

Rate rebalancing and rate design feedback form

Now that you've had the opportunity to learn about cost of service analysis, rate rebalancing and rate design, please provide us with feedback by rating the following statements and sharing your comments below.

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Rate	-	-			כ

Rate	reba	alancin	g			
n my	opinio	n, rate reb	alancing is	needed.		
1 Stro Agi	ongly ree	2	3	4	Stron Disag	· ·
Five ye	ears se	ems like a	n appropria	ite phase-	in pe	riod for rate rebalancing.
1 Stro Agı	ongly ree	2	3	4	Stron Disag	37
or cureasor		rs whose r	evenue to o	cost ratios	are k	pelow 100 per cent, capping their increases at 5% per year seems
1 Stro Agı	ongly ree	2	3	4	Stron Disag	· ·
	•	nt that For below:	tisBC under	rstands yo	our le	vel of agreement. Please provide any additional comments on rate
Doci	dont	ial rato	docian			
			design			was all has Fourtia P.C. in a construction of construction of the
Piease				•	•	posed by FortisBC in your order of preference from 1—5:
	Optio	on 1 Redu	ce basic cha	arge with	highe	er energy rates and minimum bill
	Optio	on 2 Inclin	ing block ra	ate with Io	wer	basic charge and higher energy rates
	Optio	on 3 Inclin	ing block ra	ate with h	igher	basic charge and lower energy rates
	Optio	on 4 Main	tain existino	g rates		
	Ontid	on 5 Othe	r			
	portar		tisBC under	stands yc	our le	vel of agreement. Please provide any additional comments on

I am currently billed every two mont	ths, but I would prefer to have my meter reac	l and be billed monthly, even i

there is a one-time, one per cent rate increase.

1 2 3 4 5
Strongly Strongly
Agree Disagree

Residential rate design cont.

It is important that FortisBC understands your level of agreement. Please provide any additional comments on monthly billing below:

General service rate design

It is appropriate to flatten the rate structure for commercial customers, moving them from three tiers to two.

1 2 3 4 5
Strongly Strongly
Agree Disagree

It is important that FortisBC understands your level of agreement. Please provide any additional comments on general service rate design below:

I agree that wholesale, industrial, irrigation, and lighting customers should continue with a flat rate structure because of the rebalancing required for those customer classes.

1 2 3 4 5
Strongly Strongly
Agree Disagree

It is important that FortisBC understands your level of agreement. Please provide any additional comments below:

General questions

Introducing rate	structures that e	ncourage energy	efficiency and	conservation is	important.
		3 31	,		

 1
 2
 3
 4
 5

 Strongly
 Strongly

 Agree
 Disagree

It is important that FortisBC understands your level of agreement. Please provide any additional comments below:

The materials in the presentation and discussion guide were presented objectively.

1 2 3 4 5
Strongly Strongly
Agree Disagree

It is important that FortisBC understands your level of agreement. Please provide any additional comments below:

The presentation and discussion guide helped me understand cost of service, and rate design including rate rebalancing.

 1
 2
 3
 4
 5

 Strongly
 Strongly

 Agree
 Disagree

It is important that FortisBC understands your level of agreement. Please provide any additional comments below:

Overall, the information provided in the presentation and discussion guide met my expectations.

1 2 3 4 5
Strongly
Agree Disagree

It is important that FortisBC understands your level of agreement. Please provide any additional comments below:

Going forward

FortisBC is committed to assisting customers transition to new rate structures. Please indicate how helpful you would find the following methods / material to support your transition:

_	Very hel	pful			Not very helpful
Information on how to read your meter so you can monitor usage	1	2	3	4	5
Spreadsheet to track electricity usage and costs	1	2	3	4	5
Website to view and forecast electricity usage and costs	1	2	3	4	5
Assistance via telephone to identify savings opportunities	1	2	3	4	5
Other	1	2	3	4	5

Based on the information I have received, I believe I will have reasonable opportunity to stay informed and be involved in the cost of service analysis and rate design application public consultation and the British Columbia Utilities Commission regulatory processes .

1	2	3	4	5
Strongly				Strongly
Agree				Disagree

About you

Your feedback will be considered along with technical and financial input as FortisBC prepares our rate design application and final cost of service analysis filing. Feedback collected at open houses, through feedback forms and via written comments will be recorded and summarized in the rate design application consultation report which will be provided to the British Columbia Utilities Commission during the regulatory review process.

Please indicate if your account (or majority of accounts) is:			
Residential	Industrial		Wholesale	
General Service _	Irrigation		Lighting	
Did you attend an open house?	Yes		No	
Castlegar	Creston		Kelowna	 Osoyoos
Please provide your contact info	rmation (optional):			
Name				
Address				
Email		Phone		

Deadline for feedback forms or written comment is **Friday, August 28, 2009**.

You can return written feedback forms or comments by: