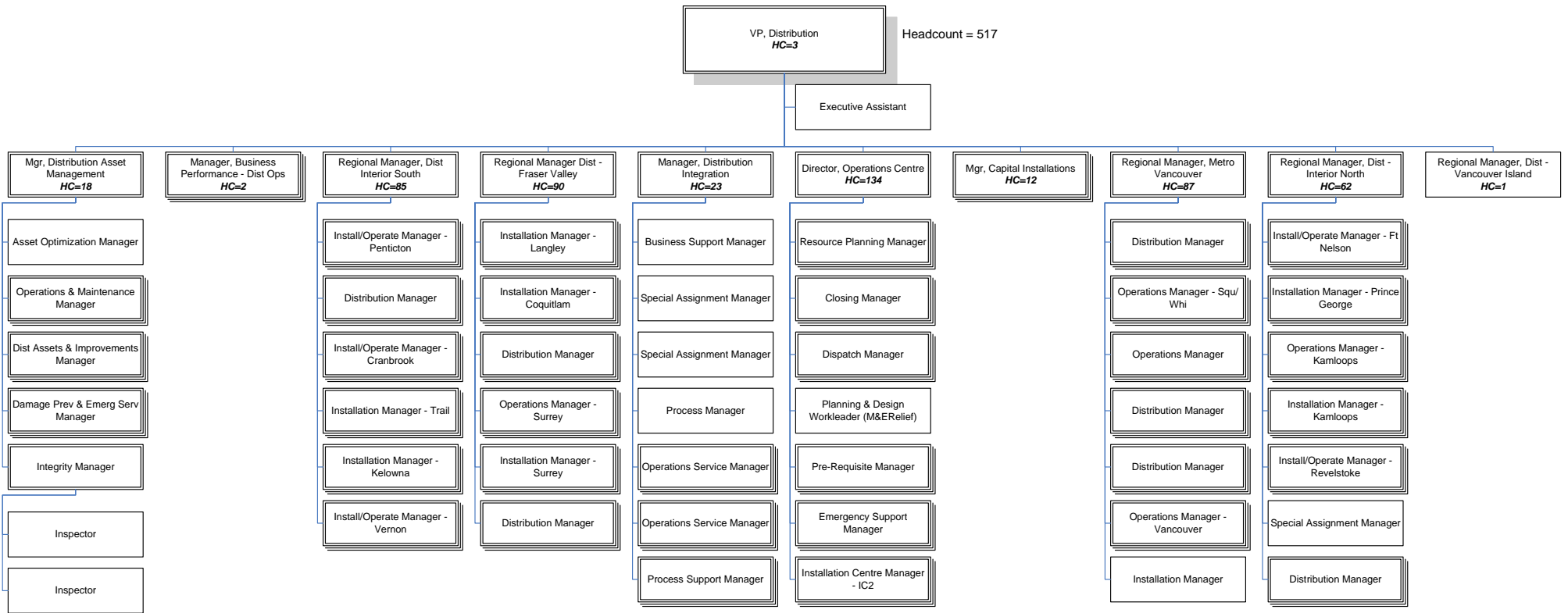
BUSINESS & IT SERVICES

2011 (Proposed)



TERASEN GAS INC.

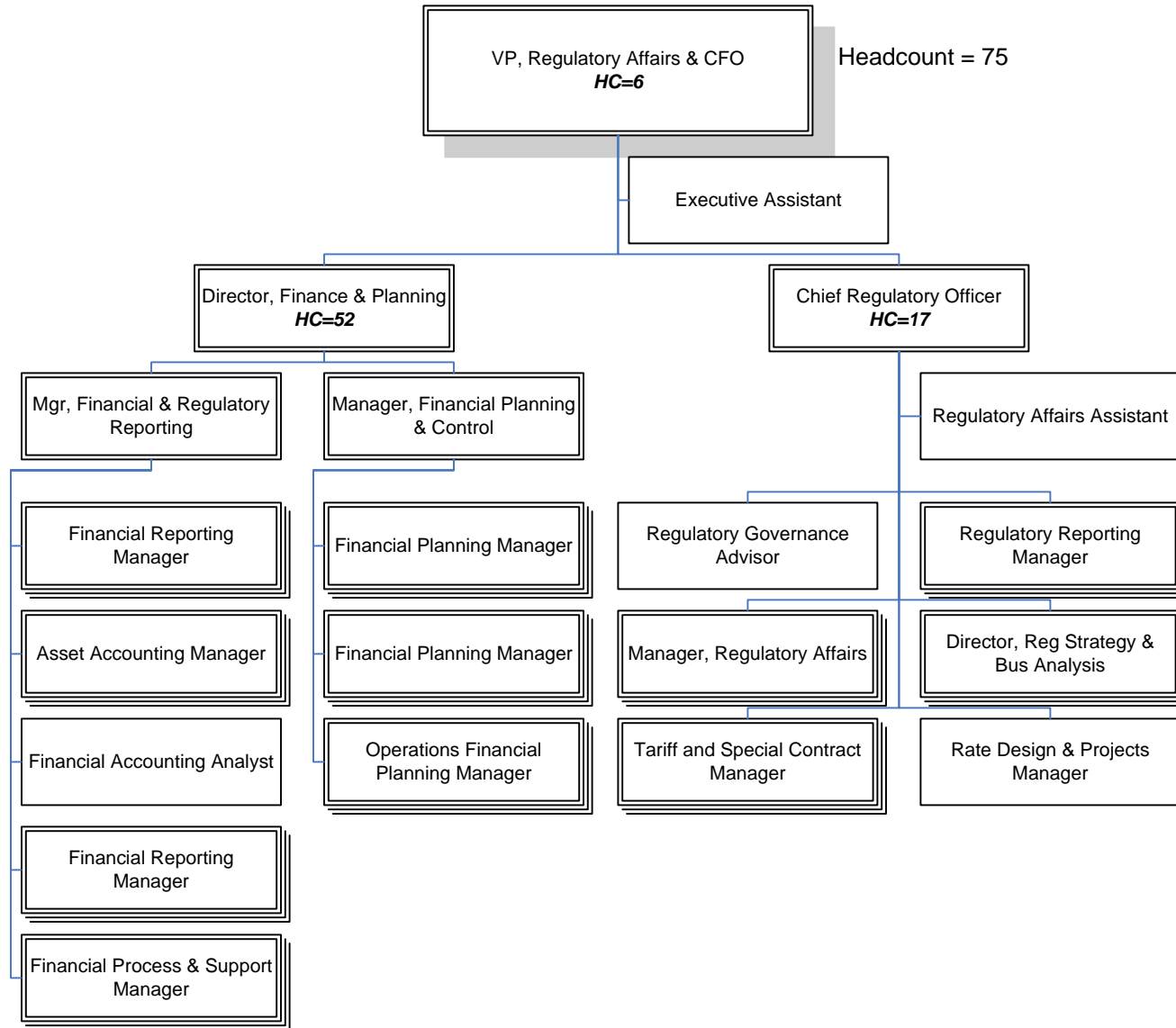
DISTRIBUTION 2011 (Proposed)



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FINANCE & REGULATORY AFFAIRS

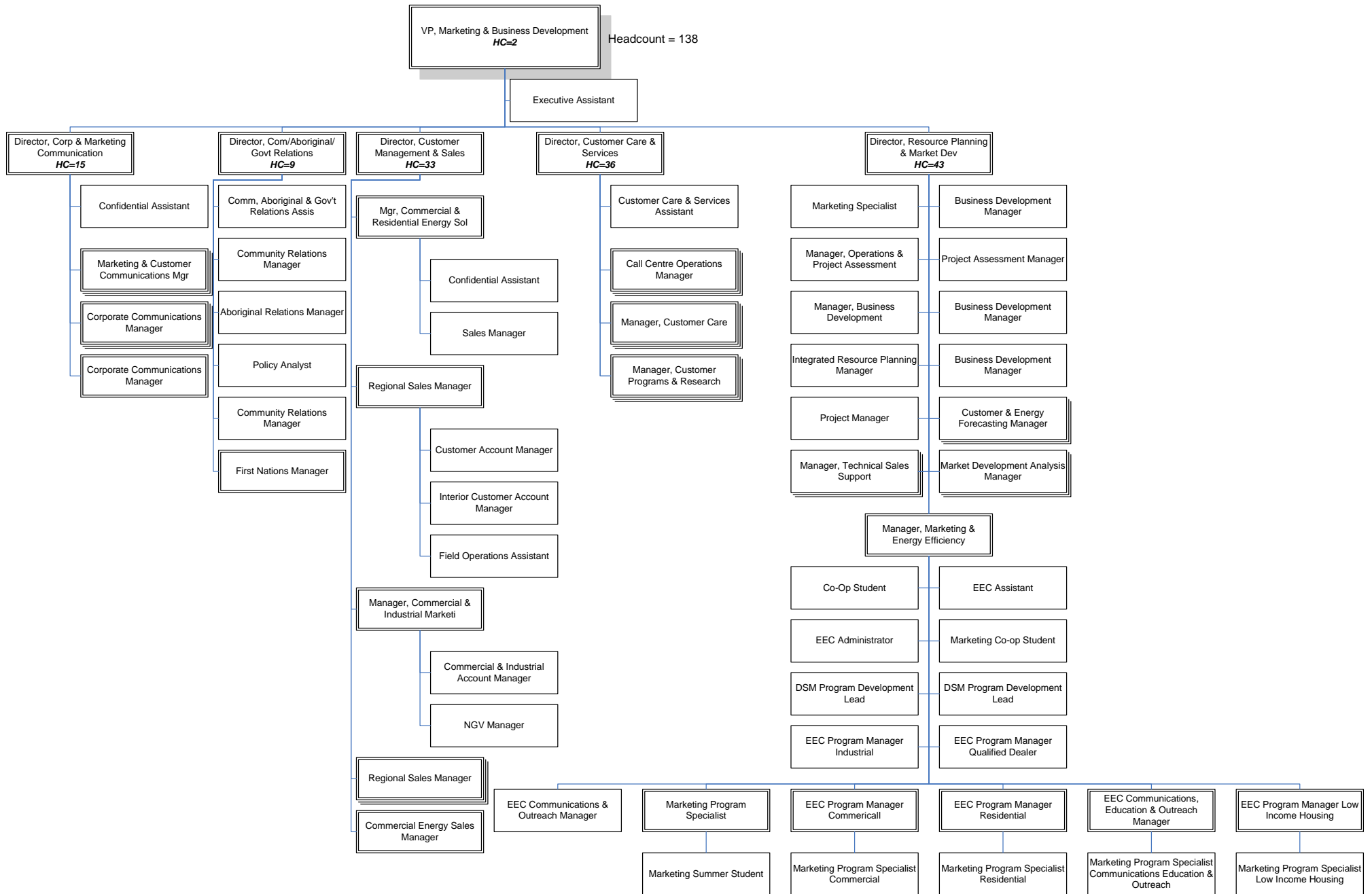
2011 (Proposed)



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MARKETING & BUSINESS DEVELOPMENT

2011 (Proposed)



TERASEN GAS INC.

GAS SUPPLY & TRANSMISSION

2011 (Proposed)

